

CITY OF **NAPLES** **FLORIDA**



2021-2022 ANNUAL REPORT



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MESSAGE

FROM THE CITY MANAGER



Jay Boodheshwar
City Manager

Please allow me to begin by expressing my gratitude to serve as your new City Manager. On May 1, 2022, I began my service to the residents of the City of Naples after 16.5 years of service to the residents of the Town of Palm Beach. I understood, through reputation, that the City of Naples was a premier community with an incredible sense of place. This was quickly confirmed within days after my arrival. A great community is not defined by its location. It is defined by its people. Not only does this community have an incredibly talented and dedicated team of public servants providing the highest levels of service, but it is also teeming with active citizens and businesses who care about their community and are willing to serve.

A look back at fiscal year 2021-2022 will reveal a year of challenges and opportunities for the City of Naples. Despite the ongoing obstacles presented by Covid-19, higher than normal employee turnover, numerous projects on the City's "to-do" list, and the impacts of a devastating Category 4 hurricane, this community took giant strides forward this past fiscal year and is well-positioned to tackle the many challenges that lie ahead in FY22-23. Included in this Annual Report are highlights from FY21-22. We hope you'll take the time to read about the many accomplishments of your elected officials and city employees. Looking forward to the fiscal year ahead, below are just some of the highlights on our team's "to-do" list:

- Complete the rebuilding of the City's senior management team while improving employee recruitment and retention efforts to attract and keep top talent.
- Continue the post-Ian rebuilding/rehabilitation process of City facilities and parks to ensure better and more resilient public properties.
- Continue updating the zoning code to ensure consistency with the City's Vision Plan.
- Commence the long-awaited Beach Stormwater Outfall Project.
- Commence replacement of a large section of seawall in the Venetian Village area.
- Commence the construction of the new public parking garage on 1st Avenue South.
- Commence capital improvements to Charlie C. Anthony Park.
- Complete replacement of Fleishmann Park inclusive playground.
- Proceed with the next steps associated with the Design District Master Plan.
- Complete capital improvement projects at the wastewater plants, water plant, and raw water wells.
- Continue replacement of water distribution line and sewer mains.
- Continue with lake restoration projects and other water quality improvement efforts.
- Complete the development of the Climate Adaptation and Mitigation Plan and begin prioritizing identified projects.
- Complete multi-basin assessment and prioritize stormwater drainage projects.
- Continue improving the City's technology network, security stack, and software resources to improve business operations and service delivery.
- Celebrate the City's Centennial Year through events and activities honoring the 100th anniversary of its incorporation on December 1, 1923.

In closing, I'd like to take this opportunity to thank the Mayor, Vice Mayor, and members of the City Council for putting their trust in me to lead the Naples team. I'd also like to thank the wonderful team of City employees who embody what it means to be a public servant. Best wishes for a wonderful Centennial Year in 2023.

Sincerely Yours,

Jay Boodheshwar
City Manager

NAPLES MAYOR

As Mayor, I am honored and humbled to represent the beautiful, City of Naples, Florida. Looking back on 2022 and City Council's accomplishments, I am proud to say our Council has hired a new City Manager, Mr. Jay Boodheshwar. In such a short time, his leadership has already made a significant change in many areas of the organization. He has focused on the organizational structure and filling open staff positions. Mr. Boodheshwar is building our team which will serve our community with continued excellence. As most of us know, staff is the key to municipal government and providing the services to our community.

Our Community Redevelopment Area (CRA) was a predominant focus for City Council and CRA Board in 2022. DPZ CoDesign consultants concluded the 41-10 Master Plan. During the process, through community engagement, the 41/10 area was renamed the Design District and solidified by a vote of council. As implementation of the Master Plan is underway in 2023, you will see several new projects being constructed in the Design District: the new AC Marriott, The Gulf Shore Playhouse, the 1st Avenue South Parking Garage, along with many other projects.

Unfortunately, Hurricane Ian created devastation in our community on September 28, 2022. Council continues to extend our deepest sympathy to all who experienced the storms wrath. Council rolled up our sleeves and worked diligently to get our community back together. The unity of council, management, and our valuable employees was truly remarkable in the City's recovery efforts. We know it will take time to fully recover, but we are a community with hope and resilience! #NaplesStrong

This coming fiscal year, City Council, staff, and our lobbying firm, Smith, Bryan, and Myers are working diligently with the State Legislature for our city and our legislative priorities: preservation of Home Rule, Short term rental legislation, strengthening of any 5G/4G cell towers legislation for local regulation, Workforce housing support, and Hurricane Ian recovery. We encourage you to be advocates for the City through communications with our legislators. To protect our city from drastic changes in our unique character as a community, council continues to examine and amend building codes and our Comprehensive Plan.

As we enter 2023, our Centennial Year, help us honor the past, celebrate the present, and shape the future. I encourage our community to create unique and fun ways to celebrate and memorialize the official birthday of the City of Naples as a municipality. The Centennial date is December 1, 2023.

Finally, I want to thank our City Council and staff for their commitment to address the goals of City Council who represent our residents and businesses. Please know it is my great honor to serve as your Mayor.

All the Best,

Teresa Heitmann
Mayor



TERESA HEITMANN
Mayor

NAPLES CITY COUNCIL



Michael McCabe
Vice Mayor



Ted Blankenship
Council Member



Raymond Christman
Council Member



Terry Hutchison
Council Member

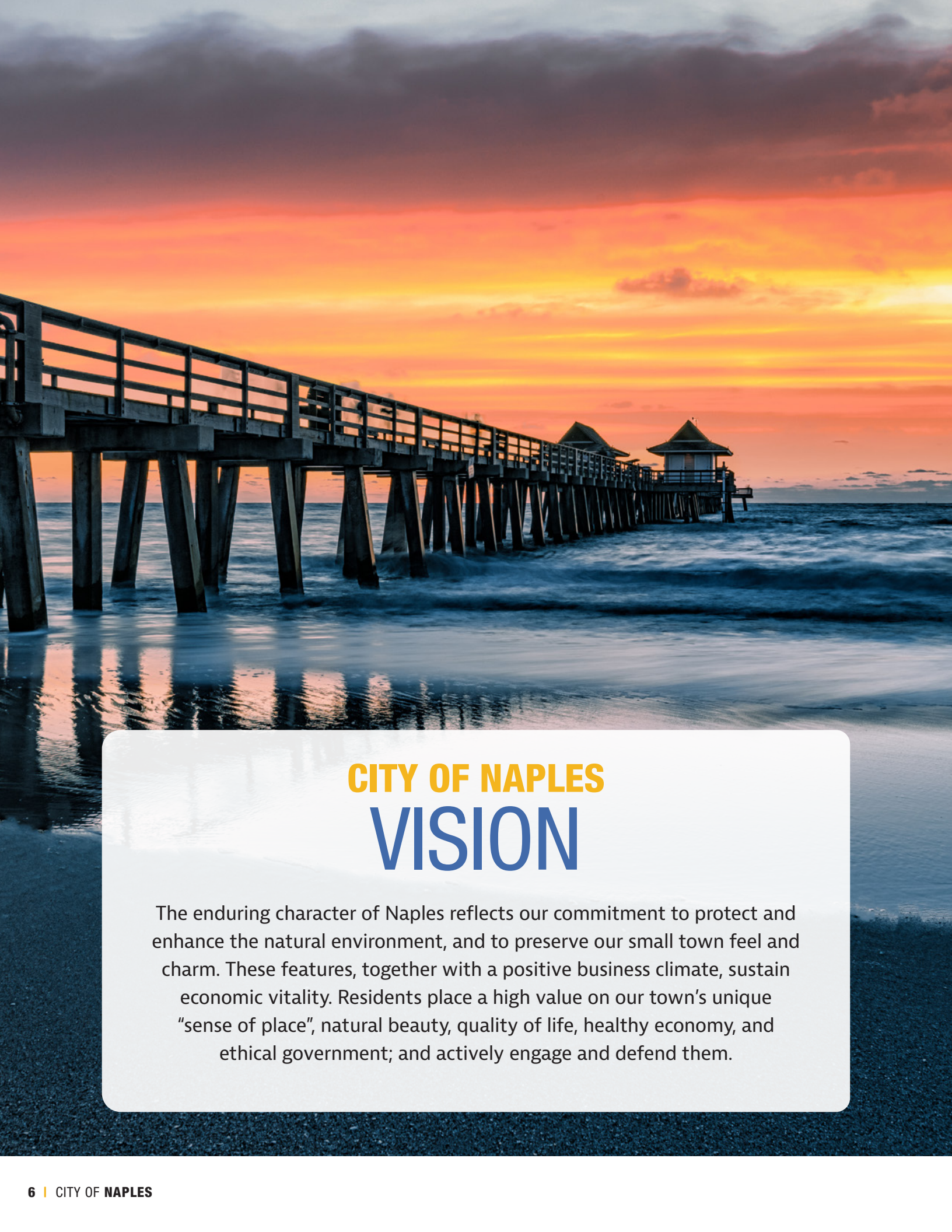


Paul Perry
Council Member



Beth Petrunoff
Council Member





CITY OF NAPLES VISION

The enduring character of Naples reflects our commitment to protect and enhance the natural environment, and to preserve our small town feel and charm. These features, together with a positive business climate, sustain economic vitality. Residents place a high value on our town's unique "sense of place", natural beauty, quality of life, healthy economy, and ethical government; and actively engage and defend them.

OUR GOVERNANCE

HIGH PERFORMING GOVERNMENT

We support our City government to be proactive, engaging, and responsive to ensure high levels and quality of service for current and future generations of residents.

Our Governance Priorities:

- Engaged and Collaborative with Local and Regional Partners
- Transparency
- Ethics
- Infrastructure Sensitive to the Look and Feel of Naples

Council – Manager Form of Government

The council-manager form is the most popular structure of government in the United States among municipalities with populations of 2,500 or more. It is one of several ways in which U.S. municipalities and counties can organize. Under this form, residents elect a governing body—including a chief elected official, such as a mayor or board chairperson—to adopt legislation and set policy. The governing body then hires a manager or administrator with broad executive authority to carry out those policies and oversee the local government's day-to-day operations. Unlike the two council-mayor forms, where the emphasis is on political leadership, the prevailing norms in the council-manager form are administrative competence and efficiency. The day-to-day operations of the local government organization reside with the appointed manager, allowing elected officials to devote their time and energy to policy development and the assessment of the effectiveness of those policies within the community.

Information courtesy of ICMA.org

BUILDING SERVICES

Electronic Permitting – Customer Success

The City of Naples Building Department has completed the third year of electronic submittals for all permit applications. Customer success is the primary goal. The team continues to implement ways of streamlining the process by removing redundancies and finding ways of adding to the customer service experience with new products like virtual inspections and Artificial Intelligence texting for permit information using CityView Assistant.

5,789
Permits
Received

Floodplain Management

The Floodplain Coordinator reviews plans and elevation certificates for floodplain management regulations. The FEMA Coastal Maps have been in the comment and appeal period since 2021 and waiting for FEMA to issue the Letter of Final Determination (LFD). Once the LFD is issued, the community will have a 6-month compliance period to educate the public about the changes. The Floodplain Coordinator continues to work with architects, engineers, and contractors to ensure all federal, state, and local regulations are met to maintain the City CRS rating, which is currently a Class 5 and affords a 25% discount on standard NFIP policies.

4,097
Floodplain
Reviews

Records Management

The Building Services Records office processes all building department public records requests from property owners, contractors, architects, engineers, attorneys, insurance companies, etc., that we receive through the City's public records request portal and by telephone, email, and walk-ins. Processed records requests for 2021-2022 exceeded 3,400 requests. Building Records continue to provide excellent customer service and outstanding response time.

3,456
Public Record
Requests
Processed

CODE ENFORCEMENT

In Fiscal Year 2022, City Council approved the purchase of a software program to assist the Code Enforcement Division with identifying noncompliant, online short-term rental advertising. Final implementation and training of division staff is ongoing and expected to be completed in the first quarter of Fiscal Year 2023.

A primary focus in code enforcement is seeking compliance. To this end, Code Enforcement officers work diligently to obtain voluntary compliance. Cases in which voluntary compliance is not achieved are presented to the Code Enforcement Board. At a hearing, upon finding that an order of the Code Enforcement Board has not been complied with by a set time or that a repeat violation has been committed, the Code Enforcement Board may order a violator to pay a fine in an amount specified by State Statutes. In Fiscal Year 2022, the Code Enforcement Division collected \$21,975 in fines.

PARKS, RECREATION, & FACILITIES

Community Services Advisory Board

Members of the Community Services Advisory Board (CSAB) continue to dedicate their time to provide feedback on projects and topics as it relates to the recreational needs of Naples. Park improvements are completed and planned by community input. The CSAB plays a vital role in this process. The current Park Master Plan was developed with the help

of this advisory board. An active group such as the CSAB helps ensure you have representatives from the community when implementing new ideas. This past year, the CSAB was able to offer input on matters such as the proposal to ban smoking on the beach and in the parks. They also assisted with the inclusive playground design and provided their insight. They provided a lot of direction on the Pier Pelican Pilot Program that was implemented and then extended. The long list of future improvements will keep the CSAB active in the coming year.

FIRE-RESCUE & EMERGENCY MANAGEMENT

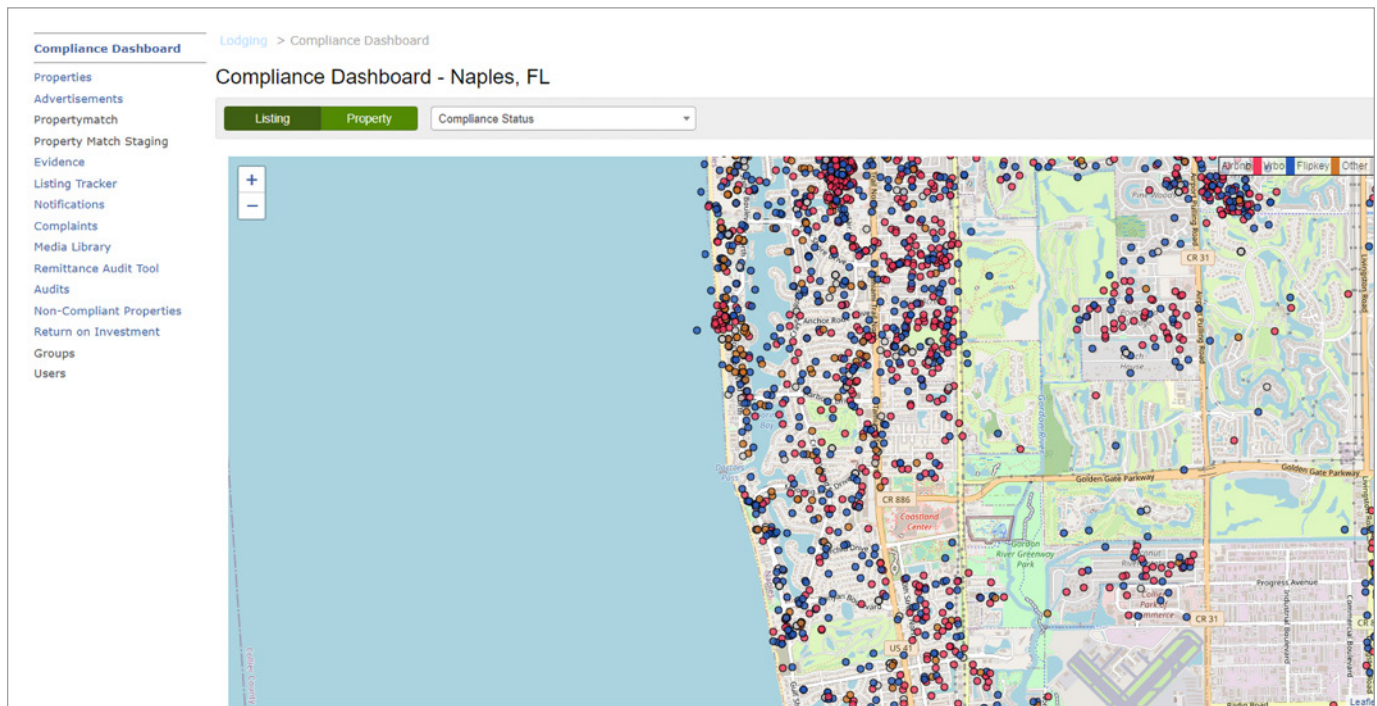
New Engine Co. 1

Fire-Rescue developed specifications for a new engine company and staff vehicle that will serve the City of Naples community. The team analyzed the equipment, water supply, and pump capacity needs, and submitted the specification for an open bid and purchase of a new fire apparatus that will ensure effective and proficient long-term operations within the City of Naples. The new engine arrived, was placed in service, and is currently responding to incidents across the City.

Additional Training Props

Development and advancing the training facility and props to improve and enhance the firefighter's skills allowing them to deliver the highest firefighting abilities and customer service to the community was another goal. Fire-Rescue currently uses property located at the City Water Treatment

Short-term Rental Compliance Dashboard





Facility. The Training Division has researched training props and burn buildings at other departments to gather ideas for the best use of space and layout to optimize the wide range of training needed for an all-hazards response. New training props have been deployed to enhance Fire-Rescue training, allowing for personnel to deliver the highest-level service to the community.

Strategic Plan

Fire-Rescue organized and deployed a team of diverse employees to review the existing 5-year Strategic Plan, which expires in 2022. The team worked to gather information, take polls, evaluate successes and failures, develop a SWOT analysis, and propose a new 5-year Strategic Plan for Fire-Rescue. The Strategic Plan team worked diligently on this project; the plan has passed final

review and is scheduled to go to print and then City Council for acceptance. The plan will continue to provide a forward-looking perspective while working doggedly to meet the current demands of responding to the community.

Special Operations Trailers

Fire-Rescue currently has multiple trailers to deploy as necessary assets to provide high levels of public safety for the community. These trailers include Hazardous Materials response, Technical Rescue response, and Spill Containment response. Fire-Rescue personnel researched and collaborated with City Shop personnel to replace the aging Special Operations trailers. The trailers have been upgraded to meet the needs of the Hazardous Materials Team and the Technical Rescue Team through this process.

HUMAN RESOURCES

The mission of the Human Resources Department is to provide quality customer-driven Human Resource services for the City's most valuable assets, its employees, by ensuring that the City recruits, develops, recognizes, and retains the best talent possible to deliver quality public services to the citizens and visitors of Naples.

Additionally, the Human Resources department manages the City's risk and exposure related to activities of the City, its departments and employees; as well as employee benefits to provide quality healthcare services to its employees, retirees and eligible dependents in a cost-effective manner; offering innovative, cutting-edge benefits and a wellness program.

Professional Outreach

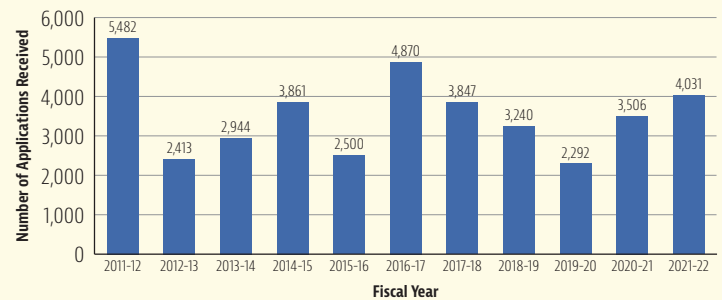
Human Resources actively posted and recruited for open positions and promotional opportunities on the City's LinkedIn agency page. Gained approximately 2,000 more followers for a total of 4,258 followers.



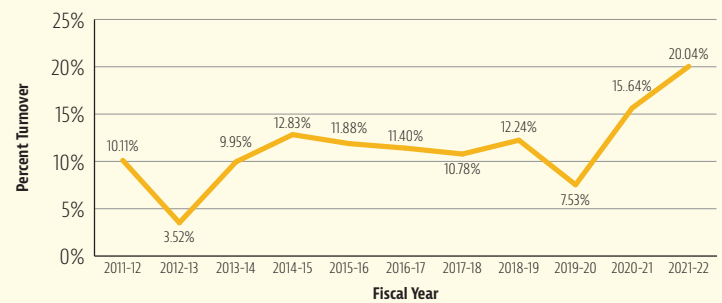
Human Resources recruitment staff attended the Cars on 5th annual event in February 2022 and a career expo at Lorenzo Walker Technical College in May 2022 to advertise and promote City of Naples position vacancies.



Applications Received by Fiscal Year



Employee Turnover History



Staff Recognition

Two Employee Service Award Ceremonies were held during fiscal year 2021-22. Fifty-two employees were recognized on March 23, 2022 during the City Council Regular Meeting and 37 employees were recognized on June 1, 2022 during the City Council Regular Meeting. Employees recognized reached a significant milestone with the City of Naples ranging from five years to forty years of service.



Employee Health & Well Being

The City of Naples continues to invest in employee health. The Cigna Health Improvement Fund (“Wellness Funds”) provides a budget to increase employee health engagement and enhance our wellness program. The City conducted several health and wellness initiatives including GoRed for Women’s Heart Health, Employee Health Fair, Employee Bootcamp, and the annual Biometric Screening.



PLANNING

Land Development Petitions

In Fiscal Year 2021-2022, the Planning Department processed 219 planning petitions and requests, both administratively and through the public hearing process. This represents a 5.5% increase over last fiscal year.

The Planning Department is responsible for facilitating the review of all major development projects prior to construction. The review process includes design review, multidisciplinary site plan review, and public hearings for land use entitlement including, but not limited to, rezoning, subdivision of land, and conditional uses. The following are notable projects that were reviewed in Fiscal Year 2021-2022:

- **The Kitchen** - 1200 Central Avenue
- **Arhaus Furniture** - 5023 9th Street North
- **Rooms to Go** - 4067 9th Street North
- **The Cayden** - 180 9th Street South
- **Naples Beach Club** - HB's - 851 Gulf Shore Boulevard North
- **Naples Jet Center Expansion** - 377 Citation Point
- **The Naples Players** - 701 5th Avenue South

Processed
219
planning
petitions

5.5 %
Increase
over
last fiscal
year.

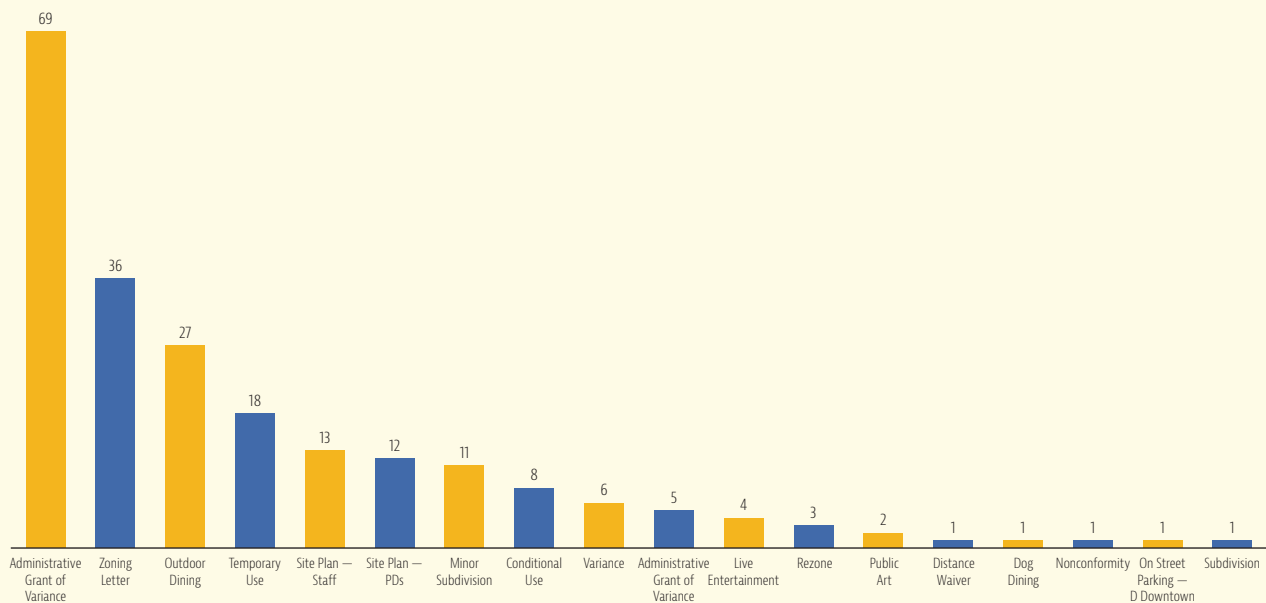


The Kitchen



The Naples Players

FY 2021-2022 Planning Petitions





Naples Jet Center Expansion



The Cayden



Arhaus Furniture



Rooms To Go

Text Amendments

The Planning Department facilitates the process of amending the Land Development Code. In Fiscal Year 2021-2022, the Planning Department initiated the drafting and review of text amendments to address the following:

- Building height
- Citywide parking regulations
- Creation of a Certified Local Government for historic preservation
- Fifth Avenue South Special Overlay District (FASSOD) setbacks
- Lot combinations

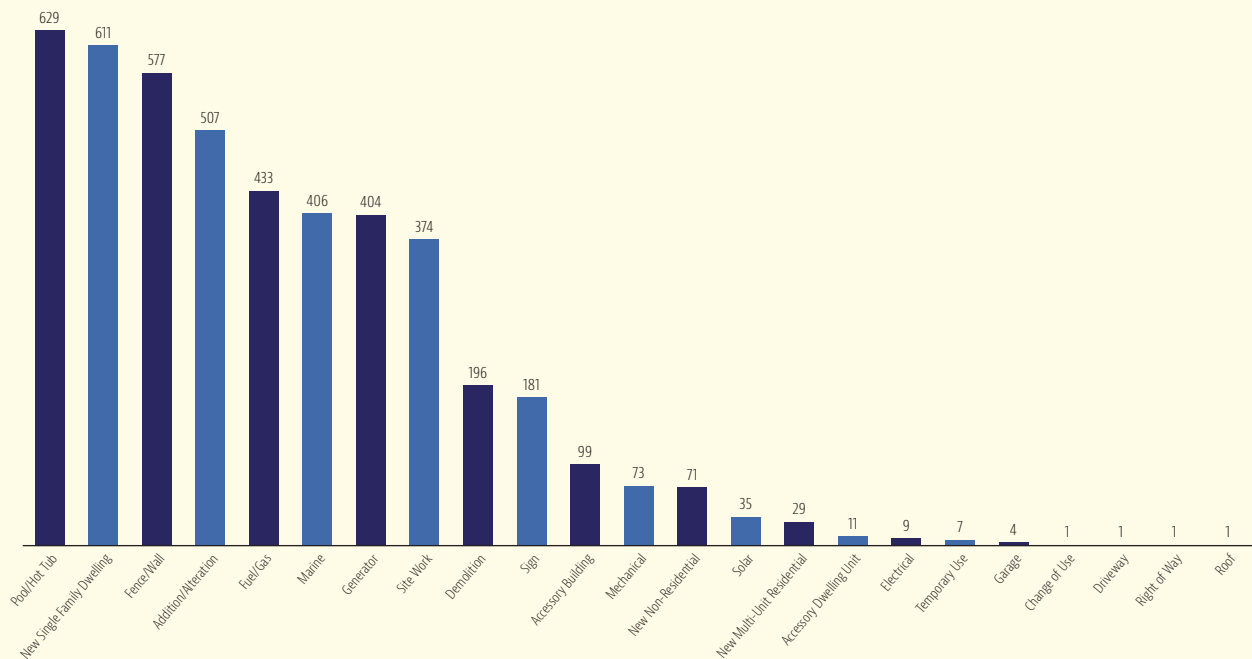
- Transient lodging
- Height measurements
- Planned Development (PD) regulations

The following text amendments were approved this fiscal year:

Approved in Quarter 1

- 21-T6: Fifth Avenue South Regulating Plan with the removal of the "G" garage designation from the 4th and 4th parcel. (Ordinance 2021-14750)

FY 2021-2022 Building Permit Reviews



- 21-T7: Clarifying minimum ceiling height in the D-Downtown district (Ordinance 2021-14571)
- 21-T3: parking and development standards in the Fifth Avenue South Special Overlay District (Ordinance 2021-14749)
- 21-T4: Chapter 46, administrative procedures increasing the noticing radius requirement from 500 feet to 1,000 feet and mailing out notices a minimum of 30 days prior to the public hearing meeting in Chapter 46. (Ordinance 2021-14770)

Approved in Quarter 2

- 21-T9: Live Entertainment for change of business location, name or ownership. (Ordinance 2022-14779)
- 21-T8: Outdoor Dining Regulations submittal requirements, relocation of premise, and for change of business location, name or ownership. (Ordinance 2022-14778)
- 21-T2: Citywide parking regulations. (Ordinance 2022-14795)
- 21-FA2: Planning petition and plan review fees. (Resolution 2022 14803)
- 21-T5: Open Space fee for additional density in the D-Downtown Density. (Ordinance 2022-14812)

Approved in Quarter 3

- 22-T4: GAI Plan providing a unified hardscape and landscape palette on 5th Avenue South (Ordinance 2022-14861)

- 22-T3: Waiver of Distance language clarification. (Ordinance 2022-14860)
- 22-T2: Building height (removal of hospital exception) (Ordinance 2022-14862)

Approved in Quarter 4

- 22-T5 and 22-T6: Public Service (PS) zoning district to include community theaters and hospitals. (Ordinance 2022-14875 and 2022-14933)
- 22-FA1: Modifying payment in lieu of parking fee in within the D-Downtown zoning district. (Resolution 2022-14941)

The remaining amendments topics are still in the drafting and review phases, with anticipated adoption in Fiscal Year 2022-2023.

PURCHASING**Purchase Orders and Procurements**

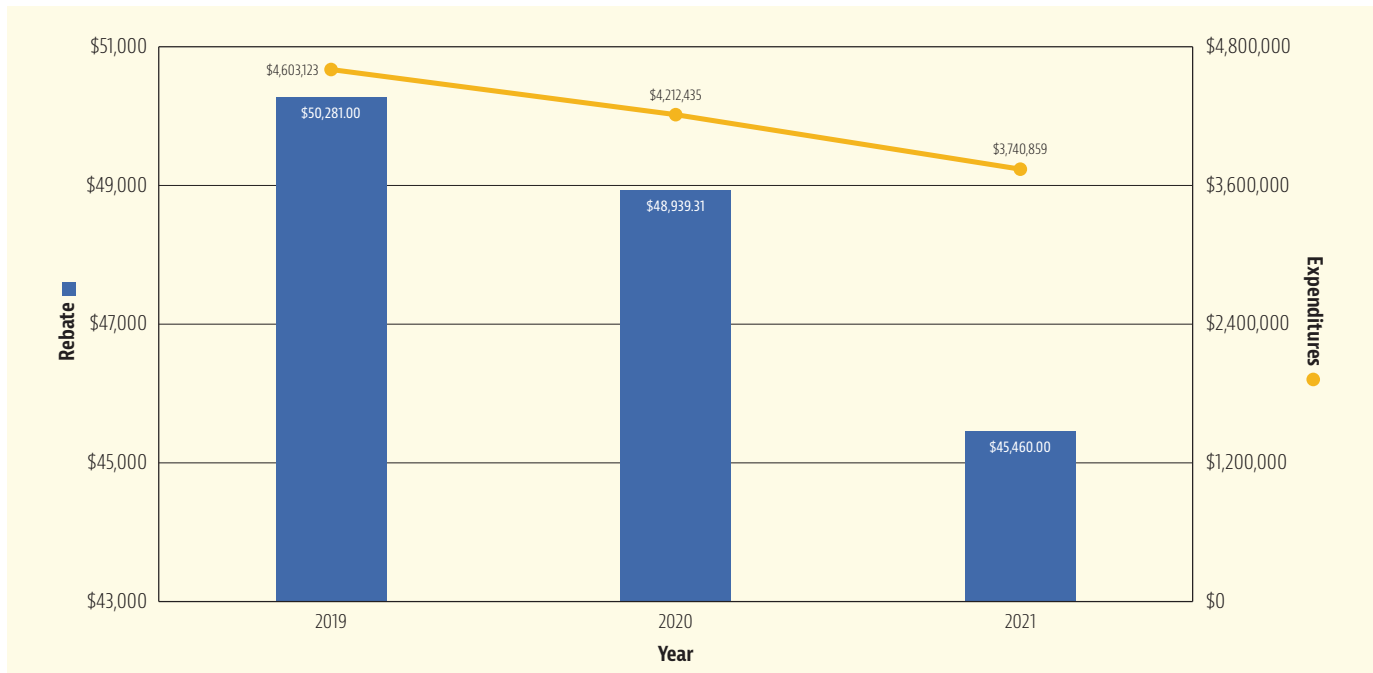
The Purchasing Division oversees the review and approval of all purchase orders issued by the City of Naples: 937 issued in Fiscal Year (FY) 2021-22. The Division also processes all formal bids with 34 bids issued in FY2021-22. Registered Vendors are notified through a Bid Management platform and website email notifications. Approximately 264 open and ongoing contracts are within the City's contract management.

Achievement of Excellence in Procurement Award

The Achievement of Excellence in Procurement® is awarded annually to organizations that demonstrate excellence by obtaining a high score based on standardized criteria. The

criteria are designed to measure innovation, professionalism, productivity, e-procurement, and leadership attributes of the procurement organization. Fiscal Year 2021-2022 was the eighth consecutive year the City of Naples Purchasing Division has received this award.

Credit Card (P-Card) Annual Rebates



INFORMATION TECHNOLOGY SERVICES

Multi-Factor Authentication

Information Technology Services (ITS) is continually evaluating ways to secure our network. This fiscal year, ITS implemented a Multi-Factor Authentication on our network; this reduces the risk of digital account takeovers by combining the traditional username/password combination with an additional form of access authentication via an app on the user's phone or via a fob in the person's possession. Combining something you know (username/password) with something you have (phone) makes account takeover significantly more difficult for bad actors.

Video Production

Our Video Production staff produced over 522 hours of video content including 245 hours dedicated to City Council. Produced an additional 15 hours of original content for "Community Updates". Coordinated special meetings across multiple organizations and boards.

Police Mobile Data Terminals (MDTs) and Fire Mobile Data Computers (MDCs)

Working in cooperation with the Naples Police Department and Naples Fire-Rescue Department, ITS replaced the

Public Safety MDTs/MDCs in these departments to reduce failure rates, enhance connectivity, and improve performance thereby lowering operational risk to Public Safety personnel.

City-Wide Time Clocks

ITS maintains an annual maintenance program to remove, replace, and/or upgrade the City's technology assets. This fiscal year, ITS upgraded approximately 22 time clocks throughout the City. The new clocks provide improved reliability and deliver IT support efficiencies for the City's workforce management solution.

Support Desk

ITS provides support during normal business hours to City staff and a 24-hour support to the City's first responders, so they can continue to meet the community's needs. This fiscal year, ITS registered over 3,700 formal work orders. ITS continues to work on improving the workorder process by encouraging employees to email Technology Services Support (tshelp@naplesgov.com) to ensure appropriate prioritization and routing.

OUR PLACE

PRESERVE SMALL TOWN CHARACTER & CULTURE

- Scale of Development & Redevelopment
- Historic Assets
- Safer Streets & Traffic Calming
- Zoning and Building Code Enforcement

CODE ENFORCEMENT

In keeping with the City's goal of preserving Naples small town character and culture, our code enforcement officers are committed to working with property and business owners to obtain compliance when violations are found to exist. With a focus on education, code enforcement officers often establish and build relationships with violators to obtain voluntary compliance. By doing so, compliance is often achieved without controversy or the need for board hearings.

PARKS, RECREATION, AND FACILITIES

The Parks, Recreation, and Facilities Department has been able to provide the community with a consistent line-up of programs, activities, and special events this past year. Post-pandemic, recreation and leisure are once again coming to the forefront of exciting and relaxing things to do. The smiles and laughter of families at events, sounds of crowds cheering during athletic games, views of nature at



the beach, and the excitement of summer camp is one of many ways our community enjoys leisure.

Cambier Park Softball Field

The Cambier Park softball field has a rich history created by past champions and present dedication. Upgrades were made to the facility that included LED lighting that reduces the power usage and provides a better nighttime playing experience. The backstop was enhanced with a more modern netting that gives it that "professional" ballfield appearance, while offering increased safety for spectators. The fencing that surrounds the field of play was also replaced. In addition to the improvements and upgrades, this venture hosted its first Opera Naples, and it was a "hit" to say the least.

2,376
Kids at
Summer
Camp

45
Summer
Camps

**Over
300**
Special Event
Permits
processed



Recreation Center Summer Camps

Summer Camp 2022 was a big success with a total number of over 2,300 kids participating, which is the largest since COVID. A variety of camps were offered, such as Culinary, Skate and BMX, Archery, Theatre, Rock Climbing, Science Programs, Day Camp, Swimming lessons, Arts and Crafts, and Beach and Board Camps, giving parents and children a vast variety of programs to choose from each week.



Arthur Allen Tennis Center

Fiscal Year (FY) 2021-2022, the Tennis Center had an increase in membership revenue, programming numbers, and sponsorship contributions. The Tennis Center's continued growth saw record numbers for program participants and revenues, which exceeded \$1,000,000. The annual "Clay In May" had 425 participants playing a total of 750 events. Ten USTA Junior Tournaments were hosted at the center as well as two adult USTA events. Membership numbers increased from 737 to a record high of 826 last January, with a revenue increase of \$33,500. Lessons, clinics and junior instruction saw increased numbers as well with 42 separate clinics and round robins offered each week with revenues increasing a total of \$67,600 for the year.



In addition, the tennis center restrooms were renovated to provide upgraded facilities to patrons. Another improvement made this past year was the resurfacing of four courts. The FY2022-23 CIP that was approved will replace the thatch on the Tiki-huts and make electrical improvements through the tennis courts.

Special Events

The City of Naples had over 300 permitted special events throughout the year. On September 6th a moratorium was placed on all new special events organized by the public-on-public property in efforts to evaluate the current guidelines for events and how improvements can enhance our community.

This year the City held nine City special events: the Fourth of July Parade and Fireworks, Back to School Bash, Outdoor Movie Night, Trunk or Treat, Christmas Parade, Santa is Coming to Town, the Color Run, and the New Year's Eve Fireworks. The celebrations for the Fourth of July kicked off with the downtown parade on July 4, 2022. There were 44 organizers and/or groups that participated in the parade. The festivities continued at the Naples Pier where the annual fireworks show took place that evening. The amazing weather brought out a very large crowd on the beach. City staff worked together to plan and execute these events in a safe manner.





Historic Assets - City Dock

The City Dock's usage and visitation has grown steadily since the renovation of the facility in 2017. This Fiscal Year, the City Dock had record fuel sales as oil prices climbed. The mooring field was upgraded and rebuilt to current FDEP specs that made it environmentally friendly by not having chains dragging the bottom. This past year the floats under the dock were strapped together to prevent them from moving and causing major issues in the future. Looking into the future, the FY2022-23 CIP has plans to install Wi-Fi at the dock which will enhance the services provided.

PLANNING

Maintaining and embracing the features that make Naples unique is critical to promoting OUR PLACE and preserving the character of the community. Planning Department staff reviews all development proposals and building permits to ensure compatibility and consistency with this critical community value. In FY 2021-2022, staff worked on the following projects to further promote the small-town character and charm of Naples through the standards and guidelines that govern development within the City:

Updating the Design Review Handbook

The City of Naples Design Review Handbook was written in 2004 and is intended to "explain the qualifications for building design approval by the City of Naples Design Review Board..." The Handbook addresses aspects of site planning, building design, architectural elements, landscaping and signage.

Workshops were held in January, February, March, and April 2022 to facilitate discussion between the Board and staff and to obtain information, suggestions, and feedback from residents and design professionals.

Workshop topics:

- Site Planning
- Mass, Scale & Proportion
- Context, Continuity & Transition
- Fenestration & Portals
- Articulation & Detail
- Materials, Color & Texture
- Signage
- Climate Responsiveness
- Building, Site & Landscape Lighting

A discussion of the final topics - definitions, process, and required submittals - as well as a public hearing to discuss a draft amended Handbook is anticipated in early 2023.

Updating the Comprehensive Plan

Monthly workshops with the Planning Advisory Board and members of City staff were completed, reviewing each element of the Comprehensive Plan.

The transmittal and codification of the Property Rights Element of the Comprehensive Plan is anticipated for completion and adoption in early 2023. Upon adoption of the Property Rights Element, City Council can begin reviewing recommendations from the Planning Advisory Board regarding changes to the Comprehensive Plan.

OUR NATURE

ENVIRONMENTAL SENSITIVITY

- Water Quality
- Recycling and Water Reclamation Programs
- Environmental Enhancement & Monitoring
- Stormwater Management
- Drinking Water
- Beach Maintenance & Waterbody Erosion
- Resiliency of the effectiveness of those policies within the community.

CODE ENFORCEMENT

The City of Naples is also home to loggerhead, green, and leatherback sea turtles. The Code Enforcement Division plays a critical role in ensuring our sea turtles have a safe and successful nesting season. Between May 1st and November 1st, Code Enforcement officers conduct weekly evening patrols along the beaches to ensure sources of artificial light are not visible from the beach and in compliance with marine turtle protection regulations.

Ordinance 2020-14542 which prohibits the use of gasoline powered leaf blowers and authorizes the use of electric or battery-powered leaf blowers with a dBA rating of 65 or lower within city limits took effect on October 21, 2021. During this report-

464
Sea turtle
nests on City
beaches

392
Successful
nest
hatchings

First
Leatherback
Sea Turtle nest
in City
of Naples!



ing period, the Code Enforcement Division continued to educate landscape companies on the regulation. Verbal warnings, citations, and Notices of Violation were given.

The Code Enforcement Division works closely with the City Arborists to ensure that the trees in the City's Urban Forest are protected from unlawful alteration or removal. In FY2022, the Code Enforcement Division staff settled 8 tree alteration violations (unpermitted trimming of a city tree), collecting \$4,040 in fines paid to the Tree Fund.



City tree trimmed without a permit

PARKS, RECREATION, AND FACILITIES

Parks and Parkways Projects

The Parks and Parkways Division continues to shine with some major projects in FY2021-22. The Goodlette Frank Road Phase II median renovations were completed in the spring, and this involved removing old landscaping and replacing it with new trees, shrubs, and irrigation from 7th Avenue North to Golden Gate Parkway.



The 2022 Tree Fill-in Program planted 240 street trees in locations all around the City. The Blair Foundation Tree Challenge Fund contributed \$199,213 in totality to the Tree Fill-in project. In addition, fill-in plantings were completed on Gulf Shore North medians, number 1 through 17.

Exploring in a New Way

Recreation staff partnered with the Florida Fish and Wildlife Conservation Commission (FWC) to provide a new kayak program to our community. Doug Mitchell, Recreation Supervisor, acquired his ACA Canoe-Kayak-SUP Raft Rescue Certification and secured the partnership with the FWC which provides the department with kayaks and a trailer to move them with to different locations. Staff have used this opportunity to provide kayak excursions and will look to enhance kayak programs in the future.



PLANNING

Whenever possible Planning Department staff assists and coordinates with other City departments providing support in promoting OUR NATURE. Planning staff has worked collaboratively with the Natural Resources Division and Floodplain Coordinator to amend the Conservation and Coastal Management elements of the Comprehensive Plan to address sustainability and resiliency and environmental sensitivity initiatives.

STREETS & STORMWATER

Basin II Beach Outfall Stormwater Construction Project

The Basin II Beach Outfall Stormwater project will provide stormwater management and improved water quality with Stormwater Basin II located on Gulf Shore Boulevard between 2nd Avenue South and Oleander Drive, north of the Naples Beach Resort. This new system will provide a level of service to meet 100% of a 5-year storm event and 77% of a 25-year stormwater event. This project includes two (2) parts: the North System and the South System.

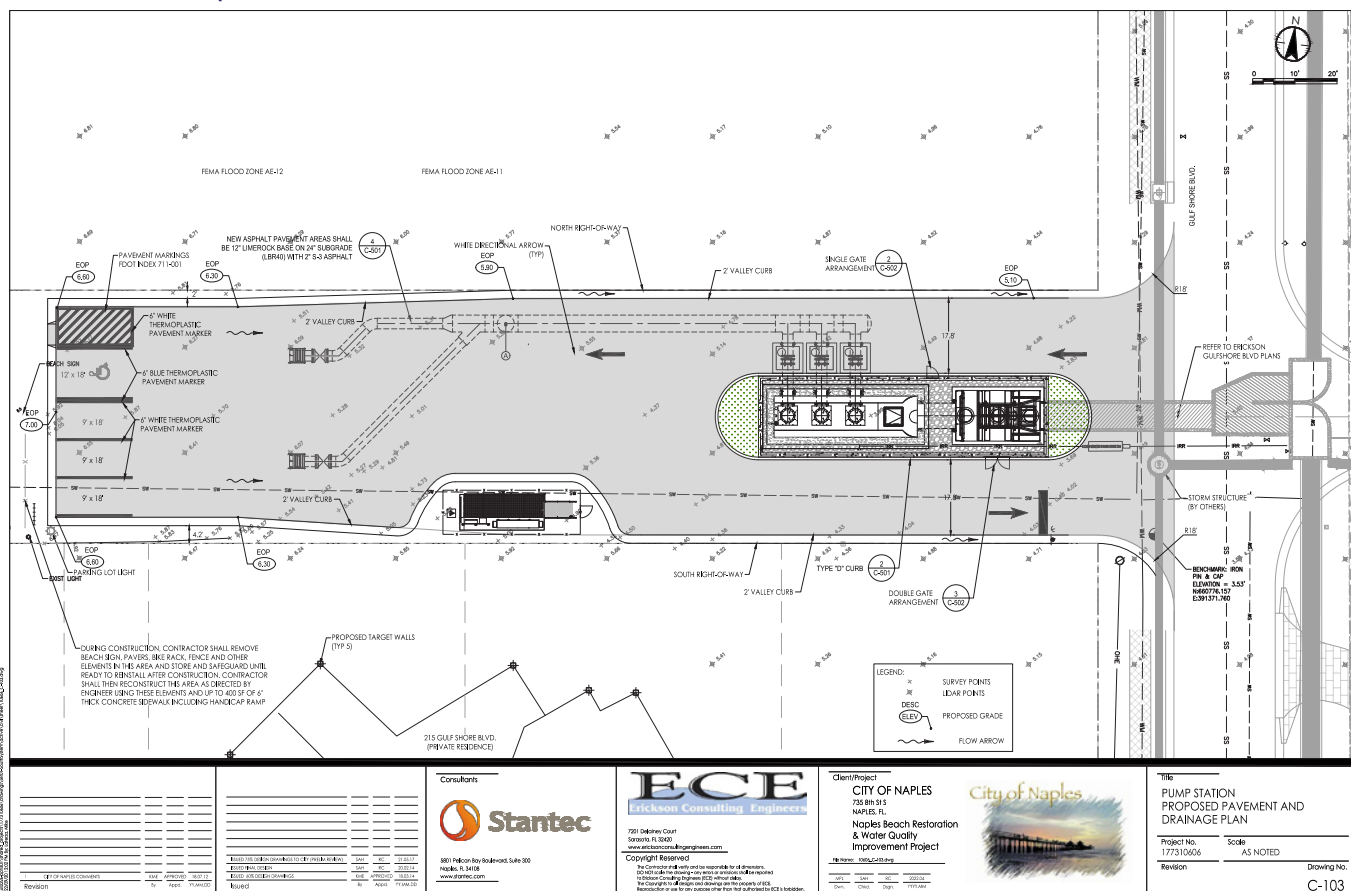


South Pump Station at 3rd Avenue North

The design of the Beach Outfall Project has continued to progress during the 2022 fiscal year. On February 28, 2022, City Council awarded a construction contract to DBE Management, LLC to construct the outfall pipes for the South Pump Station located at the 3rd Avenue North beach end, and Construction, Engineering and Inspection (CEI) Amendment to the agreement with Erickson Consulting Engineers. The construction will consist of installing two 30" diameter fusible PVC pipes from the 3rd Avenue North beach access area into the Gulf of Mexico approximately 1,100 linear feet (LF) out into the Gulf by the horizontal directional drill method.

A Construction Manager at Risk (CMAR) will be selected to help finalize the design and construct the project. The CMAR bid scope includes a pre-construction evaluation of the system design followed by a Guaranteed Maximum Price to construct the North and South Systems.

3rd Avenue North Pump Station & Beach End Plan View



North & South Lake (8 & 9)

Stormwater ponds and lakes must be maintained periodically because they are designed to capture pollutants in stormwater runoff and protect receiving bodies of water like Naples Bay, Moorings Bay, and the Upper Gordon River. The Streets and Stormwater Department completed restoration of Fleischmann Lake, Spring Lake, and East Lake on-time and under budget this summer. The \$4.5 million restoration project included the removal of approximately 30,000 cubic yards of muck and sediment



that have accumulated over the decades, littoral plantings in lakes, and installation of aeration systems. The next lakes to be restored will be North and South Lakes (8 & 9). The design phase of the project is underway and has already progressed to the feasibility portion of the study. This will look at the many different unique options that will be weighed before deciding on specific restoration methods. Hurricane Ian presented many challenges to the progress of lake restoration with storm surge damaging infrastructure and depositing sand and debris in the lakes. The City is actively cataloging the damage and working to get the stormwater lakes cleaned up of any debris and assessed for long term impacts to their efficiency and

Fleischmann Lake Dredge Project



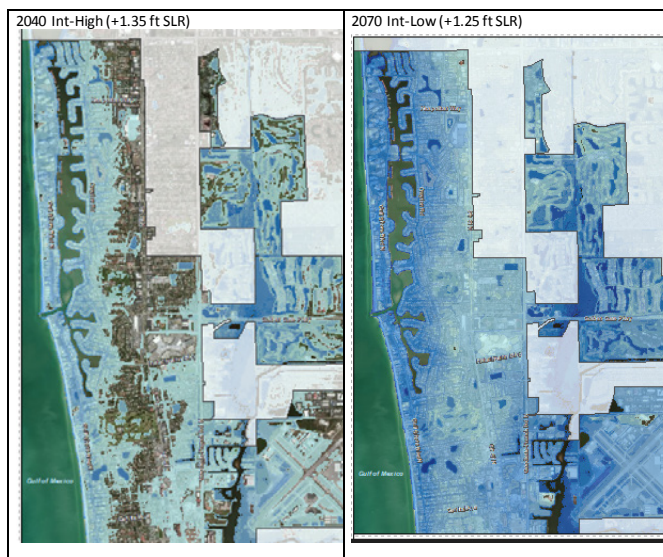
storage capabilities. Assistance with damage assessment and cleanup are in progress and the Stormwater department hopes to pursue opportunities to conduct new restoration projects.

Climate Adaptation Plan and Vulnerability Assessment Update

A grant was received from the Florida Department of Environmental Protection (FDEP) in the amount of \$387,255 to update the City's 2020 Climate Vulnerability Assessment to incorporate new FDEP criteria such as additional sea level rise scenarios, inclusion of additional critical community facilities, and evaluate compound flooding due to a combination of rainfall and sea level rise. Upon completion of these updates, a Climate Adaptation Plan will be developed which will evaluate various adaptation options for City assets identified in the Vulnerability Assessment for a range of sea level rise scenarios. AECOM is the consultant hired to complete these efforts which will also include stakeholder input throughout the project.



Riviera Drive flooding



Climate Change Maps

Gulf Shore Boulevard North Seawalls

On May 19, 2021, it was determined that the City is the owners of the seawalls abutting outlets A through F. Due to the failure of this section of the seawall it was determined that the seawall needs to be replaced. A construction contract was awarded by Council at the September 7, 2022 meeting to Kelly Brothers, Inc. with the Purchase Order being approved on September 27, 2022, the day before Hurricane Ian arrived. Hurricane Ian caused some delays on the project. The contractor and consultant were without internet and cell phone service for several weeks, and the Contractor's offices and some equipment were damaged by the storm surge. The contractor established a temporary office in early November, equipment is being recovered, repaired or replaced, submittals for the specified materials have been approved, material orders have been placed for items with a long lead time, and the required City of Naples permits have been submitted and are under review.

Multi-Basin Assessment

In September 2021, the City contracted with Kimley-Horn and Associates, Inc. to develop assessments for five stormwater sub-basins within the City of Naples to analyze the risk from flooding, storms, storm surge, and sea level rise. The completed assessments will help the City plan and implement its stormwater CIP program for the short term (within the next 5 years), medium term (with the next 10 years), and long term (greater than 10 years).

The goals of the five stormwater sub-basin assessments: (1) protection of the health, safety and welfare of City of Naples residents; (2) protection of and improvement to the City's surface and ground water resources; (3) protection of public and private property; (4) protection and restoration of ecology; (5) planning for wise and strategic stormwater management system investments; and (6) planning for sustainability and resiliency relating to anticipated climate change.

This project is scheduled to be completed by April 2023.



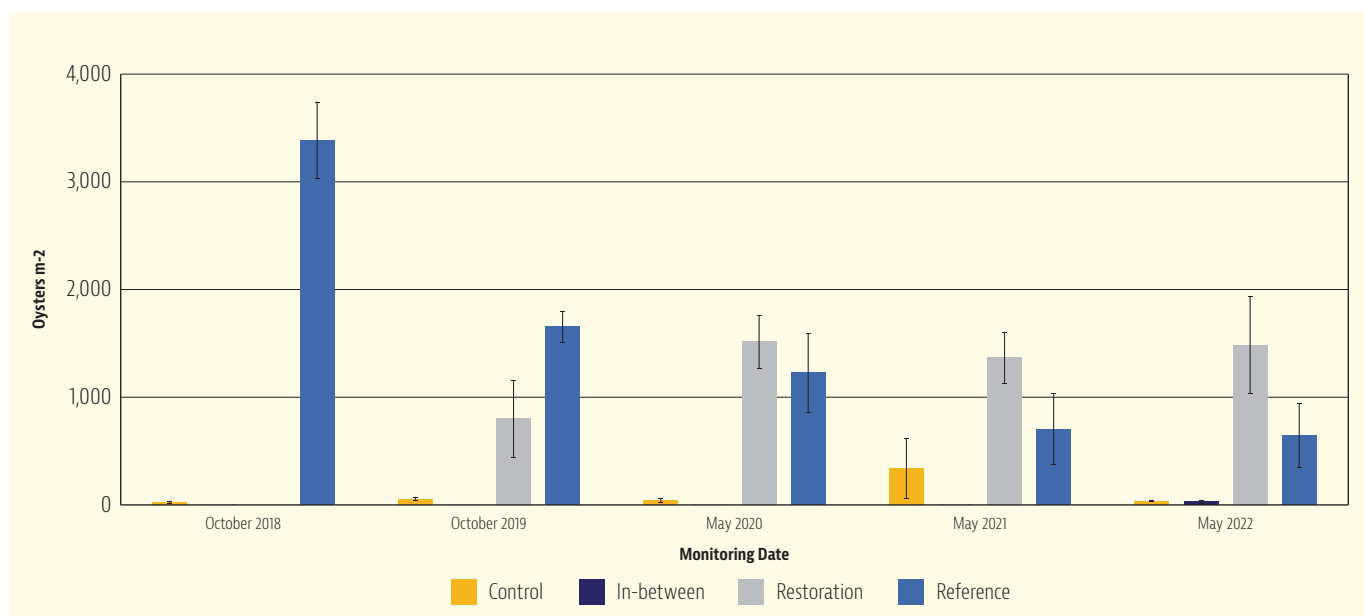
Multi-Basin Assessment
Project Overview

Oyster Reef Restoration Project

Oyster reef monitoring continues in Naples Bay in partnership with Florida Gulf Coast University (FGCU) researchers at both restoration sites. The final monitoring event was conducted in May 2022, three years after construction was completed, at the largest Site 1 in the southern portion of Naples Bay. High oyster recruitment has been documented with 1482 oyster/m² being the highest living density observed. Oysters between 10-70 mm were also documented showing that oysters that have settled onto the restored reefs continue to grow into adult oysters. The remaining restoration Site 2 is slated to begin construction in Fiscal Year 2022-2023.



Oyster Density Chart



Shows increasing living density of oysters at Site 1 over time on the constructed reefs, surpassing the living density on our natural reefs.



City staff and FGCU faculty conducting oyster reef monitoring 36 months after restoration at Site 1 in May 2022

Summary of Stormwater Ordinance Implementation

New Systems:

The new stormwater development code, adopted in June, doubled the required volume of stormwater to be captured and treated on site for most properties. The volume increase was from ½-inch to 1-inch. This fiscal year, 146 Site Residential Final inspections have been performed. Each permit application has been reviewed for compliance with the new volume criteria. The new code applied to these properties will result in approximately an additional 500,000 gallons of stormwater that will be captured and treated for each 1-inch rainfall.

Required Inspections:

The new stormwater code included a requirement for properties with an existing stormwater management system to have system inspected by a licensed professional every five years. The five-year inspection requirement is currently on hold due to unforeseen cost associated with the required inspections.

UTILITIES

Accelator 2 Rehab and Improvements

The three Accelators located at the Water Plant have been in service since the 1970's. These units' aide in settling solids and chemical mixing regarding the treatment process. After approximately 40 years in service, Accelator #2, was taken off-line due to metal fatigue causing a total loss of operational efficiency. Subsequent inspection and assessment led to the decision to replace all metal surfaces in the Accelator and complete rehab of



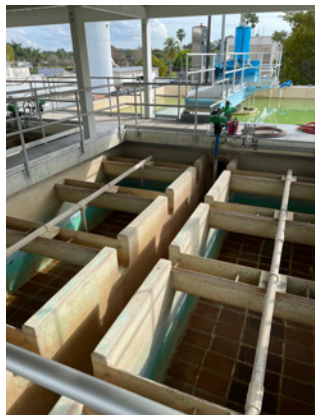
all surfaces and equipment. Also included in this project was upgrading the drive to a more energy efficient unit. Final completion for this project is expected by December 2022. It is important to note that Accelator 2 is the final Accelator of three total units that reside at the Water Plant that have been rehabbed over the course of the past four years.



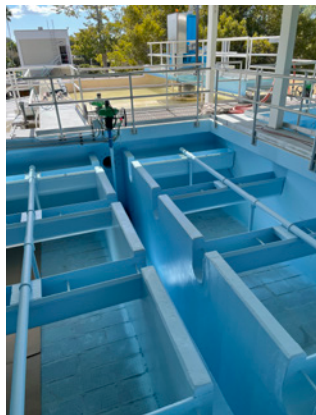
Filter Bed Replacement

The 14 filter beds at the Water Plant utilize layers of gravel, sand, and anthracite to remove particulate from the water prior to entry to the distribution system. Though backwashing the filters on a regular basis can aid in extending the life of the filter media, the media eventually requires replacement; media was previously replaced approximately 11 years ago. This project included the removal of all existing materials down to the underdrains

at the bottom of Filters 1 and 2. After the old material is removed, new filter media (gravel, sand, and anthracite) was installed in layers as per the manufacturer's specifications. Two filters will be completed over the course of the next two years in order to complete media replacement within the remaining filters (1 large filter per year; cycle complete in FY 2023-24).



Before



After

Hamilton Avenue Water Main Improvements

The Utilities Department coordinated with Collier County for potable water distribution system improvements that were required as a result of Collier County roadway improvements along Hamilton Avenue; the project included replacement of approximately 2,900 linear feet of 12" water main. The water system improvements will enhance the water quality within this area, provide resiliency with upgraded pipe material (C-900 PVC), and provide better protection due to the infrastructure being relocated outside of the roadway. Construction was completed in March 2022.



Water Distribution System Master Plan

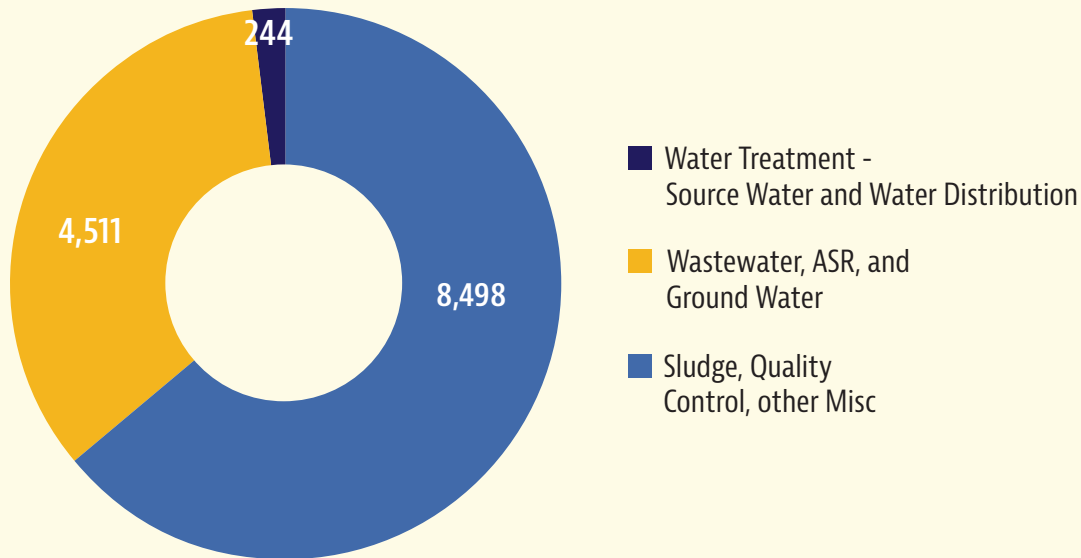
On September 9, 2021, City Council approved a contract to provide professional engineering services to provide a Water Distribution System Master Plan (WDSMP). Development of a WDSMP will provide the City with a critical planning tool, which will enable the City to better plan its infrastructure rehabilitation, replacement, and upgrades appropriately and manage its system and related programs effectively over the next 20 years. The project began and is expected to be complete by March 2022.

Water Testing

The Central Laboratory performed testing for a total of 13,253 samples collected for water quality results for the Water Treatment Plant, the Wastewater Treatment Plant, and their respective water distribution and collections systems. All Laboratory analysts passed their annual proficiency tests for both drinking water and wastewater. These proficiency tests are just one of many requirements mandated under the National Environmental Laboratory Accreditation Conference (NELAC) which is required to maintain certification administered by the Florida Department of Health.



Lab Samples Performed 2021-22



Wastewater Treatment Plant (WWTP) Chlorine Scrubber Replacement

The WWTP utilizes chlorine gas as part of the treatment process for disinfection of the plant's influent waste stream. The facility's chlorine building houses multiple one-ton chlorine gas cylinders, and related chlorine storage and feed equipment. Chlorine gas is one of the most dangerous chemicals being used at the WWTP. The chlorine gas scrubber system is designed to neutralize chlorine gas and assist with maintaining a safe environment in the event of a chlorine leak. The chlorine

scrubber system was installed in 1997 and due to constant exposure to the caustic solution, the interior of the unit's fiberglass vessel was deteriorated and necessitated the replacement of the unit. A "dry fill" unit manufactured by Purafil was selected and installed as part of a proactive initiative to maintain the safety of WWTP personnel and the surrounding neighborhoods.

Gulf Acres/Rosemary Heights Septic to Sewer Project

This Septic to Sewer project included Areas 4 and 5 of the City's unsewered areas. This joint project with Collier County included installing central sanitary sewer, potable water system replacement, and improving the stormwater management system. All utility construction was completed in FY 2020-21. During the second half of FY 2020-21 and continuing through most of FY 2021-22, Denco Construction Inc. (reference City Bid 21-022) was awarded a contract to perform connection to the new





sanitary sewer system and septic tank abandonment services. By July 2022, the contractor had completed the connection of 328 residences to the new sanitary sewer system (actual connection and septic tank abandonment).

Septic to Sewer Phase 2 Design Initiative

Design for Phase 2 of the Septic to Sewer project began in May 2021 and is anticipated to be substantially complete by the end of 2022. This Phase includes unsewered areas 1, 2, 3, and 6 contain approximately 869 properties that have on-site septic systems. The preliminary estimated construction cost to install the sanitary sewer system is \$32 million.

- **Project 1:**
Two areas: Unsewered Areas 3 is located between Solana Road and Cypress Woods Drive; and Area 6 is located along Creech Road. This project contains 285 properties with an approximated construction cost of \$10.7 million.
- **Project 2:**
Unsewered Area 2 is the area section located between North Alhambra Circle and Morningside Lane. This area contains 305 properties with an approximated construction cost of \$10.8 million.
- **Project 3:**
Unsewered Area 1 is the northern most area is located between Milano Drive and Pompei Lane containing 279 properties with an approximated construction cost of \$10.4 million.

After the design of the utility improvements and stormwater system improvements are complete, the City will publicly bid the project. The design has determined that the construction of the project will be bid in three phases. The construction contract will be a three-party agreement among the City, County, and the selected contractor. The three-party agreement allows the City to issue the selected contractor a purchase order to pay for the utility improvements and likewise, the County will issue the contractor a purchase order to pay for the stormwater improvements. Construction is tentatively planned for the later part of 2023 (pending agreements for grant funding).

Integrated Water Resource Plan

In May 2021, City Council approved an update to the Integrated Water Resource Plan (IWRP). The update was completed, and on March 22, 2022 and May 31, 2022, City Council received the presentations of the City's IWRP that included recommendations for the next 20-year planning period. The IWRP evaluated the Potable Water supply and treatment plant capacities and the Wastewater Treatment Plant and reclaimed water system capacities including the ASR wells. The recommendations for the next 20-year period include the following:

Potable Water System

Based on population projections and potable water demands through 2040:

- The projected max day demand will be 21 MGD
- Water plant capacity is sufficient at 30 MGD
- 54 existing water wells are sufficient to provide water through the planning period
- The potable water system complies with the City's Comprehensive Development Plan Adopted Level of Service of 300 GPCD

Recommendations (after 2040):

- Continue water well maintenance plan to maintain productive yields
- Continue water plant upgrades and preventive maintenance
- Renew and modify Water Use Permit in 2031



Considering that the plan update did not include recommendations for potable water treatment alternatives such as Reverse Osmosis (RO) and considering that interest was presented by several City Council members regarding RO, City Council may elect to direct staff to conduct a feasibility study for water treatment alternatives for inclusion within the next IWRP update. It is important to note that feasibility studies, planning strategies, and design efforts for a project of this magnitude are typically performed over multiple years. Considering the time required to evaluate and perform these initiatives, timing may be favorable to compliment future IWRP updates.

Wastewater System

Based on population projections and wastewater flow demands through 2040:

- The projected max month flow will be 7.5 MGD
- Wastewater plant capacity is sufficient at 10 MGD
- Gordon River permit limit of 2.42 MGD is sufficient however this limit may be lowered through NPDES Permit renewals
- Infiltration and Inflow (I&I) mitigation program is successful
- The wastewater system complies with the City's Comprehensive Development Plan adopted Level of Service of 150 GPCD

Recommendations (through 2040):

- Continue plant preventive maintenance
- Maintain Gordon River NPDES permit effluent discharge
- Continue I&I mitigation program

Reuse System

- 2008 IWRP plan was successful
- Reclaimed water and supplements can meet existing demands
- Reuse expansion is not needed and is very expensive

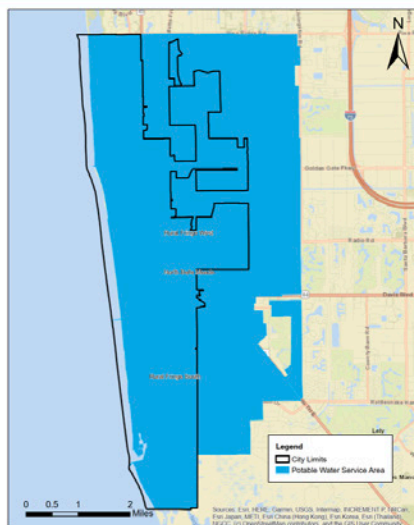
Recommendations (through 2040):

- Do not expand the reuse system
- Increase raw water supplement allocation to 5 MGD
- Pursue operation permit for ASR 4 for flexibility
- Increase recovery from ASR well 1, 2 & 3 as needed during dry season above 400 mg/L chloride limit

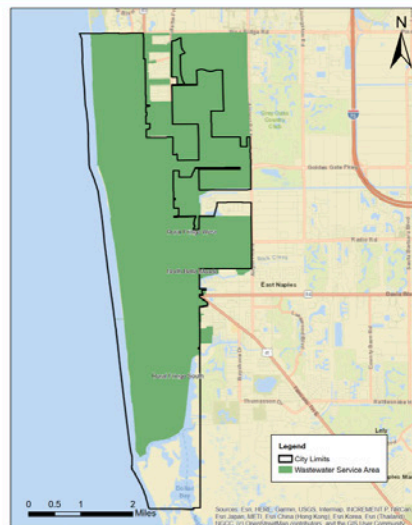
Raw Water Well Rehabilitation

As one of the recommendations included within the update to the Integrated Water Resource Plan, in July 2022, Utilities staff worked with Water Science Associates to provide a pilot program to rehabilitate four of the raw water production wells located within the Coastal Ridge Wellfield. These wells included CR 311 - Mooring Park Drive, CR 318 - 5300 Goodlette Road, CR 327 - 7800 Goodlette Road, and CR 328 - 8000 Goodlette Road. The

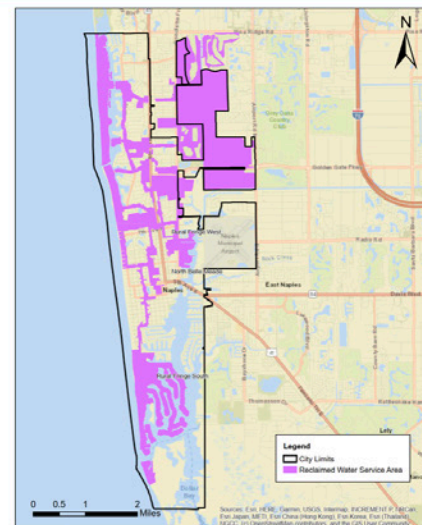
Naples Service Areas



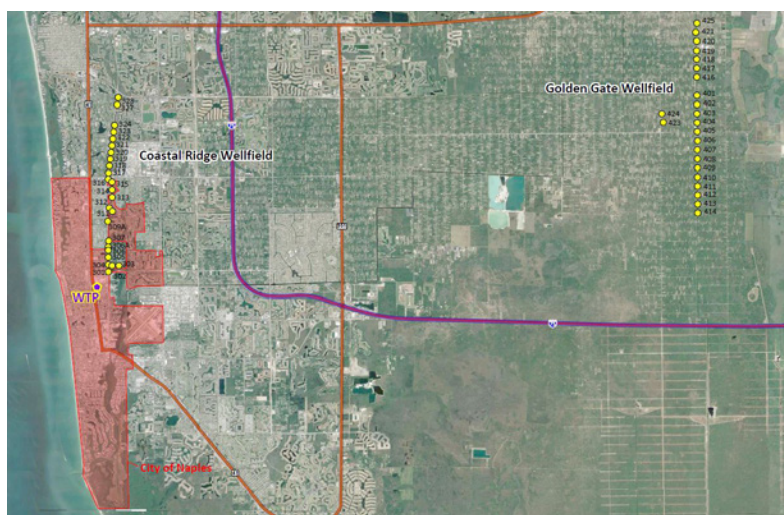
Potable Water Service Area
29 square miles



Wastewater Service Area
16.4 square miles



Reclaimed Water Service Area
6.4 square miles



Raw Water Wellfields

program was a success and the capacity was increased within these wells; the overall average capacity increase was more than 100-percent. Due to the success of the program staff, intends to continue CO2 treatment/rehab in the future. The purpose of these services is to increase the reliability of the well fields, increase the capacity of wells, and reduce the potential for contamination of the underground water source.

Raw Water Production Wells (Nos. 408 and 426)

On December 1, 2021, City Council approved an agreement with Agnoli, Barber, and Brundage to provide design services to replace Well No. 408 and construct Well No. 426 within the Golden Gate Wellfield.

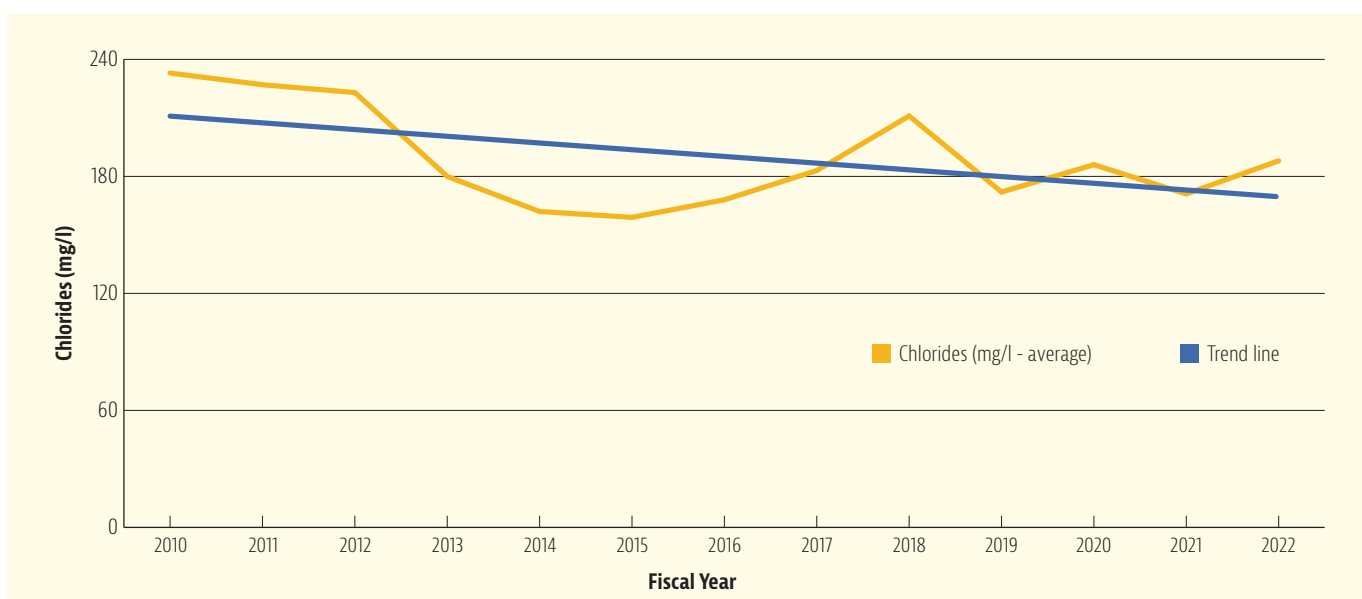
As rapid growth continues throughout the State of Florida, existing groundwater supply sources continue

to make sustainable water supply a key issue for many communities. Staff has coordinated these design services throughout FY 2021-22 for the replacement of Well No. 408 and construction of Well No. 426 in an effort to continue to sustain water supply sources and meet projected demands for the City. The recommendations stemming from the update to the IWRP did account and provide support for continued wellfield improvements including well replacements and well additions. Staff intends to maintain existing surficial aquifer groundwater sources but wants to ensure that these resources are utilized responsibly to ensure that environmental impacts are minimized to the most practical extent; this entails maintaining a stable robust Golden Gate Wellfield, with intentions to continue to reduce demands on the Coastal Ridge Wellfield. Final design services are expected to be complete in FY 2022-23, with construction to commence soon after.

Sewer Mains Cleaned / Televised / Lined

Wastewater Collections crews identified and coordinated the cleaning of 102,978 linear feet of pipe and televised 58,348 linear feet of sewer gravity main during FY 2021-22. These efforts continue to identify compromises within the integrity of the pipe and allow repairs and improvements to be conducted so that efficiencies are enhanced within the sewer collections system. City Council established a reclaimed water chloride requirement not to exceed 400 mg/l. The reduction of saltwater infiltration into the wastewater collection system has reduced the chloride concentration in the reclaimed water to 188 mg/l as an annual average for FY 2021-22.

Chlorides - Annual Averages



OUR EXPERIENCE

EXTRAORDINARY QUALITY OF LIFE FOR RESIDENTS

- Safety
- Cleanliness
- Affordability
- Comfort and Peacefulness
- Greenspace, Recreation, and Water Access
- Community Fabric and the Arts
- Landscaping and Spaciousness
- Emergency Services



Nuisances includes environment, noise, exterior lighting, and animals; case type Rights-of-Way (ROW) includes signs, trees, and parking; and case type Zoning/Land Use includes unpermitted outdoor dining, live entertainment, transient rentals, and other unpermitted land uses.

264
Rights-of-Way
Cases

431
Property
Maintenance
Cases

309
Nuisances
Cases

305
Zoning/
Land Use
Cases

CODE ENFORCEMENT

The Code Enforcement Division serves to enhance and sustain the quality of life for residents and visitors. The Division works with residents, business owners, and visitors to minimize public nuisances and to promote property maintenance standards and zoning regulations and to protect and improve the health, safety, and welfare of the community.

During this reporting period, code enforcement officers investigated roughly 1,500 cases. Primary case types are broadly categorized as property maintenance, public nuisances, rights-of-way, and zoning/land use.

More specifically, case type Property Maintenance includes unsightly conditions such as dilapidated or deteriorating structures, pests or vermin, and accumulation of litter and debris; case type



PARKS, RECREATION, AND FACILITIES

Lowdermilk Park

Fiscal Year 2021-22 brought some bright moments for Lowdermilk Park, but those were quickly rivaled by a devastating blow from Hurricane Ian. Prior to Hurricane Ian, the concession building was the recipient of a brand-new roof and a fresh paint job of the entire outside of the building. The addition of the ADA beach mat really enhanced the park for our community by providing a more accessible option to enjoy the beach. Visiting children were greeted by a new playground installed by Kompan playgrounds, which incorporated a turf grass surfacing to eliminate the need for traditional wood fiber playground cushioning. The park's concessionaire changed hands from Rita's to Flip Flops Beach Grill.



Lowdermilk Park Concession Area (before Hurricane Ian)



Before Hurricane Ian



After Hurricane Ian



Before Hurricane Ian



After Hurricane Ian

Hurricane Ian caused significant damage to the concession and restroom building. The new playground surfacing was destroyed, and the framing has some damage as well. The ADA mat was removed prior to the storm and will be returned once the park is restored. Sand infiltration was park-wide, and the dune system was severely compromised. The equipment storage building was wiped off its foundation. The wooden structures used to walk onto the beach received minor damage. There are long roads ahead to restore its beauty, but this popular destination will make a full recovery.

Accessibility and Inclusion

Accessibility and inclusion are important to our community, and it is our goal to provide opportunities for people with disabilities to enjoy the great amenities managed by the City of Naples. The installation of ADA mats that provide a path to the beach continued with 8th Avenue South being installed this year, which is in addition to the one installed at Lowdermilk Park and the Naples Pier.

The inclusive summer camp continues to serve our community by providing children with disabilities a program that incorporates children of all abilities to play together. This year with the help of a \$20,000 grant from the Collier Community Foundation, the summer camp was able to continue a level of service that provides activities and games for the kids. The Collier Community



Foundation was a huge partner for the inclusive summer camp this past year, and a portion of those funds also provided each child with a backpack, sunglasses, and a t-shirt to use and keep as a memory.

In the spring of 2022, staff began to work with playground companies to design an inclusive playground that would replace the 17-year-old playground at Fleischmann Park. The goal was to provide a structure that would be accessible and challenge the children physically and cognitively. Since Fleischmann Park is an active park with athletic fields, the design of the playground needed to fit in with the overall



FLEISCHMANN PARK
NAPLES, FLORIDA
645-1500778

PLEASE NOTE: RENDERINGS ARE FOR VISUAL PURPOSES ONLY. ANY PRODUCTS AND/OR SITE DETAILS HEREIN MAYBE SUBJECT TO CHANGE WITHOUT NOTICE.



844 CHESTNUT ST.
CHATTANOOGA, TN 37402
800.727.1907
PLAYANDPARK.COM



feel of the park. After having four different playground companies submit a design, one design really stood out and checked all the boxes. Bliss Products, a Play & Park Structures distributor, was the company that was able to capture the perfect design for our community. The project is slated to be completed in the first half of 2023.

Charlie C. Anthony Park

The Charlie C. Anthony Park project continues to be a focus. This past year a new gazebo was constructed to replace an old one near the playground. In addition to the gazebo, the small pier was replaced on the backside of the park. Lighting at the tennis courts was replaced. Staff continued to work on the next phase of improvements, which went out for bid, and will go to City Council for final approval in FY2022-23. This phase includes



improvements to the entrance of the park, landscaping, lighting throughout the park, expanding the parking lot, constructing two multi-use fields, and constructing another gazebo.

FIRE-RESCUE

Naples Fire-Rescue is extremely proud to announce the City's first Medical Director. The Fire-Rescue Department has secured the service of Dr. Benjamin N. Abo, D.O. Dr. Abo is an advocate for strong pre-hospital care and will work diligently with Fire-Rescue staff to enhance the level of training for all Fire-Rescue personnel. The addition of our first Medical Director is a windfall for Fire-Rescue; Dr. Abo's expertise can be called upon to assist all City Departments on issues involving occupational health, infection control, and a plethora of additional situations where the immediate consultation with a physician could prove to be vital. Dr. Abo currently works as an Emergency Room Physician for Naples Community Hospital (NCH) and has numerous specialty certifications including air medical, critical care transport, water rescue, and rope rescue.



Personal Protective Bunker Gear

Fire-Rescue researched and implemented a Bunker Gear Replacement Program that provides a higher level of safety and protection for firefighters. NFPA 1851 requires that Fire-Rescue departments remove bunker gear from service that has a manufacture date more than 10 years old. Gear subject to this requirement includes turnout jacket and pants, hoods, gloves, boots, and helmets. This maximum service life is required for normal structural turnout gear, regardless of its condition and ultimately will provide a higher level of firefighter protection and cancer prevention for all personnel entering dangerous areas.



Mobile Data Terminals

Fire-Rescue worked with Technology Services to develop specifications that meet the demands of technology and changing dynamics of communications in the fire service. The goal was to enhance communications, interoperability, and information exchange during response and while on scene. Personnel undertook vigorous field testing and selected a model that would address all issues including durability. Technology and Fire-Rescue worked on the installation of the MDTs in all fire apparatus.

COVID Response

Naples Fire-Rescue took a lead role in cutting edge technologies and became the distribution point for Covid-19 Nucleic Acid Amplification Testing (NAAT). Early testing was conducted using antigen testing. Antigen testing has a lower accuracy rating as compared to the NAAT, which is on the level of Polymerase Chain Reaction (PCR) testing. PCR testing has been the gold standard for detection of SARS-CoV-2 infection. The Fire-Rescue Department was responsible for testing any City employee with symptoms saving City funds. Fire-Rescue also acted as point on decision making and safety protocols used for Covid-19. Last year, the Fire-Rescue Department was a valuable partner in the community with the opening of a vaccine site for City residents and making the process easy for all.

PLANNING

Following a lengthy public outreach and review process, the City of Naples Vision was adopted in 2021. The Planning Department reviews all land development proposals for consistency with the City of Naples Vision to ensure preservation and promotion of an extraordinary quality of life for the residents.

The Naples Vision:

The enduring character of Naples reflects our commitment to protect and enhance the natural environment, and to preserve our small town feel and charm. These features, together with a positive business climate, sustain economic vitality. Residents place a high value on our town's unique "sense of place", natural beauty, quality of life, healthy economy, and ethical government; and actively engage and defend them.

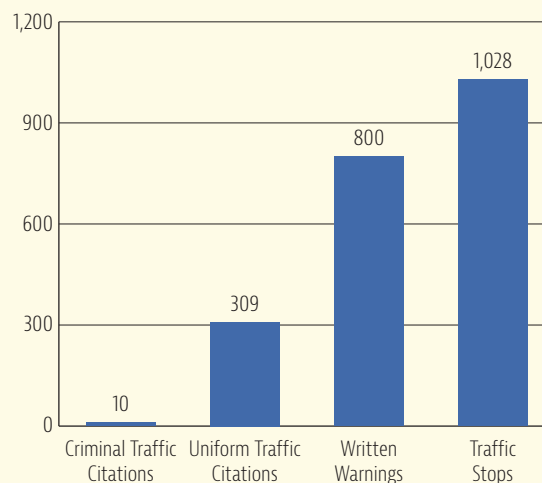
POLICE

The goals of the Naples Police Department are to reduce criminal victimization and Part 1 crimes through the development of planned responses to emerging crime trends; to meaningfully engage the community, including our youths; to maintain safe thoroughfares for vehicles, cyclists, and pedestrians; to maintain a case clearance rate for UCR Part 1 Crimes that meet or exceed the average for law enforcement agencies in Collier County.

Selective Traffic Enforcement Program (STEP)

STEP was developed as a high-visibility enforcement campaign in certain areas, such as school zones, to reduce unsafe driving behaviors. Officers made a total of 1,028 traffic stops, and distributed 800 written warnings, 309 uniform traffic citations, and 10 criminal traffic citations.

NPD-STEP Statistics



Do the Right Thing

Eleven students were awarded with Do The Right Thing Awards, and one was awarded the Marc Newberry Scholarship. The Do The Right Thing program is designed to recognize school-aged children within our community who are doing good things. It is a community-based initiative that brings the Naples Police Department together with our community, local businesses, local schools, community organizations, city recreational centers, and most importantly, our youth.



Police and Fire Youth Academy

Officers participated in the annual Police and Fire Youth Academy. Forty-five children, ages 9-17, graduated the week-long program. They learned about the duties of police officers, crime scene investigators, firefighters, and paramedics.



Coffee with a Cop

During the fiscal year, C.O.P. conducted twelve "Coffee with A Cop" events. They were held at various locations within the City: Bad Ass Coffee Company, 5th Avenue Coffee Company & 6th Street Diner, Kunjani Craft Coffee, Divine Naples Coffee Shop, Starbucks, Brooklyn Dough With a Hole, Le Petit French Café, and Narrative Coffee Roasters. An average of about sixty people attended each event. Officers distributed crime prevention information and fostered communication within the community by conducting public information displays at area businesses.



Cookies and Cops in the Classroom

C.O.P. Officers introduced a new program in this fiscal year called "Cookies & Cops in the Classroom", where officers take treats and read to preschool students from "Keeping



"You Safe: A Book About Police Officers". The interaction with these youngsters helps promote goodwill in the community and teaches children that officers are not "scary" people.



Action Plan 22-006 - Bicycle Thefts

This action plan was implemented on July 29, 2022, due to bicycle thefts trending throughout the year and being a frequent crime of opportunity. Bicycles are often not secured or locked making it easy for thieves to steal them with little to no effort and planning. At the time of implementation, a total of 36 bicycle theft reports had been documented, totaling 39 bicycles stolen. Sector 2 and Sector 5 had the highest concentration of thefts. Most thefts occurred during overnight hours when citizens are sleeping, vehicular and pedestrian traffic is minimal, and there is minimal lighting. The goal of the action plan included:

- Educating the public on how to protect their property;
- Increase pro-active patrols throughout the city;
- Inform homeowners' associations about the rising number of thefts so their residents and contracted security can be more vigilant;
- Identify as many bicycles as possible through law enforcement contacts;
- Deter future bicycle thefts;
- Identify and prosecute suspects; and
- Gather data on what measures appear to affect the frequency of thefts.

The action plan was terminated on September 3, 2022 and resulted in five traffic stops on bicycles and officers complet-

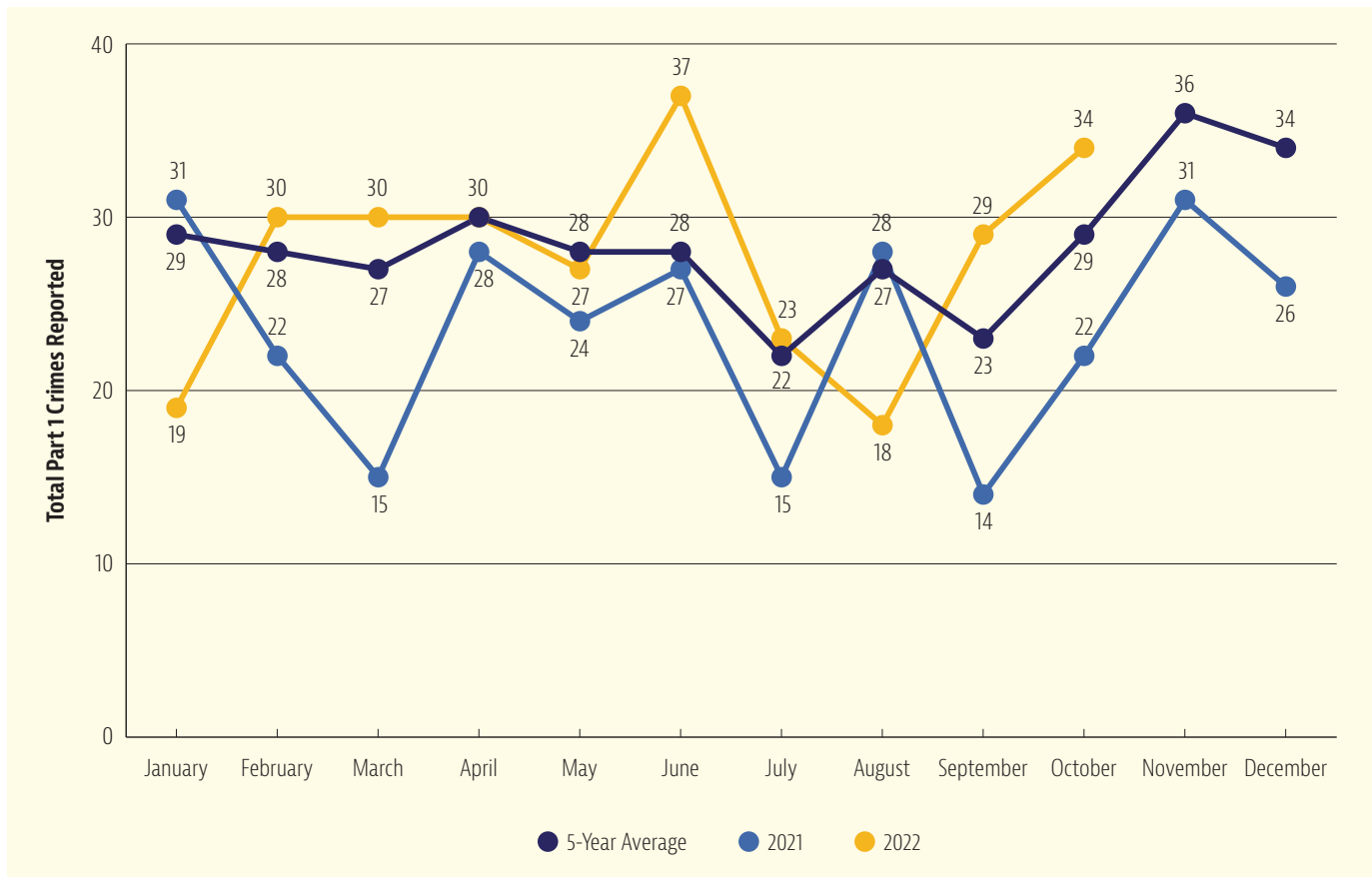
ed four field interview cards. All subjects involved were given verbal warnings. One stolen bicycle was recovered during the action plan in addition to five recoveries prior to plan implementation. No arrests were made during the action plan. An average of six bicycles per month were being reported pre-action plan. At the termination of the action plan, a 67% reduction in bicycle thefts was noted as compared to the monthly average. As a result of pro-active patrols, high visibility, and resident education a reduction in bicycle thefts was noted.



Crime Statistics

The Naples Police Department voluntarily submits crime data to the FBI via the Uniform Crime Reporting (UCR) Program which is utilized to generate reliable statistics used in measuring the level and scope of crime occurring throughout the nation. The UCR Program divides offenses into two groups, Part I and Part II crimes. Part I crimes are more serious offenses that occur in all areas of the country and are those likely to be reported to police. Examples of Part I crimes include, but are not limited to, criminal homicide, robbery, motor vehicle theft, arson, aggravated assault, and burglary. Based on the five-year threshold

Reported Part 1 Crime as It Compares To The Same Period in Previous Years



study, total reported year-to-date (YTD) Part 1 Crimes are within normal range for the City of Naples. Normal range for YTD Part 1 crimes, based on the past five years, was between 190 and 299 crimes. 2022 YTD total of 236 crimes were reported.

STREETS & STORMWATER

East Naples Bay Dredging Project

The East Naples Bay Dredging and Rock Removal Project started towards the end of 2021. The project included grinding and removing rock from canals in the East Naples Bay Special Taxing District Area and started in the northern part of the taxing district. The last weekly report prior to Hurricane Ian on September 18, 2022, indicated that 38% of the material had been removed to date from the canals. Delays associated with the project include increased rock density from what was expected (which makes it harder and takes longer to grind); equipment issues associated with wear and tear from the denser rock; and personnel shortages. Hurricane Ian has further delayed the project due to waterway debris interfering with access to the canals. The restart of the project is expected to begin after waterway debris is removed and a multibeam survey is conducted to determine any changes to material/elevations in the canals. The side scan sonar identifying waterway debris is expected to begin in early December. Anticipated restart to the East Naples Bay Dredging and Rock Removal Project following the resurvey is expected in spring of 2023.

The River Park Community Development Block Grant (CDBG) Lighting Project

The River Park community has been long overdue for new lighting throughout the neighborhood. The previous



lighting was installed in the mid-to-late 90's. Over time the heat and the sunlight would cause the globes to become yellow, get brittle, and then break. On December 13, 2021, the City Council approved the update on the street lighting project. Due to Hurricane Ian and the flooding received in the area, the project was delayed and began on October 31, 2022. The City of Naples and Bentley Electric replaced 155 lights throughout the community. This created more lighting at night for safety and better visibility throughout the neighborhood.



The Seagate Lighting Project

The purpose of this project was to replace 21 Florida Power & Lighting (FPL) streetlights and install an additional 19 lights with a total new/replacement number of 40 streetlights to the Seagate community as part of the FPL undergrounding of power lines. This project will help enhance the safety and visibility at night as well as enhancing the look of the Seagate Community.



OUR ECONOMY

ECONOMIC HEALTH & VITALITY

- Health Care
- Businesses
- Airport



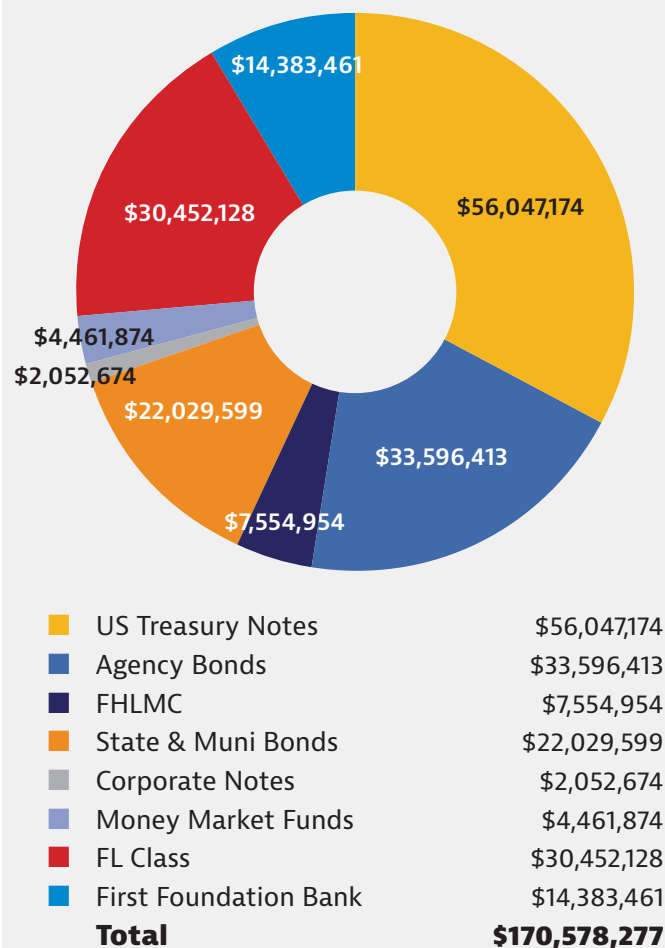
FINANCE

Revenue & Expenses

	Unaudited Actuals FY21-22	Adjusted Budget FY21-22
REVENUE		
Taxes	\$42,001,787	\$41,331,799
Permits/Fees	\$13,317,138	\$13,512,608
Governmental	\$21,490,271	\$16,847,765
Services	\$62,064,755	\$66,064,024
Fines/Penalties	\$1,275,563	\$762,250
Revenue/Transfers	\$19,044,163	\$21,654,142
TOTAL	\$159,193,677	\$160,172,588

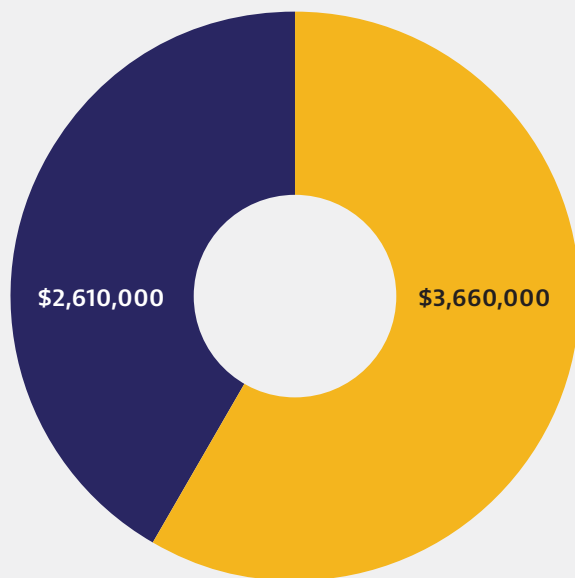
	FY21-22	FY21-22
EXPENSES		
Personnel	\$57,064,848	\$59,459,185
Operating/Maint.	\$52,322,949	\$59,184,326
Capital Imp.	\$49,423,263	\$87,024,373
Debt Service	\$2,963,704	\$2,963,704
Interfund Transfers	\$4,411,617	\$5,511,617
TOTAL	\$166,186,381	\$214,143,205

Investment Allocation



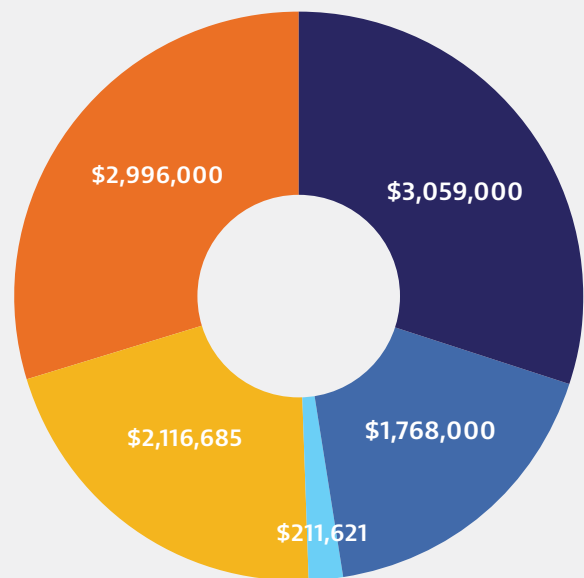


Inter Department Loan Balances as of 9/30/2022



■ 2017 City Dock Fund (Note 2 Payments)	\$3,660,000
■ 2021 East Naples Bay Tax District	\$2,610,000

Debt Issuance as of 9/30/2022



■ 2012A Water Sewer Revenue	\$3,059,000
■ 2012B Water Sewer Revenue	\$1,768,000
■ 2015 Bembury Special Assessment	\$211,621
■ 2018 Capital Improvement Revenue Note - Station 1	\$2,116,685
■ 2019 Gulf Acres/Rosemary Hts Special Assessment	\$2,996,000



Utility Billing & Collections

	FY 19-20	FY 20-21	FY21-22
Total Amount of Billing	\$52,105,679	\$54,615,009	\$57,050,575
Number of Bills	109,672	113,874	109,309
Number of Total Accounts	18,029	18,257	18,315
Total Amount Outstanding of Billing >120 days	\$437,022	\$566,983	485,431
Number of Total Accounts Outstanding >120 days	392	219	372
Number of Phone Calls	19,650	21,164	26,260
Number of Payments at Counter	16,491	16,422	15,601
Number of Service Orders	9,666	15,722	10,158

Accounting

Receipts	Number	Amount
Counter Payments	15,676	\$9,068,492
Utility Billing Phone Payments	10,631	\$3,279,074
Web Payments	22,126	\$5,536,831
Parking Phone Payments	6,409	\$487,683
Expenses		
AP Invoices	9,151	\$58,485,285
P-Cards	8,817	\$4,404,906
Payroll Checks	14,368	\$35,217,825

Pension

	FY 20	FY 21	FY 22
Active pension members & retirees	933	957	992
Processed retirements	12	26	11
Retirement estimates	28	52	32
Pension contribution refund	18	47	75

Beach Parking

	FY 2020	FY 2021	FY2022
Parking Tickets Issued	10,382	18,111	22,346
Parking Ticket Revenue	\$507,253	\$780,687	\$972,051
Meter Collection	\$1,339,137	\$2,156,832	\$2,183,423
Beach Parking Passes Issued	5,198	5,210	5,850

The City of Naples is very strong financially. There are several identifiable factors that demonstrate this strength.

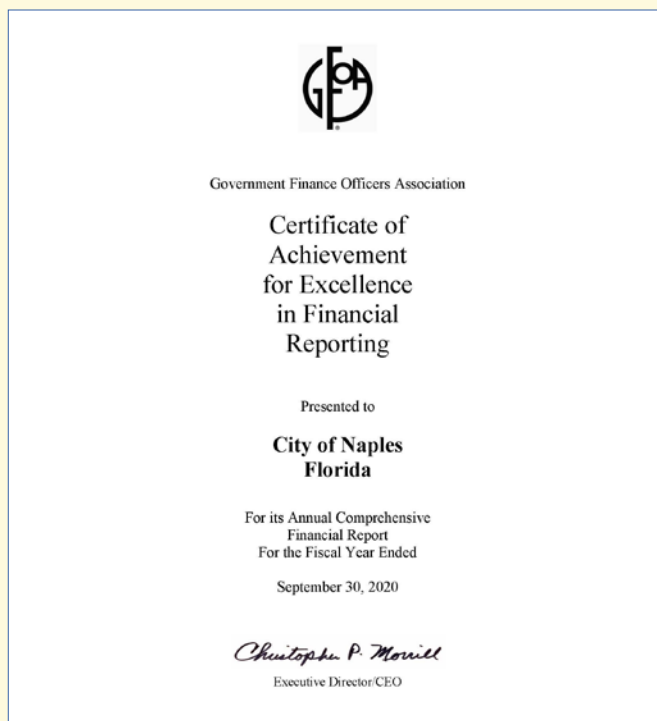
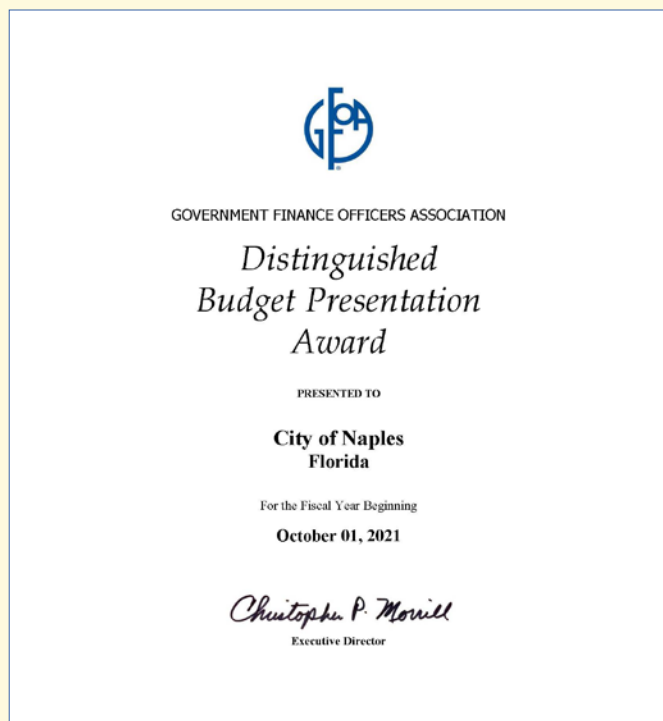
The first factor is always the strength of your primary revenue sources. The City relies on property taxes to cover the preponderance of all governmental expenses such as police, fire, facilities, parks and recreation and administrative functions. The City experienced the ninth consecutive year including a 16.50% increase for FY 2021-22 heading into the FY 2022-23 budget. The taxable value is \$31,299,026,363 leading into FY 2022-23. It should be noted that the City's current millage rate is maintained at 1.15 mills compared to 1.18 mills prior to the period of taxable growth.

The second factor is the strength of your fund balances and reserves. The City's General Fund has maintained a sufficient fund balance greater than required by the Fund Balance Policy while observing the inflationary conditions on employee costs, service costs, and capital reinvestment initiatives. The General Fund's emergency reserve and unrestricted fund balance is approximately \$26 million or 52% of the total FY 2022-23 General Fund budget. The City is poised to handle the costs related to Hurricane Ian while maintaining adequate reserves and await insurance and FEMA reimbursements.

The third and final factor to be outlined revolves around the City's extremely low outstanding debt. The outstanding governmental debt related to governmental activities is \$2.1 million remaining for Fire Station #1 issued in 2018. The remaining \$8.0 million in debt obligations are for the City's enterprise or special assessments whereby dedicated fees and assessments are obligated to retire the corresponding debt. The City's enterprise funds remain very strong in all three categories: strength of revenue, strength of fund balance, and low outstanding debt.

The City Council balances their agenda against being fiscally prudent while capitalizing on operational opportunities to improve the quality of life of its citizens, committing significant resources on capital and infrastructure reinvestment, and preserving fund balances for the future.

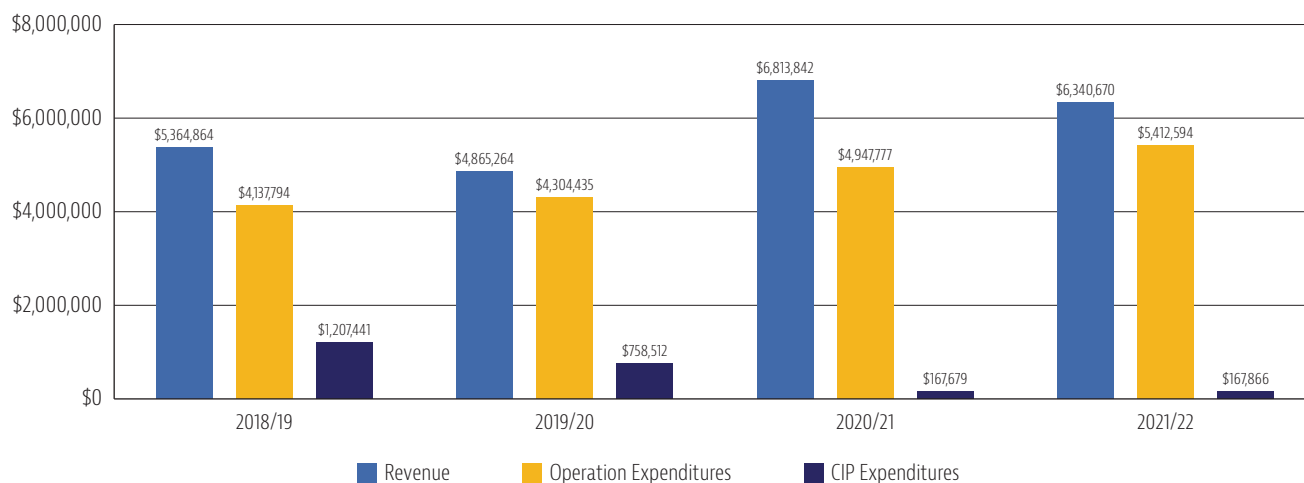
Awards



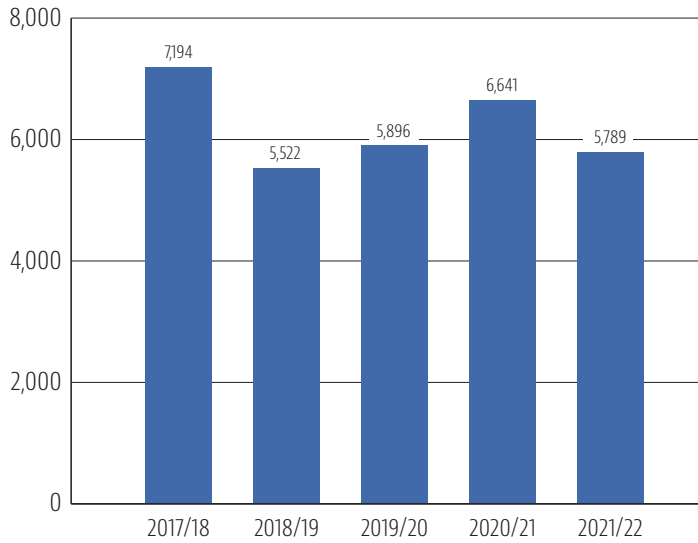
BUILDING SERVICES

Building permit revenue remained strong in FY2021-22. The current Building Fund balance is approximately \$5,400,000, which is in compliance with requirements of state law. The balance is above the fund balance policy, so reduced fees may go into effect in the FY2022-23 budget year.

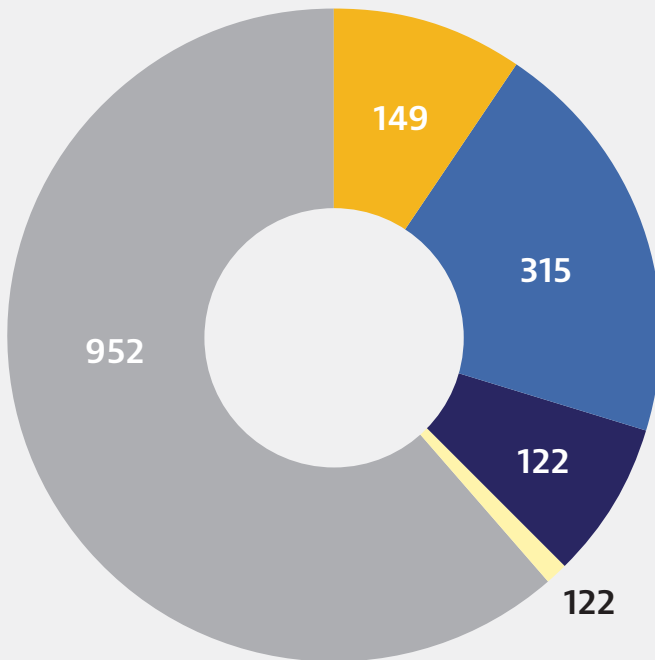
Building Fund



Naples City Permits



Permit Types



Single Family	149
Single Family Alteration	315
Single Family Demo	122
New Commercial	18
Multi-Family Alteration	952

CODE ENFORCEMENT

Code enforcement plays an important role in maintaining the City's image. Code enforcement officers support and enhance property values through effective enforcement of property maintenance standards. During this reporting period, the Code Enforcement Division addressed 1,309 non-compliant land use and property maintenance conditions, including trash, tall grasses and weeds, recreational vehicle and trailer storage, noise, and other public nuisances.

Noncompliant conditions addressed by code enforcement officers to maintain property values and community image





The City's waterbodies are an asset, not only critical to the environmental well-being of the city, but equally as important to its economic success. Adhering to the use of best management practices of fertilizer application and lawn maintenance debris management to minimize the negative environmental and economic effects in and on the City's waterbodies and nearshore waters of the Gulf of Mexico is a priority. To enforce compliance with the fertilizer application and urban landscape maintenance code, from June 1 through September 30, Code Enforcement Officers performed random spot checks of landscaper and pest and weed control contractors. Additionally, the Division mailed letters to landscape professionals in both the English and Spanish languages providing information relating to the code and associated penalties for noncompliance. No violations were found during this reporting period.

PLANNING

The Planning Department strives to draft and enforce zoning regulations that allow the development and operation of businesses as amenities that contribute to the collective success of the City, while preserving the residents' well-being.

Business: To promote the initiatives of keeping our economy vibrant by supporting local businesses that enhance our small-town character and continuing to balance the



interests of businesses and tourism with the needs of residents, the Planning Department facilitated the following amendments to the Land Development Code:

- Ordinance 2022-14778, amending the Outdoor Dining regulations to require the provision of a Life Safety Plan and to improve efficiency in the approval and tracking of new and amended permits.
- Ordinances 2022-14779 and 2022-14778, clarifying what constitutes a change of business for Outdoor Dining and Live Entertainment permits.
- Ordinance 2022-14749, amending parking and development standards in the Fifth Avenue South Special Overlay District to require that all spaces required to accommodate a residential unit must be provided on-site.
- Ordinance 2022-14861, incorporating the GAI Plan for a unified hardscape and landscape palette into the 5th Avenue South Special Overlay District regulations.

Airport: In recognition of the importance of the airport in the local economy and the convenience of the residents in the community while also acknowledging the need to curb the noise impacts for the peaceful enjoyment of our homes, the Planning Department worked with the Naples Airport Authority in processing the update to the Airport Utilization Plan. Planning Director Erica Martin participates as a member of the Naples Airport Authority Technical Advisory Committee.

PURCHASING

Surplus: FY 2021-22 – 72 items sold at \$268,147.10 net proceeds

The Purchasing Division is responsible for processing all City-related surplus, from office furniture to a sewer cleaning truck. The proceeds received from the sale of surplus items are placed into their designated fund that the item was purchased from. Surplus is currently sold on [www. GovDeals.com](http://www.GovDeals.com) website. Current City of Naples surplus items can be viewed at: <https://www.naplesgov.com/purchasing>.

Grants Management

One ongoing grant is being directly managed by the Purchasing Bids and Grants Coordinator with the assigned Department and has a grant value of \$686,676. Purchasing manages or assists departments with grants received by the City of Naples from outside sources, such as Collier County HUD, Community Development Block Grants, FEMA, Florida Department of Environmental Protections, and Florida Department of Agriculture.

STREETS & STORMWATER

Stormwater Utility Rate Study

The Stormwater Fund derives its revenue from the stormwater utility fee which is a separate charge on every property owner's utility bill. In 2021, City Council approved a Task Order with Stantec Consulting Services, Inc. to provide professional services to study and update the City's Stormwater Utility Fee rate and structure. The study will consider the next 10-years of stormwater projects and programs and how to fund them. To date, Stantec has received billing data and budgeting information from the Finance Department as well as project and program information from the Streets and Stormwater Department. It has modeled a tiered system whereby billing would be based on the amount of impervious area on the property. The Stormwater Utility Rate Study is scheduled to be completed in January 2023.

UTILITIES

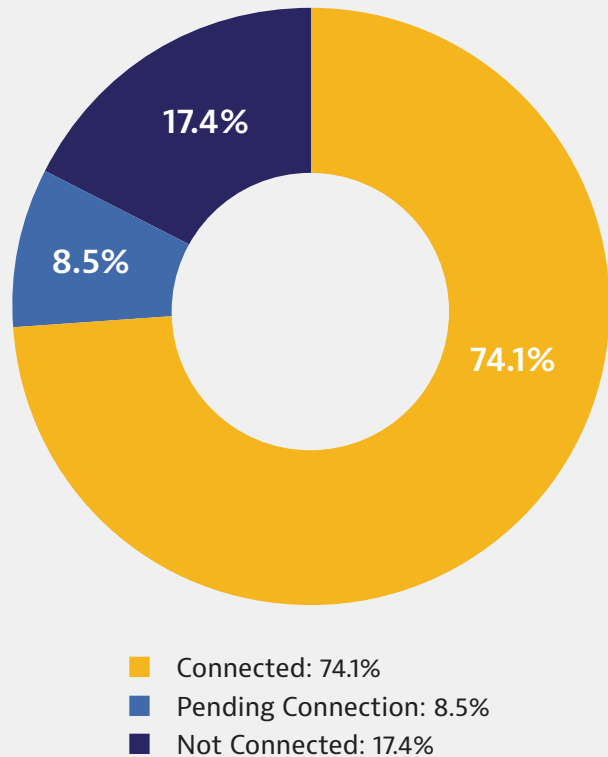
Reclaimed Water Connections

There are 1,943 properties that have availability to connect to the reclaimed water system and 1,439 of those properties are connected, resulting in a 74% connection rate. Over the past year, 20 properties connected to the system.

Sewer Gravity Main Replacement

Beachwalk Easement along 19th Avenue South and Gulf Shore Boulevard South – In August 2022, the Utilities Department executed repairs to replace approximately 210

Reclaimed Water Connection Status



feet of 6" sewer gravity main that required replacement due to pipe deterioration (multiple cracks). The new pipe segment was upgraded to 8" PVC pipe. The Utilities Department replaces aging infrastructure as part of an ongoing commitment to deliver first class service to the





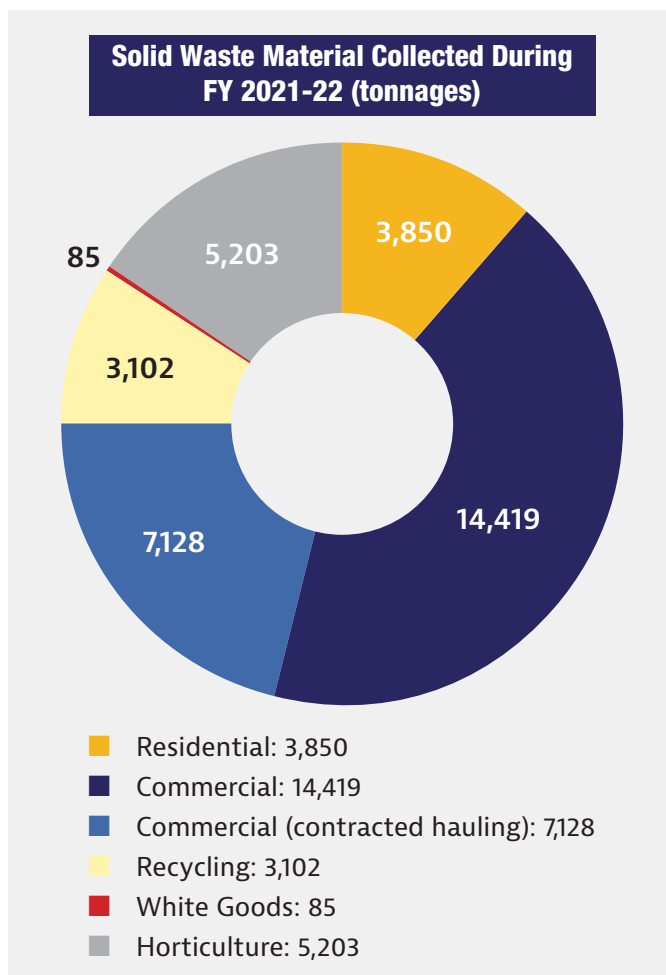
public and our customers. This sewer force main replacement will ensure reliable wastewater service and protect public health and the environment.

SOLID WASTE

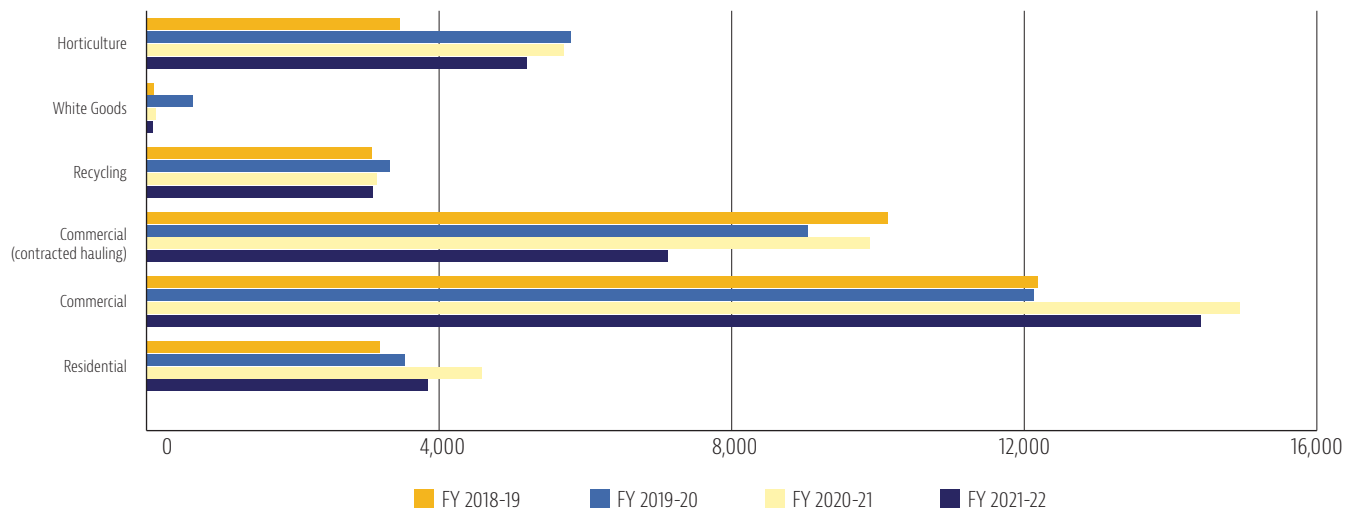
The Solid Waste Division services approximately 8,200 residences (single family, duplexes, and triplexes) and 11,500 multi-family units (complexes with four or more units). Commercial waste is collected from approximately 650 commercial customers and 500 condominiums. Small satellite collection vehicles with dump bodies are used for the side-yard residential collection service provided by the City. The small satellite vehicles haul the collected waste to the large refuse trucks that transfer and dispose of the

garbage at the Collier County landfill. The department has nine small trucks and 16 large trucks that perform residential, commercial, and recycle collection services.

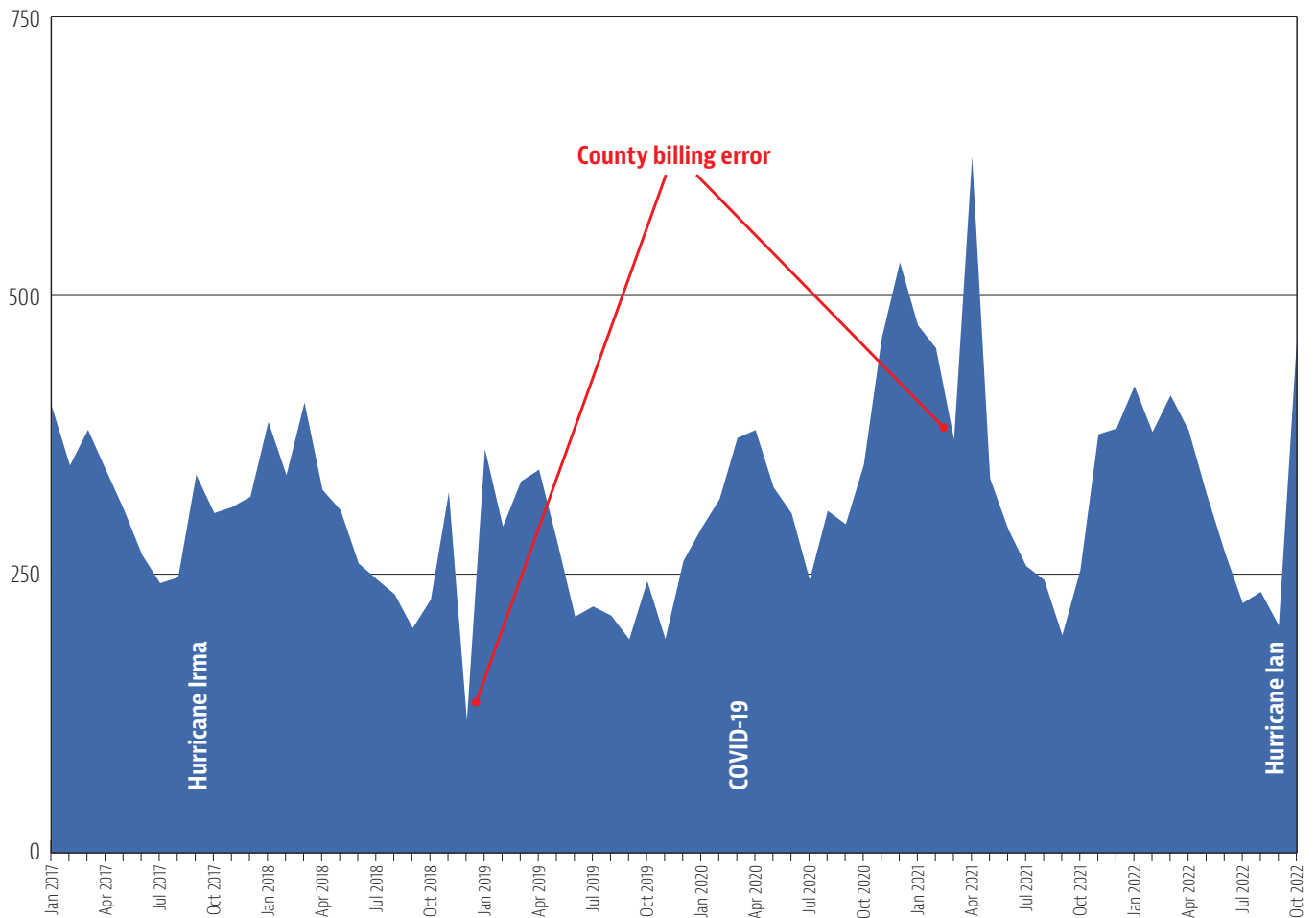
The following chart illustrates the tonnages of waste that was collected within the City during FY 2021-22.



Solid Waste Material Collected: 4-Year Comparison (annual tonnages)



Historical - Residential Municipal Solid Waste (MSW) Monthly Tonnages

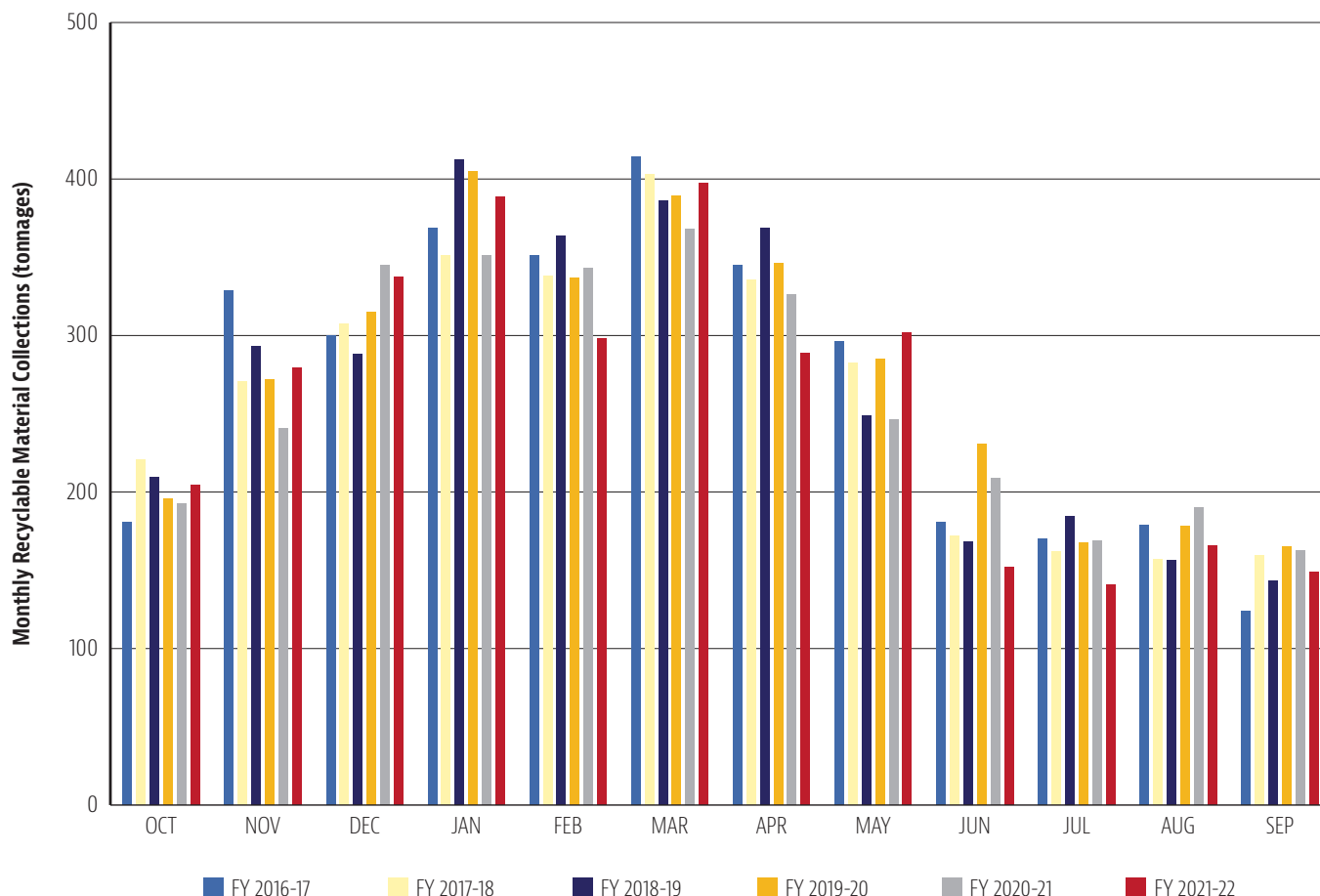


Recyclable Material Collections

The City provides residential and commercial collection of single stream recycling. Recyclables are delivered to the City's transfer station located on Corporate Flight Drive in Naples. The recyclables are then transferred to Lee County's Material Recovery Facility (MRF) in Fort Myers. In March 2021, staff successfully negotiated an extension to the interlocal agreement with Lee County to allow the City to continue to haul and process all recyclable material generated by the Naples community at the Lee County Material Recovery Facility (MRF). Staff is currently negotiating a new Interlocal Agreement with Lee County for continued processing services. The new Interlocal Agreement is expected to be presented to City Council for consideration and approval in early 2023.

Horticulture debris collections and disposal was performed by a subcontractor through September 30, 2020. Staff assumed these operations with "in-house" resources on October 1, 2020. Upon completion of FY 2021-22, staff collected an annual total of 15,610 cubic yards of horticulture debris. (5,203 estimated tons).

Monthly Recyclable Material Collections: 6-Year Comparison (tonnages)



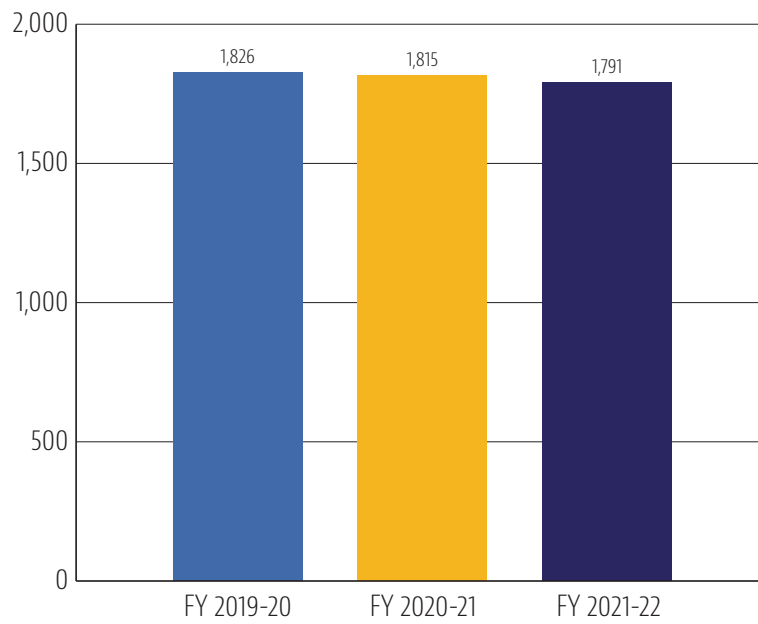
EQUIPMENT SERVICES

During FY 2021-22, Equipment Services executed 1,791 work orders for preventative maintenance and repair services for the City's fleet. Based on the volume of work orders generated for each Department, the Police, Solid Waste, and Fire Departments continue to be the largest internal customers for Equipment Services during FY 2021-22.

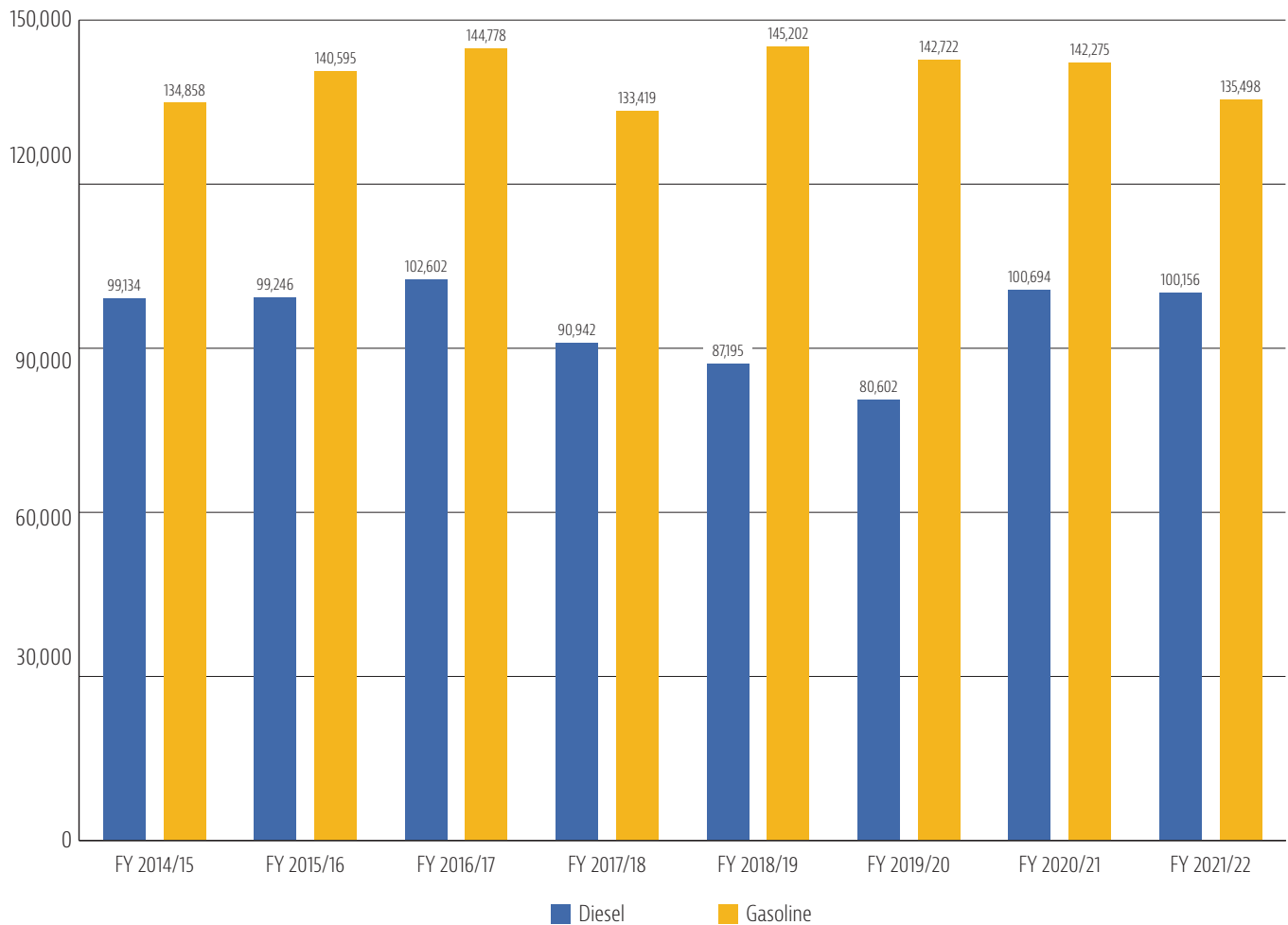
Second to personnel, fuel for fleet vehicles and equipment account for the largest expense within the Equipment Services operating budget. The Equipment Services Division is responsible for maintaining a fuel depot with two 12,000-gallon tanks. During FY 2021-22, staff facilitated the dispensing and billing of 235,654 gallons of fuel. The following chart illustrates FY 2021-22 consumption in comparison to the previous seven years.



Equipment Services Work Orders Completed Annually



Gallons of Fuel Consumed by City Fleet



Hurricane IAN

On September 28, 2022, Hurricane Ian made landfall near Cayo Costa in southwestern Florida as a very large, destructive Category 4 with maximum sustained winds of 155mph, just shy of a Category 5; tying the record for the fifth-strongest hurricane on record to strike the United States and the deadliest hurricane to strike Florida since the 1935 Labor Day hurricane. Ian brought intense winds, heavy rainfall, and catastrophic storm surges to the west coast of Florida. As Hurricane Ian hammered Florida's west coast with a 12- to 18-foot storm surge during high tide, unprecedented flooding was reported throughout the area. The City of Naples was hit particularly hard with a 7+ foot surge and devastating flooding.

Recovery efforts began immediately after Hurricane Ian moved through Naples and Southwest Florida at the end of Fiscal Year 2021-2022. Next fiscal year's annual report will provide detail into the comprehensive efforts of recovery and rebuilding. A brief summary of the City's response efforts pre and post Ian within Fiscal Year 2021-2022 is provided below.



FIRE-RESCUE & EMERGENCY MANAGEMENT

In preparation as Hurricane Ian approached Florida, our Fire-Rescue and Emergency Management team activated the Naples Emergency Operations Center (NEOC) to provide centralized response and recovery operations



before, during, and after the impacts of Hurricane Ian. Staff worked as emergency managers, assisted with, and ensuring that all City Departments worked within the National Incident Management System (NIMS). All pre and post hurricane operations ran through the NEOC working collaboratively and consistently with Collier County Emergency Management.

The Fire-Rescue Department responded to multiple rescues throughout the storm, many caused by the surging waters. Post hurricane, Fire-Rescue responded to various fires including structures and many electric vehicle fires. The mission was supported by a task force from Miami-Dade Fire-Rescue who responded with Naples Fire-Rescue for 10 days. Additionally, Fire-Rescue command staff has worked with FEMA to support and advance their operations in the City of Naples. Some of the assistance included rapid deployment of FEMA staff to assist the worst hit areas of Naples.

PARKS, RECREATION, AND FACILITIES

Days before Hurricane Ian was in the Gulf of Mexico, staff began securing loose items, removed shade structures, installed protective barriers, and worked through the storm-prep at all City facilities. Several Tier 1 employees stayed in the Community Development building overnight and through the storm to be able to respond to recovery immediately after the storm.

Immediately after the storm passed, assessment began along with debris removal from the streets. All

departments within the city worked as a team to clear roadways and make them safe; the efforts by all were phenomenal. Initial assessments discovered major damages at:

- **Naples Pier** – approximately half the pier was missing with a large portion of the remaining damaged.
- **Beach ends** – all beach ends were negatively impacted, and some were destroyed.
- **Lowdermilk Park** – the park was inundated with sand, the concession/restroom building had significant damage, our equipment storage building was destroyed, landscaping vanished or demolished, wood beach walks had minor damage, the playground was damaged, and park benches and picnic tables were missing.
- **Arthur Allen Tennis Center** – the tennis courts were in 3 to 4 feet of water, which washed away clay and surfacing. Fencing and lighting was damaged on multiple courts. The ground level of the tennis center took on storm surge resulting in the destruction of the elevator, equipment, and supplies. Electrical components were compromised as well, and the tiki huts were damaged.
- **River Park Aquatic Center** – the pump room took on storm surge which damaged pool equipment and supplies.
- **Charlie C. Anthony Park** – the park flooded which entered the community center ruining the contents inside.



Pre-Ian Preparation



Post-Ian



Post-Ian

HUMAN RESOURCES

The Human Resources (HR) team worked closely and diligently with our NEOC staff to conduct employee welfare checks as well as determined their need for relocation, shelter, and/or temporary housing and aided in efforts. After Hurricane Ian passed, HR provided food service assistance to River Park staff members to ensure food service delivery, preparation, staffing, serving, and clean-up as well as coordinated adequate staffing for food service and/or phone coverage at the NEOC.

INFORMATION TECHNOLOGY SERVICES

NEOC Technical Readiness in Advance of Hurricane Ian – The ITS staff updated computer software levels on the NEOC computers, tested technology, and coordinated user account readiness as Hurricane Ian approached Southwest Florida. After Hurricane Ian passed, ITS conducted assessments of the City's IT infrastructure finding failure of Uninterruptable Power Supply (UPS) batteries due to excessive power outages/dips as Florida Power & Light (FPL) struggled to

maintain power connectivity. These outages impacted our main data center's ability to manage power transitions to generator. Initial response was to share batteries with secondary data center.

PLANNING

In the immediate aftermath of Hurricane Ian, the Planning Department staff assisted in the NEOC by answering the helpline and providing up-to-date information to residents.

Planning staff has facilitated multiple discussions with City Council regarding zoning and other regulations related to reconstruction and resiliency to aid property owners and utilize best available data in post-storm redevelopment.



NEOC Hotline

POLICE

The Naples Police Department's Communications Division handled a significant increase in call volume before, during, and after Hurricane Ian. Staff did an incredible job handling the large call volume and making sure each call was handled in a timely manner. Compared to last year's call volume during the same period, an increase of 52-percent occurred this year.

In the aftermath of Hurricane Ian, the Naples Police Department set up checkpoints at Park Shore Drive and Harbour Drive. The purpose of having checkpoints was to limit traffic and non-residents in the residential areas without power and that had many breaches of buildings. Since thousands of homes and buildings were damaged from Hurricane Ian, the City of Naples also instituted a curfew to help protect the residents, businesses, and their property.



Naples Police Department Officers worked at various food distribution locations throughout the City, including River Park Community Center, Lake Park neighborhood, Goodlette Arms Apartments, and northern portions of Gulf Shore Boulevard. An estimated 1,000 meals per day were dispersed to City of Naples residents during the nine days following Hurricane Ian.

STREETS & STORMWATER

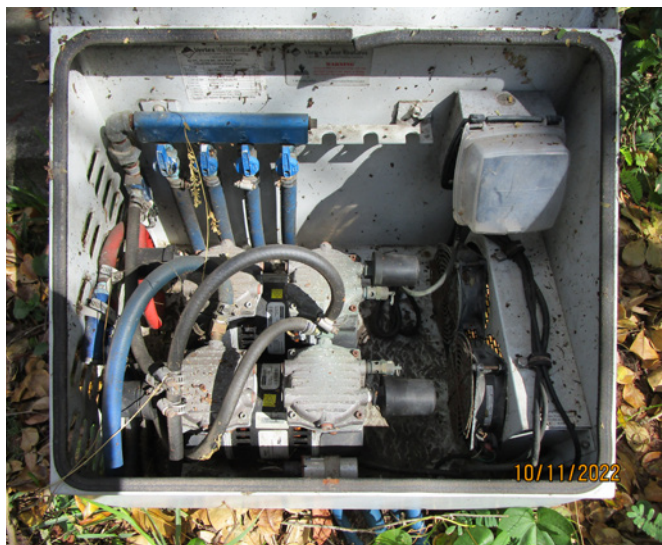
Beach Accesses and Dune System

Post Hurricane Ian, the Streets & Stormwater Department assessed all beach ends and the dune system. The damages ranged from very little to very extreme, which included asphalt damage, seawall failures, and vegetation damage. Almost all, if not all, included damage to the dune system. To assist with the damage assessment, the Department will enlist the assistance of a Coastal Engineer to rank the severity of the damage of each beach end to determine those that will require FDEP permits to reconstruct.



Stormwater System Damage

The stormwater system suffered minor damage from Hurricane Ian. Several sinkholes were formed throughout the city because of the storm. Specifically, an outfall pipe on Leeward Lane that required immediate repair and a beach outfall pipe at 1st Avenue South.



Lakes and Equipment Damaged

Most of the lakes within the city were flooded with saltwater from storm surge. Damage is most evident on the recently restored Lakes 11 and 31 where littoral plantings have been killed by the saltwater inundation. Lake systems with aerators were also damaged by flooding due to storm surge. Many of these systems and their electronic infrastructure were destroyed by corrosion and short circuiting.



BOARDS

& COMMITTEES

as of September 30, 2022

AIRPORT AUTHORITY

The Airport Authority is an autonomous body which oversees operation of the Naples Airport.

Robert Burns
Terrence Cavanaugh
Rita Cuddihy
Kerry Dustin
Richard Ruppert

BOARD OF DIRECTORS OF THE CARVER FINANCE, INC.

Provides oversight to the George Washington Carver Apartments.

Lodge McKee
Martin Lamb

CITIZENS' POLICE REVIEW BOARD

Provides impartial forum to review closed departmental investigations of complaints against police officers made by citizens.

Joseph Fogg
Debbie Groover
Barry Martino
Rodney Schwasinger
Joy Spivak

CODE ENFORCEMENT BOARD

Decides alleged violations of any codes and ordinances of the City for which there is no criminal penalty and may impose fines for violations and record liens for non-payment of fines.

Mark Borelli
Steven Greenwald
Henry Johnson
John Krol
Richard Landuyt
Maria Mair
Cynthia Russell
Nicholas Spahr

COLLIER COUNTY COASTAL ADVISORY COMMITTEE

9-member board which assists the Board of County Commission (BCC) with its establishment of unified beach erosion control and inlet management programs and advises the BCC and Tourist Development Council of project priorities relating to restoration and protection of shoreline.

Joseph Burke
Thomas McCann
Raymond Christman

COLLIER COUNTY CONTRACTORS LICENSING BOARD

The board determines the qualifications for Contractor Certificates of Competency and holds related disciplinary hearings.

Patrick White
Robert Meister III

COMMUNITY REDEVELOPMENT AGENCY ADVISORY BOARD

Advises the Community Redevelopment Agency by providing public input and technical advice on land use, economic and other issues within the City's redevelopment district, and reviews certain petitions.

Casey Askar
Julie Domenick
George Dondanville
David Fruscione
Jonathan Levy
Gregory Palmer

COMMUNITY SERVICES ADVISORY BOARD

Reviews and makes recommendations on issues involving parks and recreation programs, and reviews applicable budgets, capital improvement programs and applicable elements of the Comprehensive Plan.

Anne Foster
Jo-Anne Jeffreys
David Land
Nathaniel Smith
Kathy Swingley

DESIGN REVIEW BOARD

5-member board with one alternate which reviews all land use petitions associated with architectural and landscape/architectural plans.

Lindsey Bulloch
David Driapsa
Mike Faucett
Luke Fredrickson
Stephen Hruby
Adriane Orion

EAST NAPLES BAY CITIZENS ADVISORY COMMITTEE

This committee makes recommendations to the City Council on a variety of issues within this canal maintenance district such as maintenance dredging, canal cleanup and maintenance of private aids to navigation.

Jeff Bowen
Maarten Heybroek
Ralph Ohlers
Michael Rinaldi

ETHICS COMMISSION

5-member board that supports the integrity of City government and its decision-making process, builds public confidence in City government, addresses unethical conduct when it occurs, trains, and advises City officials and employees in ethical matters and serves as the guardian of public trust.

John Cardillo
J. Dudley Goodlette
Susan Jones
John Lehmann
Laird Lile



FIREFIIGHTERS' RETIREMENT TRUST FUND BOARD OF TRUSTEES

General administration of retirement system including approval of retirements, investment of assets, and review and recommendation of plan updates.

Ted Blankenship
Pete DiMaria
John Heinze
Adam Nadelman
Howard Weiss

GENERAL PENSION SYSTEM BOARD OF TRUSTEES

General administration of retirement system including approval of retirements, investment of assets, and review and recommendation of plan updates.

Ted Blankenship
Charlotte Loewel
Craig Mole
Kevin Palmer
Dan Radford
Scott Weatherby
Voncile Whitaker

METROPOLITAN PLANNING ORGANIZATION (MPO) CITIZENS ADVISORY COMMITTEE (CAC) (CITY/COUNTY)

Assists the Metropolitan Planning Organization in the formulation of goals and objectives for improving the urbanized area transportation system, conducts public information programs, and provides for citizens' review and comment on preliminary findings and recommendations of ongoing transportation efforts.

Fred Sasser
Stephen Spahr

MOORINGS BAY CITIZENS ADVISORY COMMITTEE

This committee makes recommendations to the City Council on a variety of issues within this canal maintenance district such as maintenance dredging of canals and waterways, including Doctors Pass, as well as maintenance of aids to navigation.

Bill Broderick
George Kartsimas
Pamela Nicholls
Sharda Spahr
Roy Williams

PLANNING ADVISORY BOARD

Reviews a wide range of land use, planning and zoning issues.

Patrick Coughlan
John Cross
Slate Dabney
Jennifer Fiore
Fredric (Ric) Phillips
Bruce Selfon
Amy Taylor-Lockhart
Ginny Veras

POLICE OFFICERS' RETIREMENT TRUST FUND BOARD OF TRUSTEES

General administration of retirement system including approval of retirements, investment of assets, and review and recommendation of plan updates.

Seth Finman
Jerome Fons
Mike Herman
Erik Noe
John Pluta

PUBLIC ART ADVISORY COMMITTEE

This committee deals with public artwork in the City, including placement, donation and loan of public artwork.

Laura Burns
Clayton Elliott
Valerie Ghossaini
Sharon Kenny
Amanda Pearson

FOR MORE INFORMATION

Citizen participation is important in developing the City of Naples' programs/policies and in providing quality services to the community. For more detailed information or to join one of the committees, visit our website: www.naplesgov.com/bc or contact the City Clerk's Office at 239-213-1015

STAFF

DIRECTORY

MAYOR & CITY COUNCIL

Teresa Heitmann

Mayor
239-213-1000
mayorheitmann@naplesgov.com

Michael McCabe

Vice Mayor
239-213-1011
mmccabe@naplesgov.com

Raymond Chrisman

City Council Member
239-213-1035
rchristman@naplesgov.com

Terry Hutchison

City Council Member
239-213-1005
thutchison@naplesgov.com

Ted Blankenship

City Council Member
239-213-1027
tblankenship@naplesgov.com

Paul Perry

City Council Member
239-213-1009
pperry@naplesgov.com

Beth Petrunoff

City Council Member
239-213-1004
bpetrunoff@naplesgov.com

CITY ATTORNEY

Nancy Stuparich

City Attorney
239-213-1060
nstuparich@naplesgov.com

Ralf Brookes

City Attorney
239-213-1060
rbrookes@naplesgov.com

CITY CLERK

Patricia Rambosk

City Clerk
239-213-1015
prambosk@naplesgov.com

Jessica Rosenberg

Deputy City Clerk
239-213-1016
jrosenberg@naplesgov.com

Jessica Hernandez

Deputy City Clerk
239-213-1055
jhernandez@naplesgov.com

CITY MANAGER

Jay Boodheshwar

City Manager
239-213-1030
jboodheshwar@naplesgov.com

Vacant

Deputy City Manager
239-213-1030

Monique Barnhart-Tiberio

Communications & Public Outreach
Manager
239-213-1001
mbarnhart@naplesgov.com

Vacant

Code Enforcement Manager
239-213-5032

Felix Gomez

Purchasing & Contracts Manager
239-213-7100
fgomez@naplesgov.com

BUILDING

Vacant

Director of Building Services
239-213-5020

Tom Tucker

Deputy Director of Building Services
239-213-5047
ttucker@naplesgov.com

PARKS, RECREATION & FACILITIES

Chad Merritt

Director of Parks, Recreation
& Facilities
239-213-7120
cmerritt@naplesgov.com

Travis Delashmet

Facilities Maintenance
Superintendent
239-213-7114
tdelashmet@naplesgov.com

Jim Hodgdon

Parks & Parkways Superintendent
239-213-7134
jhodgdon@naplesgov.com

Heather Shields

City Arborist – Project Manager
239-213-7136
hshields@naplesgov.com

Jennifer Fox

Recreation Superintendent – Cambier
Park/Fleischmann Park/Naples
Preserve
239-213-3058
jfox@naplesgov.com

Mercedes Puente

Park Manager - River Park and
Anthony Park
239-213-3037
mpuente@naplesgov.com

Donnie Spearman

Dockmaster - Naples City Dock
239-213-3070
dspearman@naplesgov.com

Kevin Walker

Tennis Services Manager – Arthur
Allen Tennis Center
239-213-3060
kwalker@naplesgov.com

FINANCE

Gary Young

Director of Finance
239-213-1820
gyoung@naplesgov.com

Stefan Massol

Deputy Director of Finance
239-213-1821
smassol@naplesgov.com

Lisa Douglass

Billing and Collection Manager
239-213-1801
ldouglas@naplesgov.com

FIRE-RESCUE

Pete DiMaria

Fire Chief
239-213-4900
pdimaria@naplesgov.com

Phillip Pennington

Deputy Chief of Emergency Management
239-213-4900
ppennington@naplesgov.com

Corey Adamski

Deputy Fire Chief of Operations
239-213-4900
cadamski@naplesgov.com

HUMAN RESOURCES

Charlotte Loewel

Director of Human Resources
239-213-1810
cobryon@naplesgov.com

Lori McCullers

Deputy Director of Human Resources/Risk Manager
239-213-1833
lmccullers@naplesgov.com

PLANNING

Erica Martin

Director of Planning
239-213-1050
emartin@naplesgov.com

Leslee Dulmer

Deputy Director of Planning
239-213-1042
ldulmer@naplesgov.com

POLICE

Tom Weschler

Police Chief
239-213-4844
tweschler@naplesgov.com

Robert Montagano

Assistant Police Chief
239-213-4844
rmontagano@naplesgov.com

Matt Fletcher

Assistant Police Chief
239-213-4844
mfletcher@naplesgov.com

INFORMATION TECHNOLOGY SERVICES

Andrew Hunter

Director of Information Technology Services
239-213-5101
ahunter@naplesgov.com

David Fralick

Television & Video Production Manager
239-213-1054
dfralick@naplesgov.com

PUBLIC WORKS

Bob Middleton

Director of Public Works
239-213-5000
bmiddleton@naplesgov.com

Michelle Baines, P.E.

Deputy Director of Public Works - Utilities
239-213-4745
mbaines@naplesgov.com

Vacant

Deputy Director of Public Works - Streets & Stormwater
239-213-5000

Natalie Hardman

Natural Resources Manager
239-213-1031
nhardman@naplesgov.com

Ben Copeland

Budget & CIP Manager
239-213-4705
bcopeland@naplesgov.com

Terry Savage

Water Treatment Plant Superintendent
239-213-3002
tsavage@naplesgov.com

Wayne McDowell

Water Distribution Supervisor
239-213-4720
wmcowell@naplesgov.com

Barry Stein

Wastewater Treatment Plant Supervisor
239-213-4732
bstein@naplesgov.com

Adam Rivera

Wastewater Collections Supervisor
239-213-4721
Arivera@naplesgov.com

Mark Yerger

Utilities Maintenance Supervisor
239-213-4727
myerger@naplesgov.com

Kevin Swisher

Equipment Services Superintendent
239-213-4740
kswisher@naplesgov.com

Benjamin Padilla

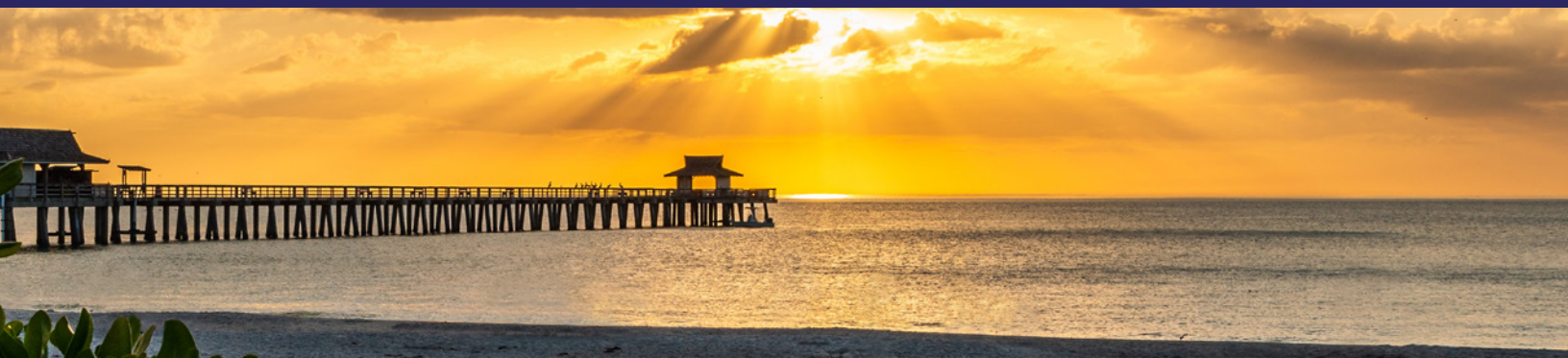
Solid Waste Superintendent
239-213-4766
bpadilla@naplesgov.com

Sean Worthington

Solid Waste Supervisor
239-213-4768
sworthington@naplesgov.com



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735 8TH STREET SOUTH | NAPLES, FLORIDA 34102 | 239.213.1030

naplesgov.com