

Naples Police Department

Professional Standards Bureau



2016 Annual Report

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Professional Standards Bureau 2016 Annual Report

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Professional Standards Bureau

2016 Annual Report

Overview

The Professional Standards Bureau, under command of a Lieutenant, is responsible for ensuring the Naples Police Department is operating within the boundaries and established guidelines of City and Departmental policies to ensure the public trust and confidence in the agency. This division is responsible for the investigation of complaints against members, the verification of compliance of required accreditation standards, Public Information, the training of all police personnel, and the recruitment and hiring within the Naples Police Department. The Lieutenant of Professional Standards reports directly to the Administrative Services Captain.

The Professional Standards staff consists of: one Lieutenant, one Sergeant and one Civilian employee.

The Professional Standards Bureau is tasked with the following functions:

- Internal Affairs
- Accreditation
- Training
- Recruiting and Hiring
- Public Information

Internal Affairs

Internal Affairs is responsible for investigating police employees for internal complaints, citizen complaints, officer involved traffic crashes, and uses of force. Internal Affairs is also responsible for ensuring that all police records pertaining to the above investigations and discipline are tracked, analyzed for trends, and securely maintained.

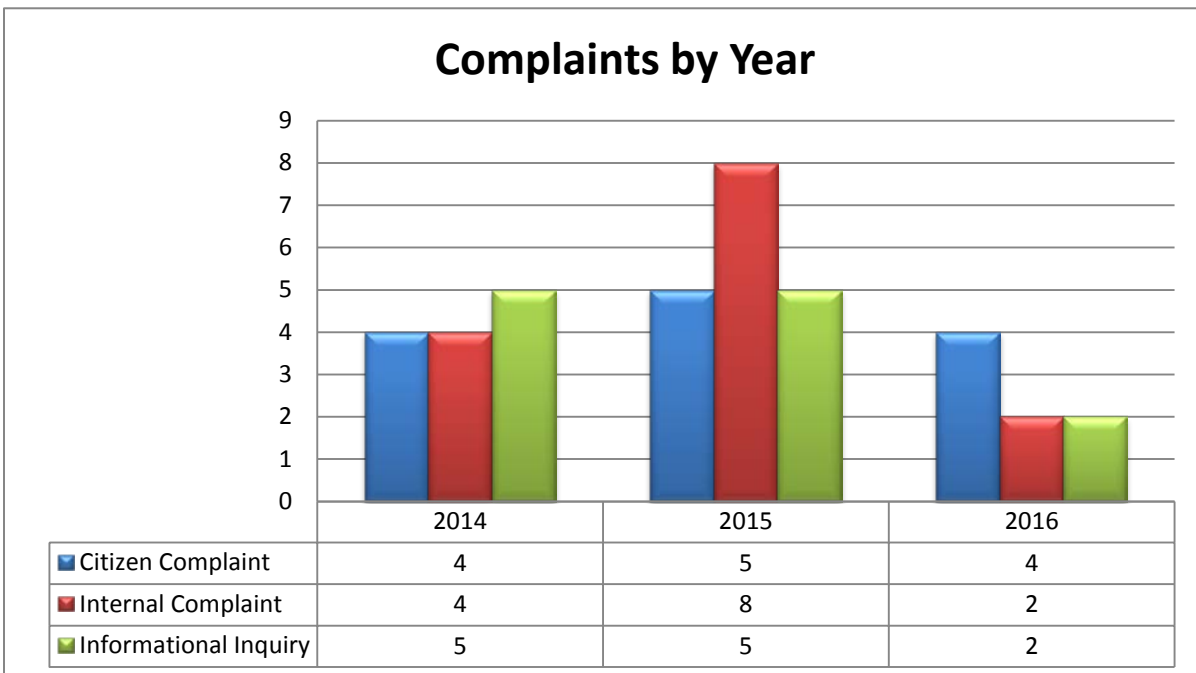
The function of the Internal Affairs section is to provide fact-finding assistance to the Chief of Police. Internal Affairs utilizes a systematic, objective, and impartial method of investigating complaints of improper behavior by police officers or other personnel which may violate Department or City Policies and Procedures. All formal complaints, whether made by citizens or City employees, are investigated.

Complaints

The Internal Affairs Section of the Naples Police Department is responsible for the investigation of complaints against department employees, and on occasion other city employees. Investigations are completed with a case finding.

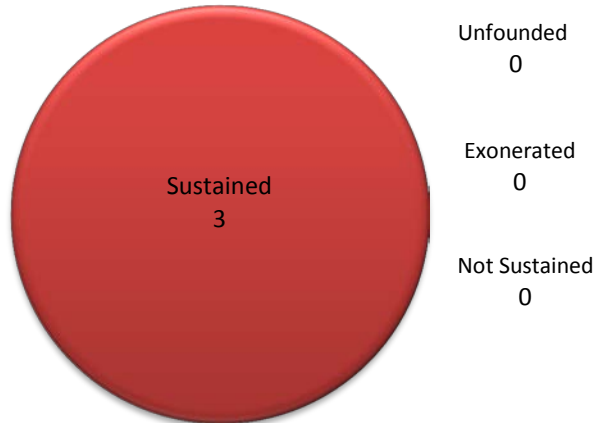
Unfounded	The allegation was demonstrably false or there is no credible evidence to support the complaint.
Exonerated	The incident occurred but the individual's actions were lawful and did not violate written policies.
Not Sustained	Investigation failed to disclose sufficient evidence to prove or disprove the allegation.
Sustained	The allegation is supported by sufficient evidence.
Policy Amendments	Investigation reveals that the alleged acts did occur; however, the officer was acting in accordance with established Department policy, but the policy followed requires modification.

During 2016, six (6) total complaints were received by the Internal Affairs Section. These complaints are separated into categories to include internal complaints (INQ), citizen complaints (CC), and informational inquiries (INF). There were a total of two (2) internal complaints, which are complaints made from within the agency; four (4) citizen complaints, which are complaints generated from outside of the agency; and two (2) informational inquiries, which are complaints received that are satisfied by explanation of policy or standard police procedures.



Internal Complaints (INQ)

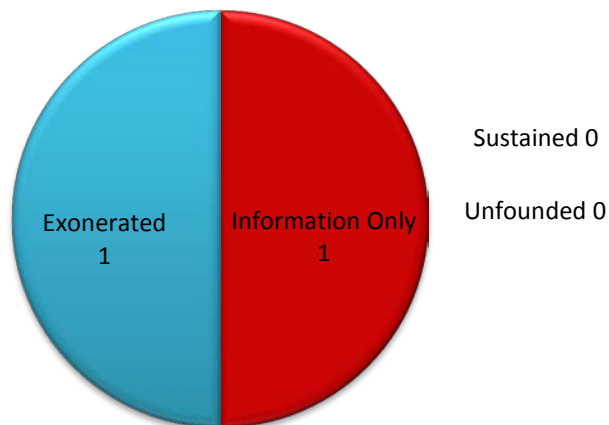
During 2016, three (3) Internal Complaints were assigned by Internal Affairs. The findings in those investigations were determined to be as follows: zero (0) Unfounded, three (3) Sustained, zero (0) Not Sustained, and zero (0) Exonerated.



**Please note that one incident can involve more than one Officer or allegation on an Officer resulting in multiple findings per incident.*

Citizen Complaints

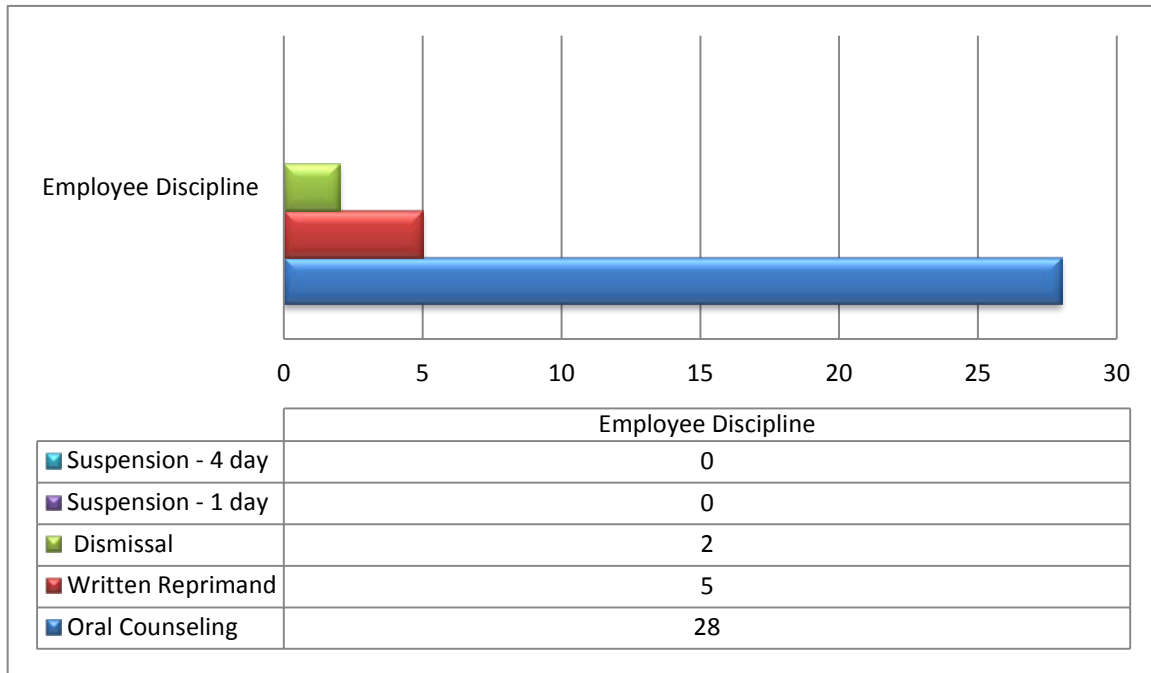
During 2016, the Internal Affairs Section received two (2) documented citizen complaints requiring investigations. The findings in those investigations were determined to be as follows: one (1) Information Only, zero (0) Unfounded, zero (0) Sustained, zero (0) Not Sustained, and one (1) Exonerated.



**Please note that one incident can involve more than one Officer or allegation on an Officer resulting in multiple findings per incident.*

Employee Discipline

During 2016, there were thirty-four (34) instances in which officers received discipline. The following discipline was issued: twenty-eight (28) Oral Counselings, zero (0) 1-day suspension, zero (0) 4-day suspension, two (2) dismissals, and five (5) Written Reprimands.



Grievances

There was one (1) employee grievance received in 2016. The grievance was in reference to the loss of the employee's Master Officer designation pursuant to their annual performance evaluation. The grievance was denied.

RESPONSE TO RESISTANCE

Overview

Per department General Order 202, Response to Resistance, a review of each incident involving use of force for the period January 1, 2016 through December 31, 2016 has been conducted. All Use of Force incidents are entered into the IAPro database.

The Naples Police Department addresses use of force through General Order 202, which states in part:

It is the policy of the Naples Police Department to provide and maintain procedures to follow when an officer is confronted with situations where force is deemed necessary to execute their legal authority. Attempts will be made to achieve control through advice, warnings, and persuasion. However, in situations where resistance to an arrest, or non-compliance to a lawful order, or a threat to life is encountered and reasonable alternatives have been exhausted or would clearly be ineffective, physical force may be used in compliance with Florida Statute 776.05.

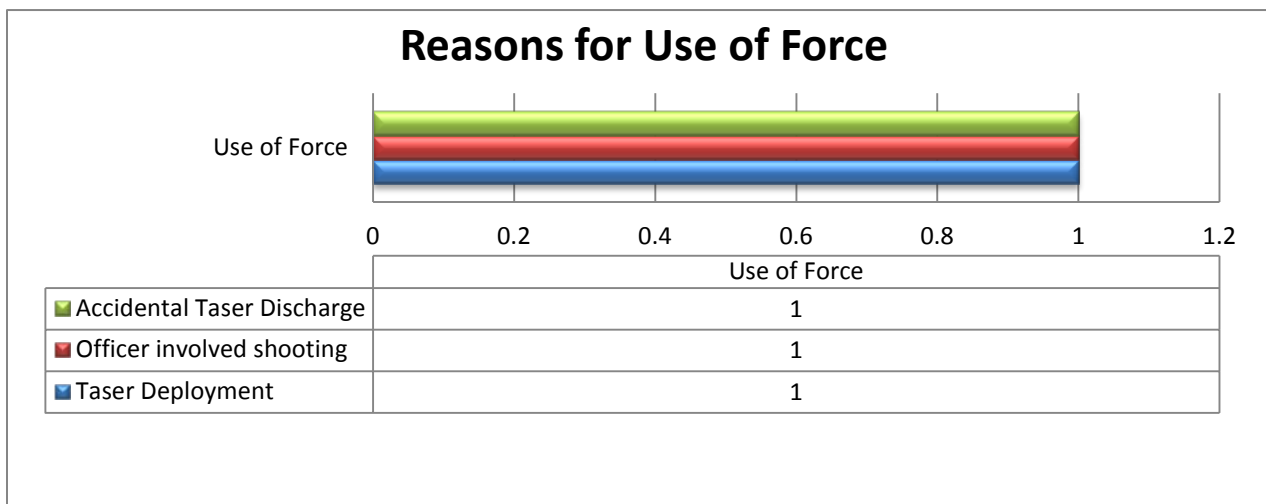
Current Procedures

Current procedures are detailed in General Order 202, Response to Resistance.

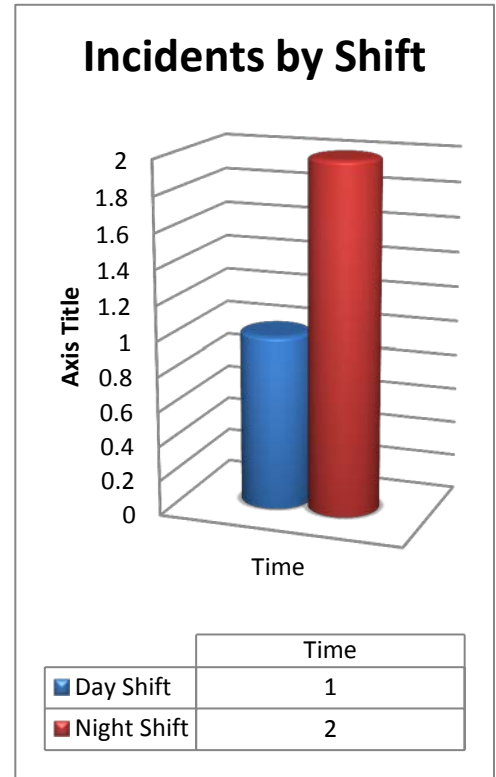
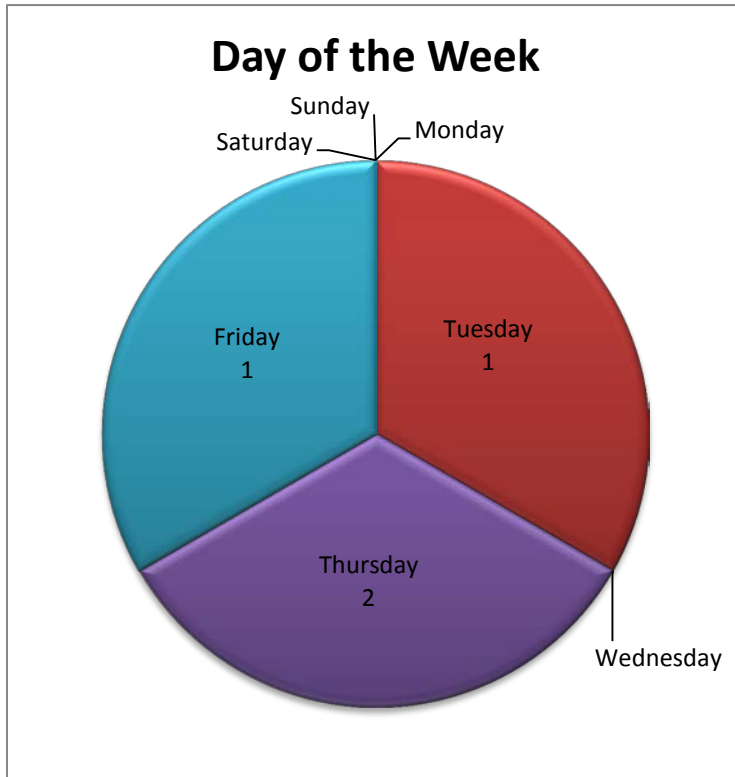
Statistical Data

In 2016, there were a total of three (3)* recorded uses of force. This total is an increase of two (2) incidents from the same period in 2015.

Department procedures require the completion of a use of force report within IA Pro whenever an Officer uses force which may have injured a subject, or when deploying an approved weapon. The following reflects weapon and force usage:



RESPONSE TO RESISTANCE cont'd



Summary

There are no known incidents which involved in a use of force that did not have a use of force report completed as required.

During the year 2016, there were no reported incidents in which an officer was injured while arresting a resisting suspect. There were also no reported incidents in which suspects were injured as a result of resisting arrest.

VEHICLE PURSUITS / TRAFFIC CRASHES

Vehicle Pursuits:

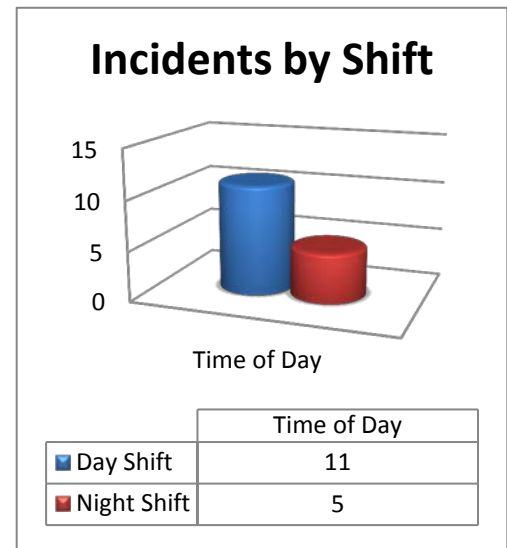
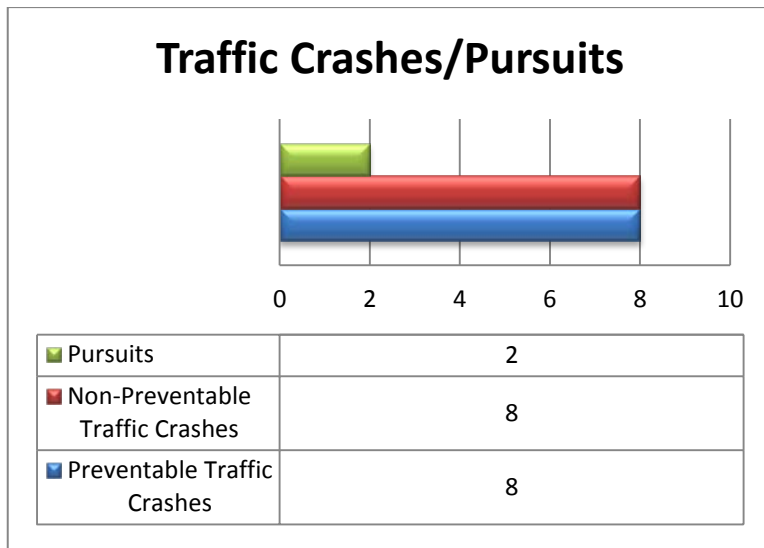
In 2016, there were two (2) police vehicle pursuits. Although each of the pursuits was not authorized, one proactively terminated by officer, the second vehicle pursuit was not authorized.

Traffic Crashes:

Professional Standards received sixteen (16) reports of traffic crashes involving Police Department vehicles. Of the 16 reports, eight (8) were deemed to be “Non-Preventable,” meaning the officer was not at fault. The other eight (8) crashes were deemed to be “Preventable,” meaning the officer was at fault.

- **Time of day:** There were eleven (11) daytime crashes and five (5) nighttime crashes.
- **Injuries:** There were two (2) employee injuries and zero (0) non-employee injuries.

The Naples Police Department conducts annual in-service training on vehicle operations. The objective of the training includes instilling proper driving techniques to reduce preventable crashes and property damage.



BIAS BASED PROFILING

In order to maintain compliance with Commission for Florida Law Enforcement Accreditation standard 2.04M and the Naples Police Department General Order 215 Biased Based Profiling, an annual review concerning bias based profiling for the period January 1, 2016 through December 31, 2016 has been conducted.

The results of this review are as follows:

- General Order 215 Bias Based Profiling - includes definitions for bias based profiling and reasonable suspicion.
- General Order 215 Bias Based Profiling - contains language prohibiting bias based profiling in field contacts, traffic contacts, seizure of assets and forfeiture efforts.
- General Order 215 Bias Based Profiling - includes language regarding corrective measures if bias based profiling occurs.
- A review of training documents verified department personnel are trained in bias based profiling issues, including legal aspects in accordance with CJSTC guidelines. Discriminatory Profiling and Professional Traffic Stops training was provided during May in-service to our personnel in connection with recertification requirements.
- No incidents of bias based profiling which would require corrective measures were reported or identified in the period January 1, 2016 through December 31, 2016.
- One (1) complaint of bias based profiling was received in the period January 1, 2016 through December 31, 2016. The complaint was investigated and is on file in Professional Standards and in the IAPro database:
 - Incident involved a traffic stop for an equipment violation at 2:05 a.m. involving an African American male. The complainant, who was the mother of the driver and not in the vehicle at the time of the traffic stop, alleged the traffic stop was conducted due to the driver being African American. A review of the in-car audio and video revealed there was probable cause for the traffic stop, the officer was professional and courteous, and there were no policy violations.

BIAS BASED PROFILING cont'd.

- A review of department Policy identified written procedures for traffic stops are located in General Order 208 - Police Vehicle Operations and General Order 215 - Bias Based Profiling.
- The Records Specialist has confirmed that the department is in compliance with Florida Statute 316.614, the Florida Safety Belt Usage Law, with the recording of violator race and ethnicity on seat belt citations by our officers. Additionally, the Records Specialist reports this information is being transmitted to the Department of Highway Safety and Motor Vehicles quarterly as required by statute.

Community education is an integral part of the department's bias based profiling awareness efforts. Citizens may access the Naples Police Department's website for community education and awareness updates in reference to bias based profiling by using a link that describes the department's policy, explanation of department procedures and how to file a complaint.

ACCREDITATION

The Naples Police Department received initial accreditation on June 25, 2014, from the Commission for Florida Law Enforcement Accreditation (CFA) receiving no conditions or corrective actions, which is rare for initial on-site evaluations. The department continues to review policies annually and provide the professional standards bureau with proofs. The department's first reaccreditation will be in April of 2017.



Accreditation provides some of the following benefits to the department:

- Assures governmental leaders of the quality of services delivered by their law enforcement agency.
- Provides a thorough review of the agency's status and readiness.
- Reinforces the agency's ability to maintain the highest standards of law enforcement services that represent current professional practices.
- Assures that agency personnel are trained and functioning according to established policies and procedures.
- Provides a quality work environment for well-trained professionals that aids in recruiting and retaining qualified personnel.

The Accreditation manager is charged with the responsibility of ensuring that the Naples Police Department remains in compliance with all the applicable accreditation standards designated by the state accrediting agency (CFA) between re-accreditation periods. Standards compliance is maintained through a variety of methods, which include continual review and updating of departmental written directives to include the General Orders and Standard Operating Procedures, as well as collection of time-sensitive standards and reports.

TRAINING

Training coordinates the entire department's training needs and corresponding records. The Training section also coordinates the delivery of those courses and specialized in-service training to department members.

The Training section maintains all training records on a computer database and provides those records either to the Florida Division of Law Enforcement's (FDLE) Criminal Justice Standards and Training Commission (CJSTC) for inspection or for legal defenses relating to the various disciplines applied by the department personnel.

The training section oversaw approximately 80 hours of in-service training per officer.

In addition to in-service training, the department hosted a week-long course sponsored by National Tactical Officers Association (NTOA), *Police Response to Active Shooter Instructor Certification - Phase 1 and Enhanced*. A total of 15 officers attended from across the state of Florida, including officers from Des Moines, Iowa Police Department and Arizona Department of Public Safety.

RECRUITMENT

Recruitment provides one of the most important functions for the department. The selection of suitable personnel applying for positions within the department is necessary to ensure that the best-qualified individuals are hired. Therefore, much effort and scrutiny is put into this process.

The Professional Standards Bureau works in conjunction with the City’s Human Resources department to process candidates through written and oral examinations. Extensive background investigations and professional testing are conducted preceding employment. Many candidates may be screened in order to fill one officer position. Professional Standards also conduct orientation of all new employees.

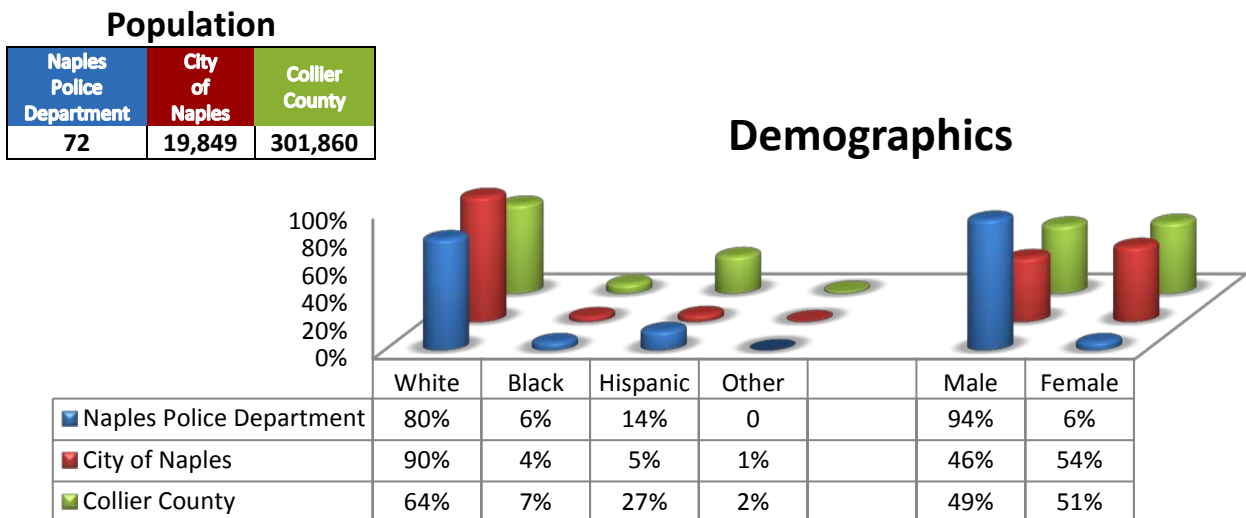
Objectives

While a properly structured and administered recruitment program is not a guarantee that applicants will represent a more diverse cross section of the police department’s jurisdiction, nonetheless, it is the department’s objective to attract applicants who approximate our jurisdiction.

Overall, an effective, standardized and properly administered recruitment, screening and selection process will improve the quality of applicants from which to fill existing vacancies.

Pursuant to the Commission for Florida Law Enforcement Accreditation (CFA) standard 8.02, a review of Naples Police Department sworn law enforcement demographics was conducted to compare those demographics to the population statistics of the City of Naples and Collier County.

CFA mandates that recruitment steps should be directed towards the goal of approximating within the sworn ranks the demographic composition of the community that it serves. The following table represents the current race and gender composition of the Naples Police Department at the time of this report as well as corresponding census numbers from the City of Naples and Collier County.



RECRUITMENT cont'd

The percentage of Black and Hispanic Officers exceeds that of the jurisdiction's demographics. The percentage of female officers is 4% which is below the state average of 22.8% for women in law enforcement (see plan of action below). The population of the Naples Police Department is 69, the City of Naples is 19,849, and Collier County is 301,860.

Annual Evaluation of Progress

Four Officers were hired during 2016. All officers were male. Of those four, one was White, non-Hispanic, and three were Hispanic.

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Plan of Action

As determined by a review of department and demographics for both the City of Naples and Collier County, the department approximates the percentage of Black and Hispanic officers to the service area, but is barely above comparable national demographics for female officers. According to the Bureau of Justice Statistics 2010 report; the national average for women in local law enforcement agencies that are the similar in size to the Naples Police Department is 8%. Consequently, the department's current 9% of female officers is just above the national average.

The department's recruitment plan should be to focus on maintaining the current levels of employment for Whites, Blacks and Hispanics. While the disparity of female Officers is minor, the department should make every effort to increase the number of qualified and experienced female officers. The recruitment plan for 2017 will continue to include advertising in women's law enforcement periodicals and websites.

PUBLIC INFORMATION

The Professional Standards Bureau is the main point of contact for media outlets to receive information. The Public Information Officer (PIO) is responsible for the release of accurate and timely information regarding the activities of the Department to the news media (broadcast and print) and the public. The function of PIO is an integral component of the day-to-day law enforcement operations of the Department, guaranteeing that the avenues of communication are consistently open among the Department, the media and the citizenry is the goal of the PIO. The relationship established by the PIO and the media benefits both participants. The media receives current and factual information for publication and broadcast, while the law enforcement community benefits from the media's enhanced dissemination capabilities. The PIO sends the 24-hour activity log to members of the media on a daily basis and responds to their requests for additional information and interviews.

Press releases documenting community outreach programs as well as investigative updates were disseminated in 2016.