

**CITY OF
NAPLES**
FLORIDA



Annual Report

FISCAL YEAR **2020-2021**

CONTENTS

MESSAGE FROM THE CITY MANAGER	3
MAYOR & CITY COUNCIL	4
VISION GOALS	6
- OUR PLACE	7
- OUR NATURE	12
- OUR EXPERIENCE	19
- OUR ECONOMY	24
- OUR GOVERNANCE	32
COVID RESPONSE	40
COMMUNITY REDEVELOPMENT AGENCY	43
BOARDS & COMMITTEES	50
CITY ORGANIZATION CHART	52
STAFF DIRECTORY	54



MESSAGE FROM THE CITY MANAGER

Our country has been dealing with considerable adversity. During this fiscal year, the City of Naples has faced similar challenging times, including the global pandemic and the Great Resignation. While many look at this as a time of turmoil, the City of Naples understands that from difficult times comes great strength.



Pete DiMaria

Our Mayor and Council have provided direction with goals, objectives, and policies, so we may continue to make our City stronger and healthier, remaining one of the best places to live and visit in the United States of America. They have embraced their vision of Naples with enthusiasm and vigor, working each day to meet those challenges head on.

We can improve our City with determined progress and by reinforcing our community relationships through outreach and engagement programs. We demonstrate economic health and vitality through skilled budgeting and working to provide extraordinary quality of life for residents. We will achieve high levels of water quality through improved policies, strengthen public safety through well trained fire service and law enforcement personnel, and deliver outstanding community services by providing facilities that meet the community's expectations.

We will continue to deliver outstanding utilities services through hard work and dedication. Our code officials will provide vital oversight and compliance through skilled, empathic enforcement. Our technology will remain safe, secure, and up-to-date, meeting the needs of demanding times, while our human resources will work diligently to recruit and retain quality personnel and provide vital services to our workforce. Planning work will be accomplished knowledgeably and respectfully, while coordinating projects and reviewing and clarifying current codes and policies.

The City will provide knowledgeable and skillful services from all our departments, ultimately ensuring our municipality is healthy, trained, and proficient as we work to meet our community's common goals.

I view our personnel as the most valued asset. We are a team of dedicated professionals that strive to continuously improve our municipality and rise to the challenges placed before us. We will always continue to work hard, empowering our collective efforts to achieve the City's vision as we establish the City of Naples as a leader in Southwest Florida.

It is my pleasure to present the 2021 City of Naples Annual Report. Within these pages you will find that our personnel live up to the City's core values and work each day to achieve the City's goals and objectives. You will find metrics, graphics, and budgets of a thriving municipal government that meet the vision of the City of Naples. Thank you for taking time to remain engaged in your city.

All the Best,

Pete DiMaria
Interim City Manager



WE ARE A TEAM
OF DEDICATED
PROFESSIONALS
THAT STRIVE TO
CONTINUOUSLY
IMPROVE OUR
MUNICIPALITY AND RISE
TO THE CHALLENGES
PLACED BEFORE US."

- Pete DiMaria

NAPLES MAYOR



TERESA HEITMANN

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As Mayor, I am grateful for our community and the work being done on its behalf by a dedicated City Council. City Council and City staff have worked tirelessly over the last year and a half to advance the interests of our community as expressed in the Vision survey (i.e., better protection of our environment and responsible development through managed growth).

Council has examined and amended building codes, improved stormwater codes, reinforced the Charter Amendment on height, and continued to progress the beach outfall pipe project and the clean up of our stormwater lakes. The City worked with the County to secure funding for beach renourishment and re-allocated beach access parking for City and County residents.

City Council, as the Community Redevelopment Agency (CRA), facilitated the new Gulf Shore Playhouse location and hired DPZ CoDESIGN to begin a robust outreach plan to develop the 41-10 Master Plan to reflect the interests of our community.

Your values continue to guide our priorities as we consider density in the D-Downtown, setbacks for buildings on 5th Avenue South, open space requirements, and transient lodging regulations.

I want to thank our community for being so clear on your values, and I want to thank our City Council and staff for their commitment to address those goals. Please know it is my great honor to serve as your mayor.

NAPLES CITY COUNCIL



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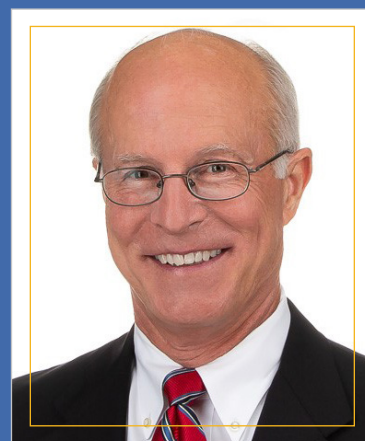


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CITY OF NAPLES VISION

The enduring character of Naples reflects our commitment to protect and enhance the natural environment, and to preserve our small town feel and charm. These features, together with a positive business climate, sustain economic vitality. Residents place a high value on our town's unique "sense of place", natural beauty, quality of life, healthy economy, and ethical government; and actively engage and defend them.

OUR PLACE

Preserve Naples Small Town Character and Culture



FIRE-RESCUE

Fire-Rescue staff continued to research programs that would increase outreach to our community. Fire-Rescue strives to not only be an All-Hazards Organization, but also a valued member of the community.

After a one-year absence, due to the global pandemic, Fire-Rescue was once again able to host our Youth Academy. The Youth Academy gives local children the opportunity to experience firsthand the skills needed to be a member of a first responder organization.

Fire-Rescue will be researching different areas of mediums to connect, contact, and communicate with the citizens of the City of Naples. We currently use Facebook, Instagram, and have our Fire Department app. With the success of these initial programs, consideration of additional social media platforms such as Twitter are being explored.



Battalion Chief Baltodano teaching CPR at the Youth Academy

PLANNING

Maintaining and embracing the features that make Naples special is critical to promoting OUR PLACE and preserving the character of the community. Planning Department Staff review all development proposals and building permits to ensure compatibility and consistency with this critical community value. In Fiscal Year 2020-2021, staff began work on the following projects to further promote the small town character of Naples through the standards and guidelines that govern development within the City:

Updating the Design Review Handbook

Planning staff has facilitated monthly workshops with the Design Review Board (DRB) to initiate the process of updating the Handbook.

Certified Local Government

Planning staff has worked collaboratively with Elaine Reed of the Naples Historical Society to draft a historic preservation Ordinance for the purpose of designating the DRB as a Certified Local Government to preserve and enhance the City's Historic District.

Updating the Comprehensive Plan

Planning Staff has facilitated monthly workshops with the Planning Advisory Board and members of City staff to review each element of the Comprehensive Plan and recommend updates to City Council for adoption.



Elderly resident's fence in disrepair
(Before)



Elderly resident's fence in compliance with volunteer assistance
(After)

CODE ENFORCEMENT

The Code Enforcement Division is a team of friendly, dedicated officers who focus on educating residents and businesses on the City's Code of Ordinances. In keeping with the City's goal of preserving Naples small town character and culture, code officers are committed to working with property and business owners to obtain compliance when violations are found to exist. By doing so, compliance is often achieved without controversy or the need for board hearings. Code Enforcement continues to be a 'go-to' source for residents and businesses with questions or for those in need of assistance.

Code enforcement officers often establish and build relationships with violators to obtain voluntary compliance. During the year, an elderly, disabled resident had difficulty making needed repairs to a fence to correct a noncompliant condition; code officers, through compassionate outreach, were able to arrange volunteers to assist the elderly resident and bring the property into compliance.

COMMUNITY SERVICES

Parks, recreational programs and activities, and special events are a tangible reflection of the quality of life in our community. Many of our annual events and celebrations were modified, and in some cases, postponed or cancelled due to the Covid-19 Pandemic. However, as infection rates declined over the year, staff resumed many traditional program offerings the community looks forward to.

Rec Center Summer Camps

Summer Camp 2021 was a big success with a total number of 1,762 kids participating. A variety of camps were offered, such as Culinary, Skate and BMX, Archery, Theatre, Rock Climbing, Science Programs, Day Camp, Swimming lessons, Arts and Crafts, and Beach and Board Camps, giving parents and children a vast variety of programs to choose from each week.



Arthur Allen Tennis Center:

In Fiscal Year 2020-2021, the Tennis Center offered 13 USTA sanctioned and non-sanctioned tournaments that drew 1,520 participating athletes. Eleven events were designed for juniors that attend from around the state and country. The other two tournaments were structured for adult participation. This year's 51st Annual "Clay in May" Tennis Championship hosted 444 players playing in a total of 725 events. There are 38 different clinics and round robins for members and guests to participate, targeted for all skill levels. These programs serve to develop new memberships for the center and provide opportunities for members and guests to meet other players. Overall membership continued to grow as the center completed the fiscal year with a new record high in total members at 737.



Special Events – 4th of July Parade and Fireworks:

Celebrations for the Fourth of July kicked off with the downtown parade on July 3, 2021, beginning at 3rd Street South and Broad Avenue South and moved north through 5th Avenue. The event was smaller than usual with 42 entrants. On Sunday, July 4th, the celebrations continued at the Naples Pier where the annual fireworks show took place that evening.



Historic assets - City Dock

The City Dock's usage and visitation has grown steadily since the renovation of the facility in 2017. This Fiscal Year, the City Dock experienced record boating sales, an extended peak season for transient residents and visitors to Naples, and relatively good boating weather, all of which contributed to a record in fuel sales at the City Dock.

STREETS & STORMWATER

Streetscape Improvements: 700 Block of 12th Avenue South

With the guidance of City Council and the adjacent property owners, the 700 Block of 12th Avenue South received significant streetscape improvements during the 2020-2021 fiscal year. Project components included the conversion of gravel parking to asphalt, stormwater conveyance and water quality improvements, and the installation of six (6) additional decorative streetlights to illuminate the west end of this block. Construction also included the installation of 275 feet of a missing link of sidewalk, along with pedestrian crossings added at the 7th Street and 12th Avenue intersection.

TECHNOLOGY SERVICES

Technology Services is taking advantage of changes in technology to reduce its footprint in public spaces, and to continue to make infrastructure as unobtrusive as possible to not detract from the natural beauty or character of the surrounding area. At the Naples Pier, Technology Services was able to replace three cameras looking at different locations with a single camera that provides 360 degrees of coverage.



OUR NATURE

Environmental Sensitivity

FIRE-RESCUE

Fire-Rescue Staff is currently monitoring the latest developments regarding firefighting foam used during Aircraft Rescue and Fire Fighting (ARFF). Fire-Rescue will follow recommendations from the Federal Aviation Administration (FAA) and Environmental Protection Agency (EPA) regarding changing aqueous film-forming foams that contain Per- and Polyfluoroalkyl substances.

Fire-Rescue crews respond to a wide variety of emergencies that involve environmental protection. Rapid response, proper deployment of skilled personnel, and specialized equipment help reduce the impact to wildlife and our natural resources.

PLANNING

Whenever possible Planning Department staff assists and coordinates with other City departments providing support in promoting OUR NATURE. Planning staff has worked collaboratively with the Natural Resources Division and Floodplain Coordinator to amend the Conservation and Coastal Management elements of the Comprehensive Plan to address sustainability, resiliency, and environmental sensitivity initiatives.

COMMUNITY SERVICES

Urban Forest Education Program

Community Services' Parks and Parkways Division created educational materials relating to the Urban Forest and Tree Protection Ordinance. Naples has a large investment in the Urban Forest and these publicly owned trees are an important part of Naples community identity. The completed educational material serves in developing a public program to provide



important information to our City residents and contractors, two groups that have daily interaction with the City's Urban Forest.

Residents received information on our Urban Forest management, how to care for their private plantings, and preparing for storms. This was accomplished by a mailer to all mailboxes within the limits of the City of Naples. Staff also developed a brochure to inform contractors, landscape and tree trimming companies, as well as construction and demolition companies of the Tree Protection Ordinance and the tree alteration permit process. Brochures are available in various areas of the City including City parks and administrative offices.

The second component to the education program was the development of a Naples Urban Forest website; NaplesUrbanForest.com. The website contains information on tree protection, our tree inventory, and how to apply for a Tree Alteration Permit. Development of the website will be continuous and offer additional information to the residents, visitors, and businesses of Naples.

CODE ENFORCEMENT

The City of Naples Code Enforcement Division plays a critical role in ensuring sea turtles have a safe and successful nesting season. Beginning in May, through October, code enforcement officers conducted weekly evening patrols along the beaches of the City to ensure sources of artificial light were not visible from the beach and in compliance with beach front exterior lighting regulations in accordance with the marine turtle protection code. This year City of Naples beaches had two hatchling disorientations caused by artificial light sources.

On October 21, 2020, City Council adopted Ordinance 2020-14542 to prohibit the use of gasoline powered leaf blowers and allow for the use of electric or battery-powered leaf blowers with a dBA rating of 65 or lower within City limits. The Ordinance will take effect October 21, 2021. During this reporting period in advance of the prohibition becoming

effective, the Code Enforcement Division mailed, emailed, and personally distributed advisory notices to landscape companies and contractors alerting and educating them on the new City code.

The Code Enforcement Division works closely with the City Arborists to ensure that the trees in the City's Urban Forest are protected from unlawful alteration or removal. In FY2021 the Code Enforcement Division settled 14 tree alteration violations (unpermitted trimming of a City tree), collecting \$10,125 in fines paid to the Tree Fund.



STREETS & STORMWATER

Drainage & Stormwater Quality

The Aqualane Shores neighborhood has long been identified as a challenging area for stormwater drainage and particularly vulnerable to sea level rise. The roads within portions of Aqualane Shores are only slightly higher than water in canals. Stormwater drainage relies on gravity to move it off roads, through swales, and into canals. In an effort to improve the neighborhood's drainage



and further protect upland properties and public infrastructure, including roads and landscaping, 13 backflow preventors have been installed at stormwater outfalls, preventing waters in canals from entering the City's stormwater system when there are high tides or King tides. About 3,450 linear feet of swales along 21st Avenue South and 8th Street South were re-established.

Beach Outfall Project

In June 2021, staff presented the 75% update of the Beach Outfall Project South System to City Council including updated cost estimates, which were significantly higher than previous estimates. In August 2021, staff presented another update of both the South System and the 60% progress report of the North System. Direction to staff was to proceed to 90% with the South System and develop a "plan B" for the North System.



Stormwater Lakes Restoration

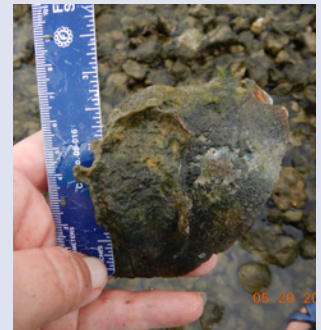
Stormwater ponds and lakes must be maintained periodically because they are designed to accumulate pollutants in stormwater runoff. Stormwater ponds and lakes protect receiving water bodies like Naples Bay and the Gulf of Mexico. They are also beautiful amenities to residents and visitors. The Streets & Stormwater Department is in the process of restoring three (3) lakes within City limits: Fleischmann Lake, Spring Lake, and East Lake. This \$4.6 million restoration project includes removing approximately 30,000 cubic yards of muck and sediment that

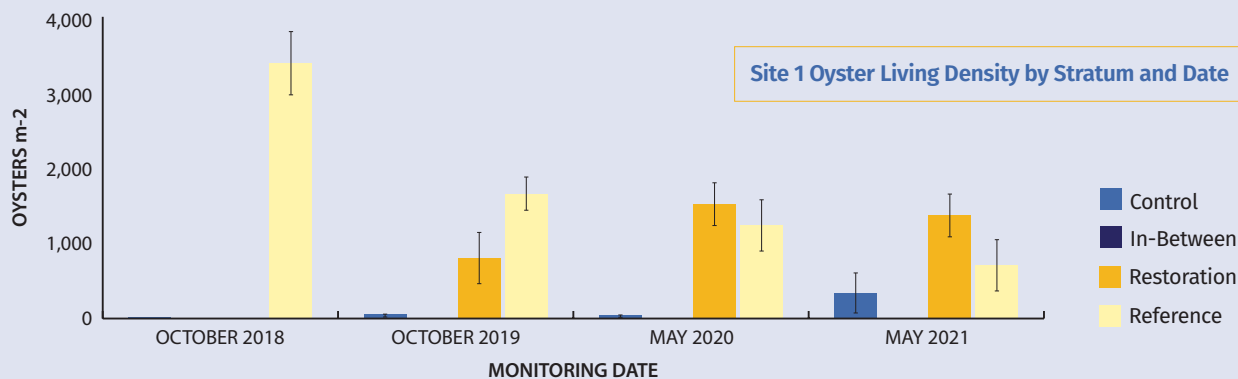


have accumulated over decades, and the installation of littoral plantings and water aeration systems. Work began during the summer and is anticipated to conclude in May of 2022. City staff communicates regularly with affected property owners and the community. An informational video about the project is now posted on the City website and social media. More lake restoration projects are in design for upcoming construction in the next few years.

Oyster Reef Restoration Project

Oyster reef restoration continued its expansion in Naples Bay and the Gordon River with the successful completion of Site 2 in December 2020 at the mouth of Rock Creek. The Department, along with Florida Gulf Coast University, continues to monitor the health of the new reefs and their ability to filter water and thrive. Very encouraging observations have been documented, showing quantifiable increases in oyster settlement onto the new reefs.





Stormwater Ordinance Implementation

The new stormwater development code, adopted in June, doubled the required volume of stormwater to be captured and treated on site for most properties. The volume increase was from ½-inch to 1-inch. Since the July 15th effective date, 96 permit applications have been reviewed for compliance with the new volume criteria. The new code applied to these properties will result in approximately an additional 200,000 gallons of stormwater that will be captured and treated for each 1-inch rainfall. The update included a requirement for properties with an existing stormwater management system to have its system inspected by a licensed professional every five (5) years. The Department has created a list of nine (9) professional engineering firms that have expressed interest in completing the inspections and certifications. To date, certifications have been completed by five (5) different firms. Staff has been told the cost for the inspection is approximately \$750.



TECHNOLOGY SERVICES

Provide Data for the Streets and Stormwater Multi-Basin Stormwater Assessment

The GIS staff member has been working with the Streets and Stormwater Department to update GIS data and provide it to FGCU and Kimley Horn as work continues on the Multi-Basin Stormwater Assessment to determine the vulnerability of the City's stormwater infrastructure. As part of this effort, the GIS staff member has been updating stormwater outfall locations based on recently completed surveys, adding pipe elevations, materials, and diameters to allow better computer models to be built.

UTILITIES

Accelerator 3 Rehab and Improvements

The three (3) Accelerators located at the Water Plant have been in service since the 1970's. These units aid in settling

solids and chemical mixing regarding the treatment process. After approximately 40 years in service, Accelerator #3 was taken off-line due to metal fatigue causing a total loss of operational efficiency. Subsequent inspection and assessment led to the decision to replace all metal surfaces in the Accelerator and complete rehab of all surfaces and equipment. Also included in this project was replacement of the walkway/catwalk leading to the Accelerator as well as upgrading the drive to a more energy efficient unit. Work on this project was completed in September 2021.



Filter Bed Replacement

The 14 filter beds at the Plant utilize layers of gravel, sand, and anthracite to remove particulate from the water prior to entry to the distribution system. Though backwashing the filters on a regular basis can aid in extending the life of the filter media, the media eventually requires replacement; media was previously replaced approximately 11 years ago. This project included the removal of all existing materials down to the underdrains at the bottom of Filter 14. After the old material was removed, new filter media (gravel, sand and anthracite) was installed in layers as per the manufacturer's specifications. Two filters will be completed each year over the course of the next 2 years to complete media replacement within the remaining filters.



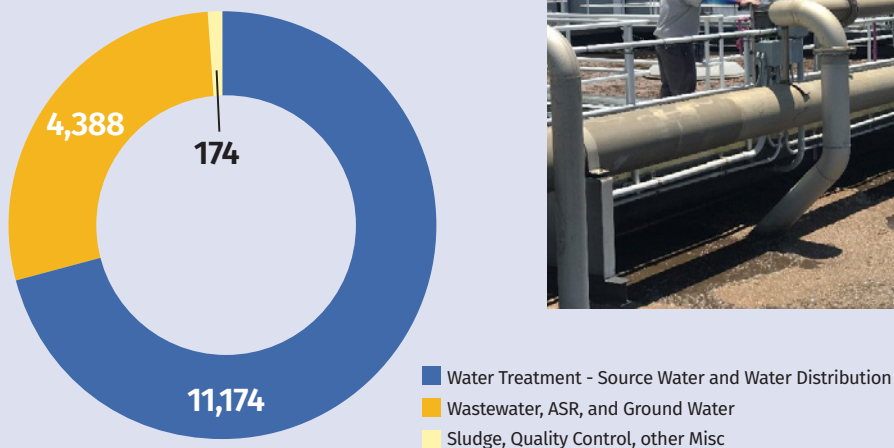
Bayshore CRA Phase 3 Water Main Improvements

The Utilities Department coordinated the design and construction of water distribution system improvements within the Bayshore CRA District. Phase 3 of this joint project included water system improvements on Coco Avenue, Areca Avenue, and applicable side streets. The undersized water mains were replaced, looped connections were made, fire hydrants were installed, and service lines were replaced throughout the construction corridor. The water system improvements provide fire protection (limited fire hydrants in this area) and enhance the water quality in this area of the water distribution system. Construction was completed in July 2021.

Water Testing

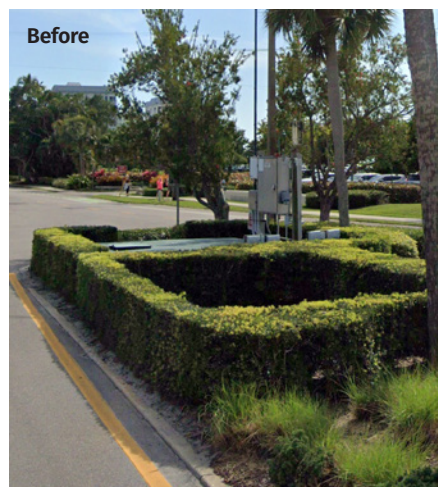
The Central Laboratory performed testing of a total of 15,736 samples collected for water quality for the Water Treatment Plant, the Wastewater Treatment Plant, and their respective water distribution and collections systems. All Laboratory analysts passed their annual proficiency tests for both drinking water and wastewater. These proficiency tests are just one of many requirements mandated under the National Environmental Laboratory Accreditation Conference (NELAC) that is required to maintain certification administered by the Florida Department of Health.

FY 2020-21 Laboratory Samples Performed



Sewer Pump Station 31 Rehabilitation

In May 2021, Utilities staff completed the rehabilitation of Sewer Pump Station 31 located at 1578 Gulfshore Boulevard North. The project consisted of converting it from "dry pit" application to "wet pit" application, eliminating confined space operations. It also entailed relining the wet well and included the installation of new standpipes, check valves, rails, pumps, and pipe fittings to enhance safety, maintenance, and operational efficiencies.



Gulf Acres/Rosemary Heights Septic to Sewer Project

Construction continued and was completed with the septic to sewer project in Areas 4 and 5 of the City's unsewered areas. This joint project with Collier County included installing central sanitary sewer, potable water system replacement, and improving the stormwater management system. All utility construction was completed in which the contractor was finalizing stormwater improvements, re-building the roadways, and final restoration during the first half of FY 2020-21.

During the second half of FY 2020-21, City Council awarded a contract to Denco Construction Inc. (reference City Bid 21-022) to perform connection to the new sanitary sewer system and abandon septic tanks. By September 30, 2021, staff had secured "Right-of-Entry" forms from approximately 188 property owners for granting access to their private property to allow the contractor to perform work. The contractor had also connected 137 residences to the new sanitary sewer system (actual connection and septic tank abandonment). Connection services and septic tank abandonments will continue into FY 2021-22, with completion estimated for May 2022.



Septic to Sewer Phase 2 Design Initiative

Design for Phase 2 of the Septic to Sewer project began in May 2021 and is anticipated to be complete by the end of calendar year 2022. This Phase includes unsewered areas 1, 2, 3, and 6, and contains approximately 835 properties that have on-site septic systems. The preliminary estimated construction cost to install the sanitary sewer system to these areas is \$22.6 million. The City will establish a special assessment district to require the property owners to pay for the sanitary sewer improvements.

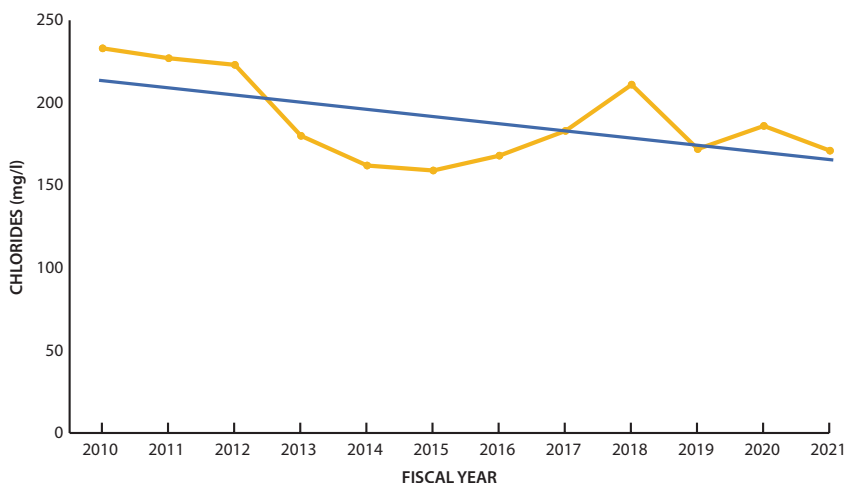
After the design of the utility improvements and stormwater system improvements are complete, the City will publicly bid the project. The final design will determine if the construction of the project will be bid in phases or bid as one large project. The construction contract will be a three-party agreement among the City, County, and the selected contractor. Construction is tentatively planned for the early part of 2023.



Sewer mains cleaned/televised/lined

Wastewater Collections crews identified and coordinated the cleaning of 97,834 lineal feet of pipe, televised 74,954 lineal feet of sewer gravity main, and lined 215 feet of sewer gravity main during FY 2020-21. City Council established a reclaimed water chloride requirement not to exceed 400 mg/l. The reduction of saltwater infiltration into the wastewater collection system has reduced the chloride concentration in the reclaimed water to 171 mg/l as an annual average for FY 2021.

Chlorides – mg/l (Annual Averages)



Gordon River Subaqueous Force Main

In September 2021, staff (by contracted services) completed the directional drill of 1,326 lineal feet of 24" HDPE pipe that is intended for the replacement of the subaqueous sanitary sewer force main crossing under the Gordon River. This project will continue and be completed in FY 2021-22 as material becomes available and arrives on site. This crossing is located below, or near the bottom of, the Gordon River. The existing force main is manufactured of cast iron material, which is subject to saltwater corrosion, and is subject to damage due to the shallow depths at which it resides. The proposed subaqueous force main improvement is a high priority due to the proximity to the marine waters of Naples Bay and vital to the long-term health and safety of the City and its surrounding waters. Total improvements include the replacement of approximately 1,500 linear feet force main under the Gordon River at depths required by FDEP that will greatly reduce the possibility of the main being damaged.



Harbour Drive Sanitary Sewer Force Main

The Utilities Department coordinated the design and construction of a replacement sanitary sewer force main along Harbour Drive. The existing 12" asbestos cement force main reached its useful life and was prone to failures and main line breaks. The new 10" force main was installed between 299 Harbour Drive (west of Crayton Road) and US 41. The force main totaled 3,600 LF and was installed via four separate horizontal directional drills. The new force main was placed into service in late September 2021. The Utilities Department replaces aging infrastructure as part of an ongoing commitment to deliver first class service to the public and our customers. This sewer force main replacement will ensure reliable wastewater service and protect public health and the environment.



OUR EXPERIENCE

Extraordinary Quality of Life for Residents

FIRE-RESCUE

To maintain and enhance public safety, the Fire-Rescue Department created an Apparatus Replacement Committee to develop specifications for the replacement of the current Battalion 1 vehicle and the fire apparatus required to deliver high levels of service to the community. The specifications were accomplished, and the team was then charged with researching vendors. There is a need to understand the requirement for a uniform fleet, long term usage, ease of use for personnel, and costs. The team recommended Pierce Manufacturing Inc. for the fire apparatus and a new Ford F350 with 4-wheel drive capabilities for Battalion 1. Fire-Rescue worked with Equipment Services and the Purchasing Division and was able to use cooperative purchasing and receive a 5.5% discount with Pierce. The custom engine is currently on the construction line with an anticipated completion date in November 2021.

PLANNING

Outdoor Dining Regulations

To promote our residents' ability to enjoy the fine dining and cultural opportunities available in the City of Naples, the Planning Department facilitated the issuance of temporary use permits for expanded outdoor dining, sidewalk sales, and banners Citywide during the pandemic. After expiration of those permits, many businesses requested new or amended permits to allow them to continue their expanded dining. Planning staff initiated the drafting of a text amendment to improve the regulations for outdoor dining, including the requirement of a Life Safety Plan (reviewed and approved by the Fire Marshal) and more efficient tracking of new permits when a business changes name, operator, or ownership.

Vision

Following a lengthy public outreach and review process, the City of Naples Vision was adopted in May 2021. The Planning Department reviews all land development proposals for consistency with the City of Naples Vision to ensure preservation and promotion of an extraordinary quality of life for the residents.

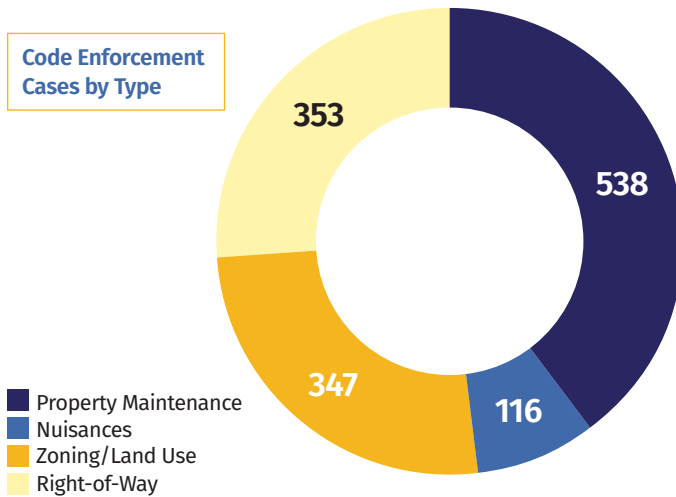
The enduring character of Naples reflects our commitment to protect and enhance the natural environment, and to preserve our small town feel and charm. These features, together with a positive business climate, sustain economic vitality. Residents place a high value on our town's unique "sense of place", natural beauty, quality of life, healthy economy, and ethical government; and actively engage and defend them.



CODE ENFORCEMENT

The Code Enforcement Division serves to enhance and sustain the quality of life for residents and visitors. The Division works with residents, business owners, and visitors to minimize public nuisances and to promote property maintenance standards and zoning regulations to protect and improve the health, safety, and welfare of the community.

During this reporting period Code Enforcement officers investigated roughly 1,500 cases. Primary case types are broadly categorized as property maintenance, public nuisances, rights-of-way, and zoning/land use. The following graph provides a representation of the relative proportion of code enforcement cases by type in FY2021.



Property Maintenance includes unsightly conditions such as dilapidated or deteriorating structures, graffiti, pests or vermin, and accumulation of litter and debris;

Nuisances includes environment, noise, exterior lighting, and animals;

Rights-of-Way includes signs, trees, and parking;

Zoning/Land Use includes unpermitted outdoor dining, live entertainment, transient rentals, and other unpermitted land uses.

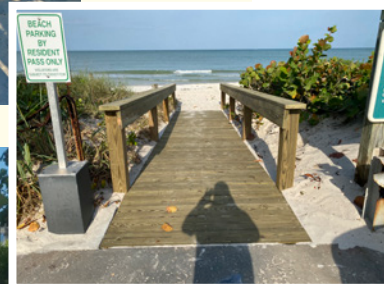
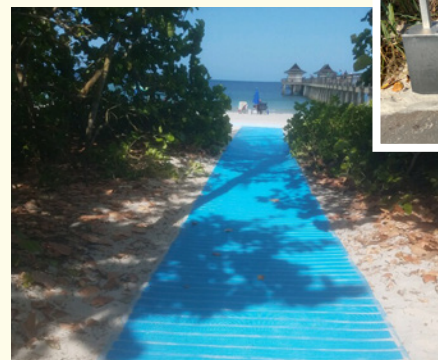
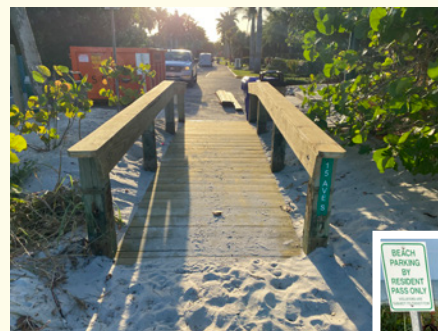
COMMUNITY SERVICES

ADA Beach Access Study and Improvements

In Fiscal Year 2020-2021, Community Services Facilities Division contracted with the consultant firm Q. Grady Minor to assess the 37 City beach access points to determine:

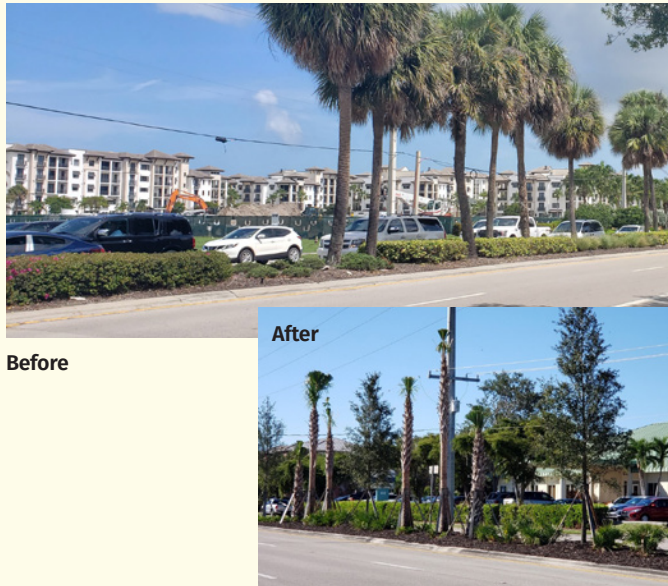
- Current Americans with Disabilities Act (ADA) 2010 Standards and Architectural Barriers Act (ABA) Accessibility Standards for parking, access, and signage.
- Sites where ADA accessibility to the beach and water, via the mean high-water line, can be achieved.
- Review sea turtle protection requirements and how the requirements are prioritized with the ADA and ABA requirements for beach access.

As a result, staff began the implementation of the improvement plan, which provides increased access to the beach and down to the mean high-water line. Mobi-mats were installed at the Pier and Lowdermilk Park earlier this spring, and staff also removed steps, where possible, and created a “ramp” within the existing footprint of the current beach walkovers at other locations as well. These guidelines not only increase our ADA compliance but also provide additional conveniences for all beach goers.



Goodlette-Frank Median Restoration

Our Parks and Parkways Division continues to invest in maintaining a clean and manicured appearance of our community. Phase I restoration of the Goodlette-Frank Road median landscape replacement project was completed during Fiscal Year 2020-2021. The \$150,000 capital project consisted of the replacement of soil, shrubs, trees, and irrigation lines along sections of the roadway stretching from US41 to 7th Avenue North. Phase II of the project was funded and will be completed in the coming fiscal year as well.



Annual Tree Fill-in Program

This past fiscal year, under the Tree Fill-in Program and Blair Foundation Tree Challenge, the City planted 240 trees and palms. In partnership with the Park Shore HOA, 21 of those trees and palms were installed to beautify entry or central areas. Along Neapolitan Way at the intersection of Belair, a mix of Coconut palms, Mahogany, and Verawood trees were installed. A collection of various sized Coconut palms were installed at the intersection of Crayton Road and Park Shore Drive; this planting will be part of a larger planting on private property to add a sense of place at this intersection. The Blair Foundation Tree Challenge has been a great opportunity for partnerships such as this to develop projects and gain funding. The Blair Foundation Tree Challenge ends December 31, 2021.

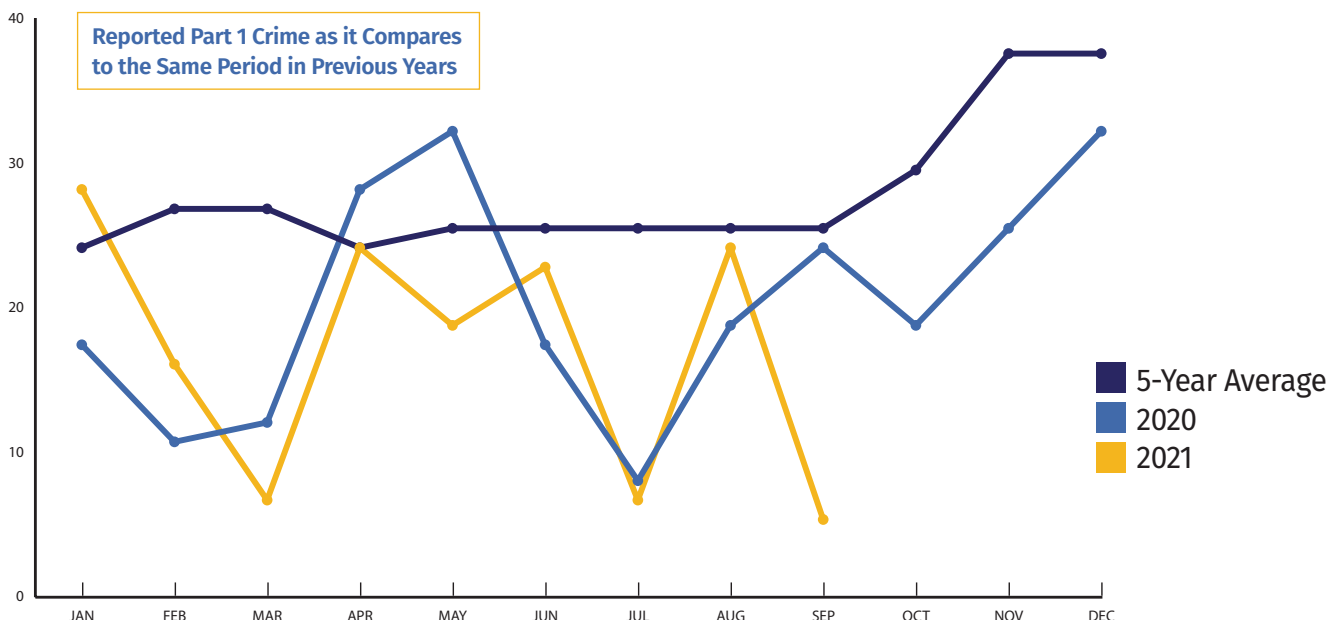


POLICE

Crime Statistics

Total calendar year-to-date (YTD) 2021 Part 1 Crimes show a decrease by 9%. A total of 197 Part 1 Crimes were reported in 2021 YTD. A total of 216 Part 1 Crimes were reported in 2020 YTD. This is a decrease by 19 crimes.

Total reported YTD Part 1 Crimes show a decrease of 23% as compared to the five-year average. A total of 197 Part 1 Crimes have been reported in 2021 YTD. The five-year average for Part 1 Crimes is 256. This is a decrease of 59 crimes as compared to the five-year average.



Do The Right Thing

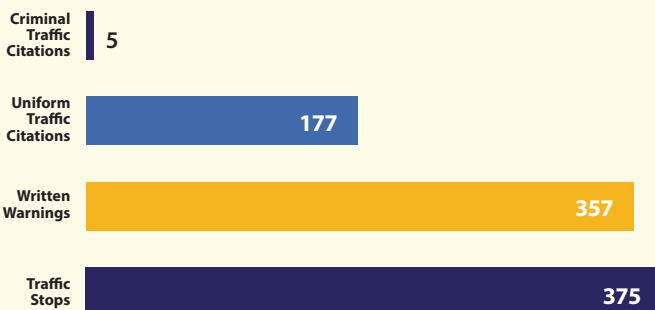
Fourteen students were awarded with Do the Right Thing Awards, and one was awarded the Marc Newberry Scholarship. The Do the Right Thing program is designed to recognize school-aged children within our community who are doing good things. It is a community-based initiative that brings the Naples Police Department together with our community, local businesses, local schools, community organizations, city recreational centers, and most importantly, our youth.



Selective Traffic Enforcement Program (STEP)

The Selective Traffic Enforcement Program (STEP) was developed as a high-visibility enforcement campaign in certain areas, such as school zones, to reduce unsafe driving behaviors. Officers made a total of 375 traffic stops, 357 written warnings, 177 uniform traffic citations, and 5 criminal traffic citations.

Selective Traffic Enforcement Program (STEP), FY2020-21



Police and Fire Youth Academy

Officers participated in the annual Police and Fire Youth Academy. Twenty-five children, ages 9-17, graduated the week-long program. They learned about the duties of police officers, crime scene investigators, fire fighters, and paramedics.



Coffee with a Cop

During the fiscal year, C.O.P. conducted eleven Coffee with a Cop events. They were held at various locations within the City and were well attended with an average of eighty people at each event. Officers distributed crime prevention information and fostered communication within the community by conducting public information displays at area businesses.



River Park to 12th Street North Pathway Connection

The intent of this project was to improve safety along the existing 3rd Avenue North pathway. This was done by adding lighting and constructing a lighted, ADA accessible, route connecting River Park Community Center and the surrounding residents to Fun Time Early Childhood Academy, Neighborhood Health Clinic, and Baker Park. The pathway was constructed with permeable materials to reduce impacts from flooding. This project was funded by the U.S. Department of Housing and Urban Development.



STREETS & STORMWATER

Road Resurfacing

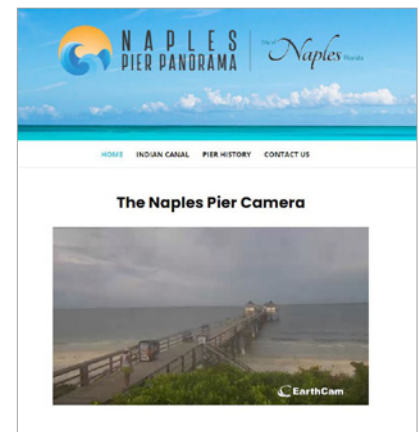
The Streets and Traffic Division resurfaced nine (9) City roads over the 2020-2021 fiscal year: Kingstown Drive, Captains Place, the 700 Block of 12th Avenue South, Wedge Drive (between Crayton and Harbour), Anchor Rode (between US 41 and Crayton), Riviera Drive (between Harbour and Binnacle), Neptunes Bight, Parkview Lane, and Park Shore Court. The work included replacement of depressed curbing and utility adjustments, along with milling and paving.



TECHNOLOGY SERVICES

Naples Pier Camera

At the request of the Naples Backyard History Organization, the City Council directed the Technology Services Department to take over the management and support of the Naples Pier Camera and the Naples Panorama Website.



OUR ECONOMY

Economic Health & Vitality



FINANCE

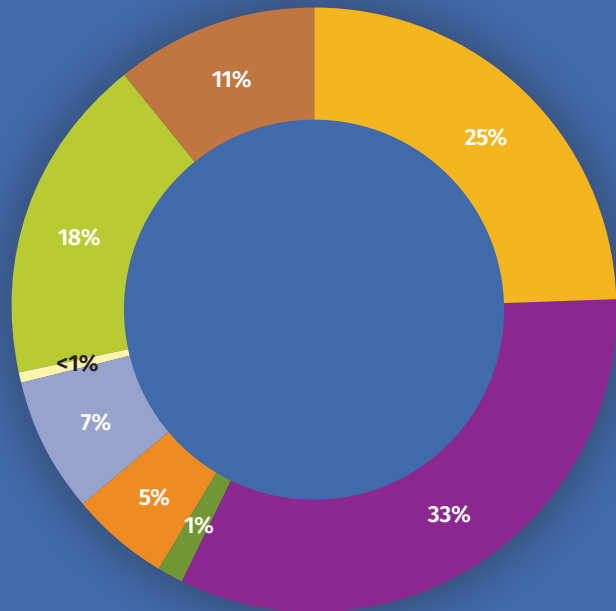
Revenue & Expense

REVENUE	UNAUDITED ACTUALS FY20-21	ADJUSTED BUDGET FY20-21
Taxes	\$40,132,701	\$38,850,164
Permits/Fees	\$11,996,213	\$12,963,675
Governmental Services	\$78,215,026	\$77,816,057
Fines/Penalties	\$1,621,433	\$363,250
Revenue/Transfers	\$18,555,126	\$26,780,886
TOTAL	\$150,520,499	\$156,774,032

EXPENSES	UNAUDITED ACTUALS FY20-21	ADJUSTED BUDGET FY20-21
Personnel	\$52,018,969	\$54,831,351
Operating/Maint.	\$48,100,021	\$55,155,678
Capital Imp.	\$23,607,916	\$71,305,890
Debt Service	\$4,556,700	\$4,256,053
Interfund Transfers	\$4,541,629	\$4,583,261
TOTAL	\$132,825,235	\$190,132,233

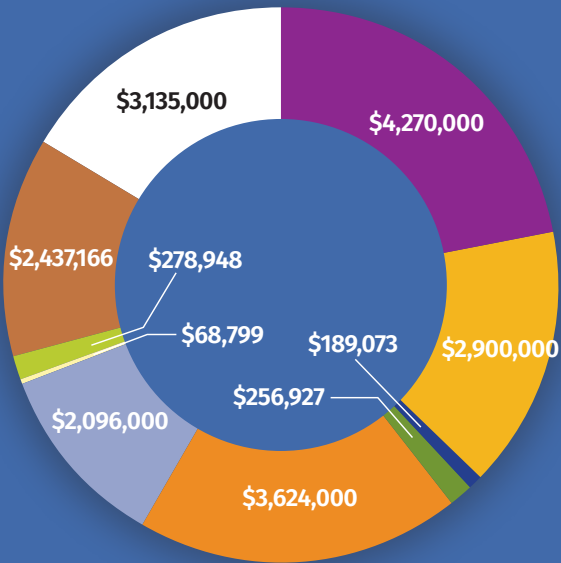
Investment Allocation

Security Distribution	Ending 9/30/21
US Treasury Notes	\$35,170,752
Agency Bonds	\$46,830,065
FHLMC	\$1,997,985
State & Muni Bonds	\$7,427,934
Corporate Notes	\$10,637,754
Money Market Funds	\$454,555
FL Class	\$25,229,037
First FL Integrity Bank	\$15,295,494
TOTAL	\$143,043,576



Debt Balances as of 9/30/2021

2017 City Dock Fund (Note 2 Payments)	\$4,270,000
2021 East Naples Bay Tax District	\$2,900,000
2013 Public Service Tax	\$189,073
2013 Public Service Tax (CRA portion)	\$256,927
2012A Water Sewer Revenue	\$3,624,000
2012B Water Sewer Revenue	\$2,096,000
2013 State Revolving Fund (SRF) Utility Refunding	\$68,799
2015 Bembury Special Assessment	\$278,948
2018 Capital Improvement Revenue Note - Station 1	\$2,437,166
2019 Gulf Acres/Rosemary Hts Special Assessment	\$3,135,000



Utility Billing and Collections

	FY 19-20	FY 20-21
Total Amount of Billing	\$52,105,679	\$54,615,009
Number of Bills	109,672	113,874
Number of Total Accounts	18,029	18,257
Total Amount Outstanding of Billing >120 days	\$437,022	\$566,983
Number of Total Accounts Outstanding >120 days	392	219
Number of Phone Calls	19,650	21,164
Number of Payments at Counter	16,491	16,422
Number of Service Orders	9,666	15,722

COVID-19 Summary

COVID-19 Summary	2020 Actual	2021 Actual	Total
Personnel	\$212,519	\$278,004	\$490,523
Operating	\$248,246	\$182,655	\$430,901
Equipment	\$83,992	\$8,406	\$92,398
	\$544,757	\$469,065	\$1,013,822
COVID Reimbursement	-	\$1,151,739	\$1,151,739

American Rescue Plan Act

Coronavirus State and Local Fiscal Recovery Fund

City Awarded	\$2,563,890
Revenue Received	\$1,281,945
Revenue Expected in 2022	\$1,281,945

Statistical

ACCOUNTING

Receipts	Number	Amount
Counter Payments	16,422	\$9,705,242
Utility Billing Phone Payments	11,351	\$3,286,420
Web Payments	18,682	\$5,626,837
Parking Phone Payments	6,311	\$477,205

Expenses	Number	Amount
AP Invoices	10,282	\$55,528,763
P-Cards	8,240	\$3,730,231
Payroll Checks	14,581	\$35,566,917

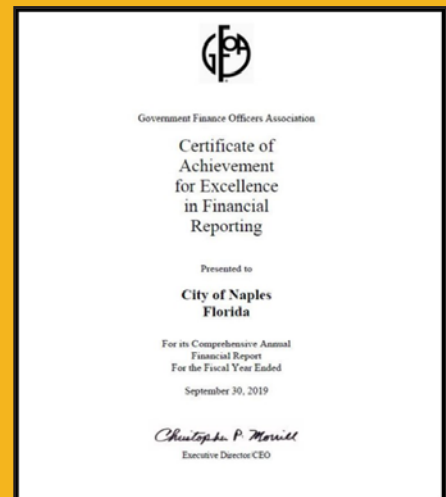
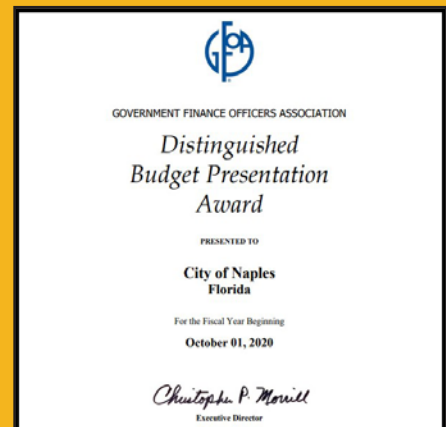
PENSION

	FY20	FY21
Active pension members & retirees	933	957
Processed retirements	12	26
Retirement estimates	28	52
Pension contribution refund	18	47

BEACH PARKING

	FY19	FY20	FY21
Parking Tickets Issued	11,959	10,382	18,111
Parking Ticket Revenue	\$301,953	\$507,253	\$780,687
Meter Collection	\$1,808,631	\$1,339,137	\$2,156,832
Beach Parking Passes Issued	5,179	5,198	5,210

Government Finance Officers Association Recognition Financial Awards



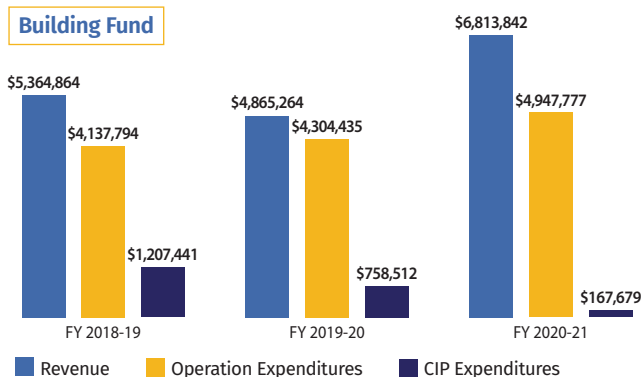
BUILDING

The Building Permit Fund is separated from the General Fund and is used to account for the activities related to the construction industry in the City, such as issuing building permits and conducting building inspections. The Building Department primarily derives its budget from the collection of fees charged for the review and inspection of construction activities as required by the Florida Building Code, Florida Fire Prevention Code, and local zoning ordinances.

Building Fund

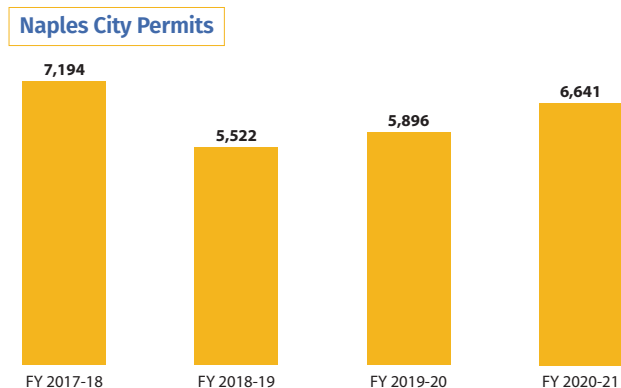
Building Department permit revenues increased 40% from 2019-20 revenues. Revenue increase is attributed to the real estate boom in Southwest Florida. Building revenue is expected to maintain

2020-21 levels in 2021-22. Current Building Fund balance is approximately \$5,200,000, which is in compliance with State Law. The balance is above fund balance policy, reduced fees may go into effect in the 2022-23 budget year.

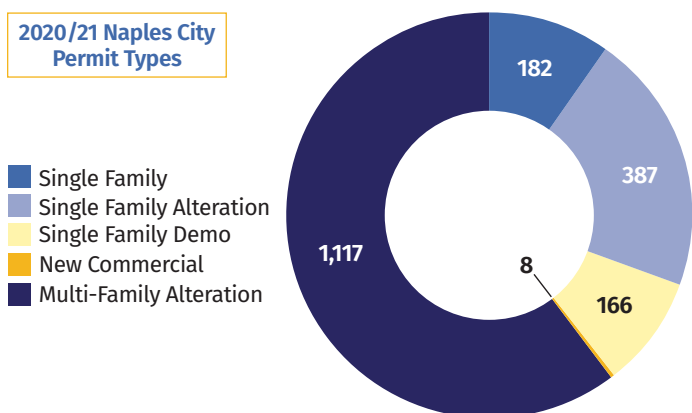


Building Permitting

Single-family new permits increased 33% for fiscal year 2020-21. Market focus is on new single-family and larger mixed-use commercial/multi-family project developments. Market strength indicates that overall permitting will continue to remain strong.



2020/21 Naples City Permit Types



CODE ENFORCEMENT

The actions taken by code enforcement officers have a major impact on the property values and image of the community. Code enforcement officers support and enhance property values through effective enforcement of property standards. During this reporting period the Code Enforcement Division addressed 900 noncompliant land use and property maintenance conditions, including vacant buildings, trash, tall grass and weeds, graffiti, and inoperable vehicles.



The City's waterbodies are an asset not only critical to the environmental well-being of the City, but equally as important to its economic success. Adhering to the use of best management practices of fertilizer use and lawn maintenance debris management is a priority to minimize the negative environmental and thereby economic effects in and on the City's waterbodies and nearshore waters of the Gulf of Mexico. To enforce compliance with the fertilizer application and urban landscape maintenance code, from June 1 through September 30, Code Enforcement Officers performed random spot checks of landscaper and pest and weed control contractors. Additionally, the Division mailed letters to landscape professionals in both English and Spanish languages providing information relating to the code and associated penalties for noncompliance. No violations were found during this reporting period.

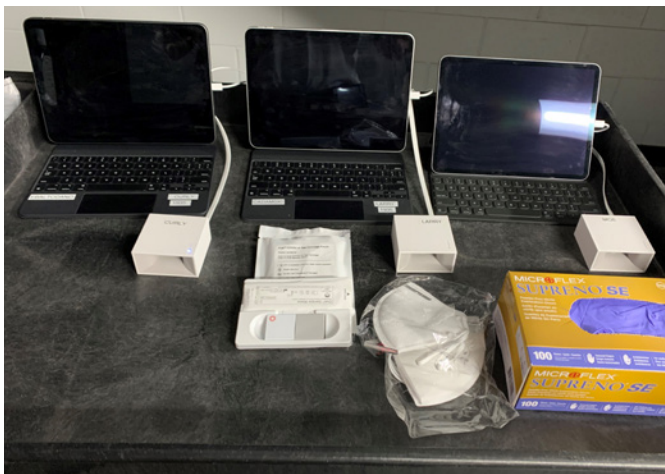


During the prohibition period there has been an increase in the use of “Blackout Compliant” products that do not contain phosphorous or nitrogen.

FIRE

COVID-19 Supplies

The current Covid-19 NAAT supplies are provided by a grant from the Department of Health and Human Services (HHS). This allows Naples Fire-Rescue to provide testing to our City personnel and provide supplies to our County Partners at zero cost, saving the City on average \$100 per test.



Bunker Gear Replacement Program

The program provides a higher level of safety and protection for firefighters. The current practice provides for the purchase of 3 to 5 sets of gear per year, plus repairs; expenses range from \$20K to \$25K annually. NFPA 1851 requires that fire-rescue departments remove bunker gear from service that has a manufacture date more than 10 years old. Gear subject to this requirement includes garments, hoods, gloves, boots, and helmets. This maximum service life is required for normal structural turnout gear, regardless of its condition. Adopting this program will save money and provide a higher level of cancer prevention and protection from gear contamination. Personnel developed specifications and researched vendors and costs for the program. A cooperative purchasing agreement has been used to provide additional price reductions. The Bunker Gear Replacement Program is currently replacing 20 sets of Personal Protective Equipment (PPE).

PLANNING

The Planning Department strives to draft and enforce land development regulations that allow businesses to enhance the City's small-town character as amenities that contribute to our collective success, while preserving the residents' well-being.

To promote the initiatives of keeping our economy vibrant by supporting local businesses that enhance our small-town character and continuing to balance the interests of businesses and tourism with the needs of residents, the Planning Department has drafted and facilitated the following amendments to the Land Development Code:

- Amending the Fifth Avenue South Special Overlay District to allow for rooftop dining.
- Amending the Outdoor dining regulations to require the provision of a Life Safety Plan and to improve efficiency in the approval and tracking of new and amended permits.
- Clarifying what constitutes a change of business for Outdoor Dining and Live Entertainment permits.

In recognition of the importance of the airport in the local economy and the convenience of the residents in the community, while also acknowledging the need to curb the noise impacts for the peaceful enjoyment of our homes, the Planning Department has worked with the Naples Airport Authority in facilitating amendments to the Airport Master Plan and Utilization Plan.

TECHNOLOGY SERVICES

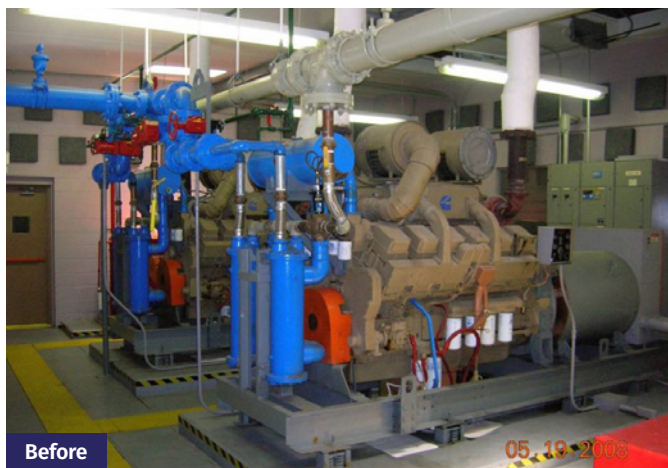
The Geographic Information Systems (GIS) staff member provided support for the Community Redevelopment Agency's (CRA) 41-10 Master Plan by creating mailing lists for all properties within the district boundaries. The lists allowed every physical address as well as every business owner at their mailing address to receive public outreach materials.

Additionally, the GIS staff member created a City of Naples Residency map as part of the “Speak Up Naples” public outreach initiative. The Residency Map is used to help website registrants determine if they reside within the City of Naples boundaries or are a resident of Collier County.

UTILITIES

MCC/Electrical Improvements

The City’s Water Treatment Plant (WTP) is serviced by electrical equipment that is 35 years and older. The equipment includes main plant switchgear and manual generator switchgear, multiple Motor Control Centers (MCC), three generators, and various equipment that services all areas of the plant. Much of the equipment is original to the facility and has been expanded upon. As critical equipment, both the MCC and plant switchgear equipment exceeded their useful lives and required replacement due to unavailability of spare parts, maintainability, and reliability. As the likelihood of hardware failures increases due to the age and condition of the equipment, there was a concern of an increasing risk of equipment failures with operating the system; this could lead to significant equipment downtime, particularly with the long lead times associated with the replacement of this type of equipment. This project included demolition of all existing equipment and installation of new MCC’s in a centrally located climate-controlled room. The project commenced in January 2021 and was completed in September 2021.



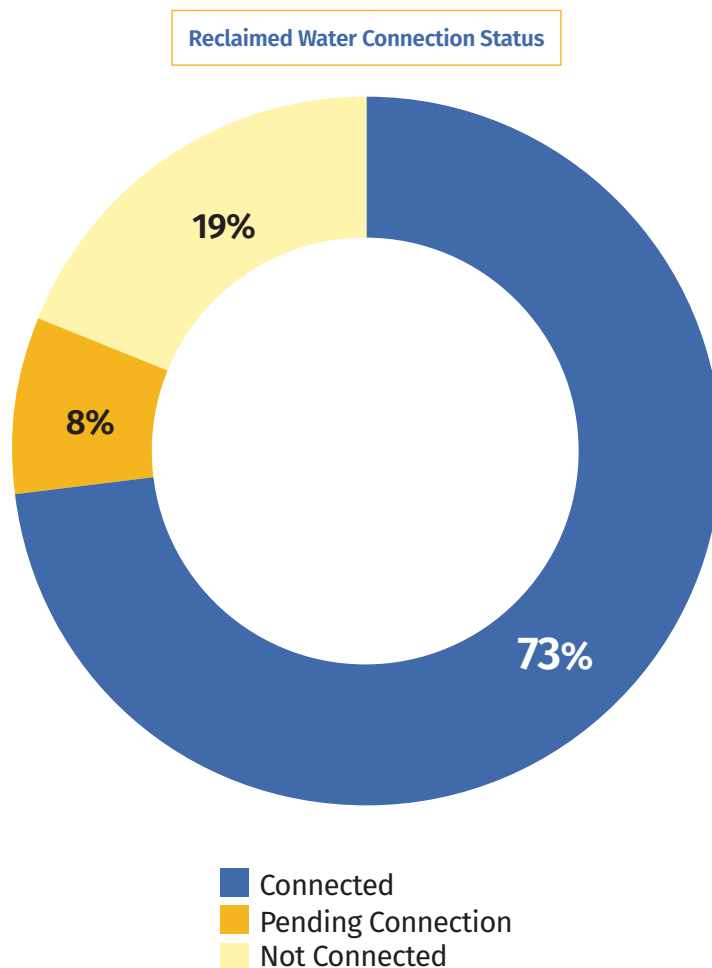
Water Distribution System Master Plan

On September 9, 2021, City Council approved a contract to provide professional engineering services to deliver a Water Distribution System Master Plan (WDSMP). Development of a WDSMP will provide the City a critical planning tool that will enable the City to better plan its infrastructure rehabilitation, replacement, and upgrades appropriately, and effectively manage its system and related programs over the next 20 years. The project is expected to be complete by July 2022.

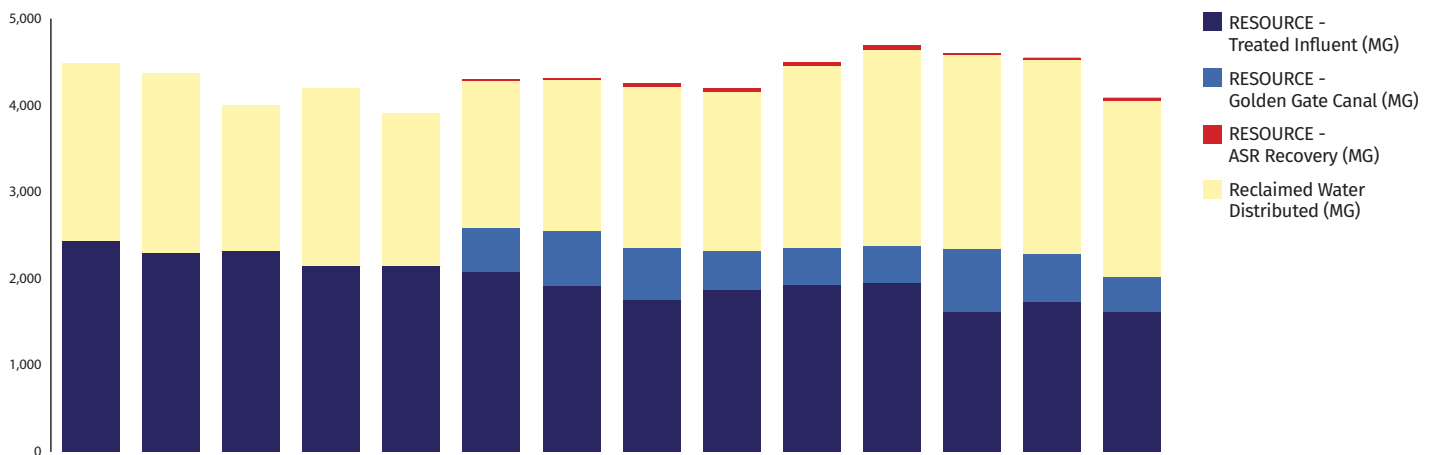
Reclaimed Water Connections

There are 1,938 properties that have availability to connect to the reclaimed water system and 1,419 of those properties are connected, resulting in a 73% connection rate. Over the past year, 41 properties connected to the system.

The following graph illustrates the historical volume of reclaimed water resource in comparison to the volume of reclaimed water distributed to customers.



Reclaimed Water Resources versus Reclaimed Distributed



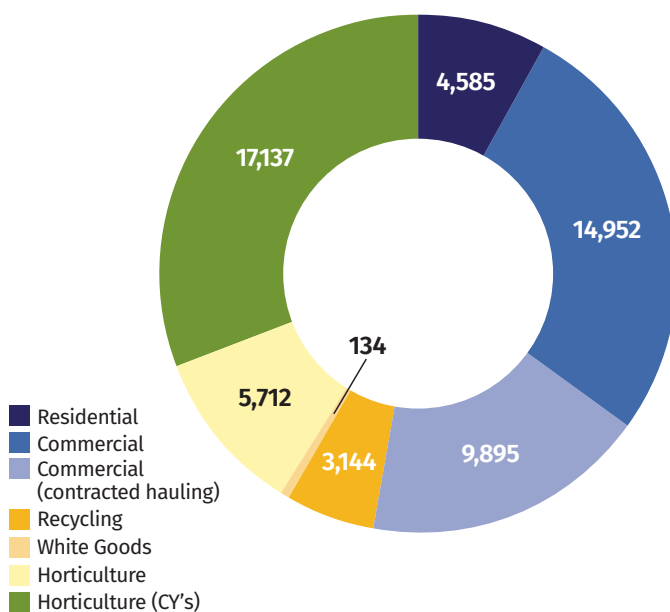
SOLID WASTE

The Solid Waste Division services approximately 8,200 residences (single family, duplexes, and triplexes) and 11,500 Multi-Family units (complexes with four or more units). Commercial waste is collected from approximately 650 commercial customers and 500 condominiums. Small satellite collection vehicles with dump bodies are used for the side-yard residential collection service provided by the City. The small satellite vehicles haul the collected waste to the large refuse trucks that transfer and dispose of the garbage at the Collier County landfill. The department has nine small trucks and 16 large trucks that perform residential, commercial, and recycle collection services.

The following chart illustrates the tonnages of waste that was collected within the City during FY 2020-21.



FY 2021 Tonnages collected through Solid Waste Operations



The City provides residential and commercial collection of single stream recycling. Recyclables are delivered to the City's transfer station located on Corporate Flight Drive in Naples. The recyclables are then transferred to Lee County's Material Recovery Facility (MRF) in Fort Myers. In March 2021, staff successfully negotiated an extension to the interlocal agreement with Lee County in order to allow the City to continue to haul and process all recyclable material generated by the Naples community at the Lee County MRF. This achievement secured an estimated annual amount of \$64,000 in operational savings.

Horticulture debris collections and disposal operations were assumed by staff and with "in-house" resources effective October 1, 2020. Collection volumes for horticulture debris was initially estimated to be 10,000 to 11,000 cubic yards for FY 2020-21. Upon completion of FY 2020-21, staff collected an annual total of 17,137 cubic yards of horticulture debris! (or 5,712 estimated tons).

EQUIPMENT SERVICES

During Fiscal Year (FY) 2020-21, Equipment Services executed 1,815 workorders for preventative maintenance and repair services for the City's fleet. Based on the volume of workorders generated for each department, the Police, Solid Waste, and Fire Departments continue to be the largest internal customers for Equipment Services during FY 2020-21.

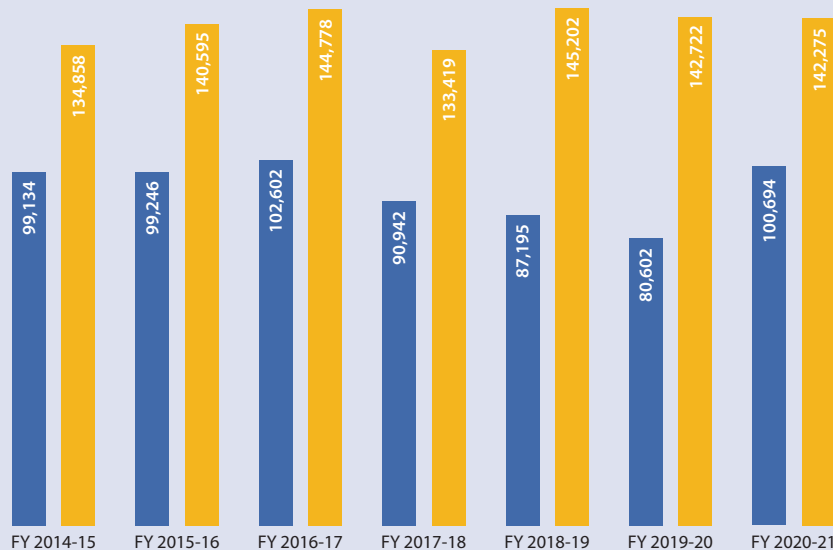
Second to personnel, fuel for fleet vehicles and equipment account for the largest expense within the Equipment Services operating budget. The Equipment Services Division is responsible for maintaining a fuel depot with two 12,000-gallon tanks. During FY 2020-21, staff facilitated the dispensing and billing of 242,969 gallons of fuel. The following chart illustrates FY 2020-21 consumption in comparison to the previous six years.



Equipment Services Work Orders Completed Annually



Gallons of fuel consumed by City fleet



STREETS & STORMWATER

Mooring Line Drive Bridge Maintenance Repairs

During fiscal year 2020-2021, the Streets & Stormwater Department completed maintenance repairs to the Mooring Line Drive bridge. The scope of work for the bridge included repairing expansion joints, concrete patching to spalling concrete on the sub and superstructure, and vegetative maintenance. This construction was necessary in order to ensure future safety and long-term reliability of bridge use.

PURCHASING

Surplus: FY 2020-21 – 296 items sold at \$260,314 net proceeds

The Purchasing Division is responsible for processing all City related surplus, from office furniture to an international sewer cleaning truck. The proceeds received from the sale of surplus items are placed into their designated fund that the item was purchased from. Surplus is currently sold on www.GovDeals.com website. Current City of Naples surplus items can be viewed at: <https://www.naplesgov.com/purchasing>.



International Sewer Cleaning Truck sold at \$29,700

Grants Management

Three (3) ongoing grants are being directly managed by Purchasing Bids and Grants Coordinator with the assigned Department and have a grant value of \$327,975.76. Purchasing manages or assists departments with grants received by the City of Naples from outside sources, such as Collier County HUD, Community Development Block Grants, FEMA, Florida Department of Environmental Protections, and Florida Department of Agriculture.

OUR GOVERNANCE

High Performing Government

BUILDING

Electronic Permitting

The City of Naples Building Department has completed the second year of electronic submittals for all permitted applications. Customer success is the primary goal. The team continues to implement ways of streamlining the process by removing redundancies and adding to the customer service experience with new products like virtual inspections and Artificial Intelligence texting for permit information. The Building Department team continues its effort to meet and exceed all expected service levels by focused empowerment of team members.

Floodplain Management

The Floodplain Coordinator reviews plans and elevation certificates for floodplain management regulations. In March 2020, Preliminary Coastal Maps were introduced to the community through a series of public meetings. Due



to COVID, the request for comments and appeals was delayed until the Spring of 2021. The next phase is for FEMA to issue the Letter of Final Determination (LFD). It is anticipated that the LFD will be issued either late 2021 or early 2022. Once issued, the community will have a 6-month compliance period to educate the public about the changes. The Floodplain Coordinator continues to work with architects, engineers, and contractors to ensure all federal, state, and local regulations are met to maintain the City's CRS rating, which is currently a Class 5 and affords a 25% discount on standard NFIP policies.

Records Management

The Building Services Records Office processes all building department public records requests from property owners, contractors, architects, engineers, attorneys, insurance companies, etc.

that are received through the City public records request portal, telephone, email, and walk-ins. Records requests significantly increased from 2,958 to 4,459 for this fiscal year. Building Records continues to provide excellent customer service and outstanding response times.

CODE ENFORCEMENT

Short-Term Rentals

In March, the Code Enforcement Division joined with one of the City's homeowner associations to teach a volunteer group of residents how to search and report short-term rental violations through the City's online portal. In doing so, resident volunteers were able to effectively assist in identifying suspected violations so that officers could investigate and address them quickly. The collaboration maximized resources and improved efficiency.

Code Compliance

A primary focus in code enforcement is seeking compliance. To this end, code enforcement officers work diligently to obtain voluntary compliance. Cases in which voluntary compliance is not achieved are presented to the Code Enforcement Board. At a hearing, 1) upon finding that an order of the Code Enforcement Board has not been

complied with by a set time; or 2) upon finding that a repeat violation has been committed, the Code Enforcement Board may order a violator to pay a fine in an amount specified by State Statutes. In FY2021, from January through July, the Code Enforcement Division collected \$624,456.50 in fines and liens.

FIRE

Fire-Rescue staff, working as emergency managers, assisted with ensuring that all City Departments are conducting requisite training to meet the standards set forth by the Federal Emergency Management Agency (FEMA) with regards to the National Incident Management System (NIMS).

Fire-Rescue has organized a team to reach out to the community and other stakeholders in an effort to ensure that programs are developed to meet the needs of our City, the agency, and the community. The program is the Community Emergency Response Team (CERT). These CERTs are established to have citizens participate post emergency with the incident command team in response efforts that fit the capabilities of the civilian team. Staff has placed a Lieutenant in charge of the City's CERT creation and organization. Although this program has been delayed due to the Covid-19

restrictions, it is anticipated the sign-up process will begin prior to the end of 2021, with classes starting soon thereafter. Once a formal plan is prepared, the department will be advertising to the community for membership.

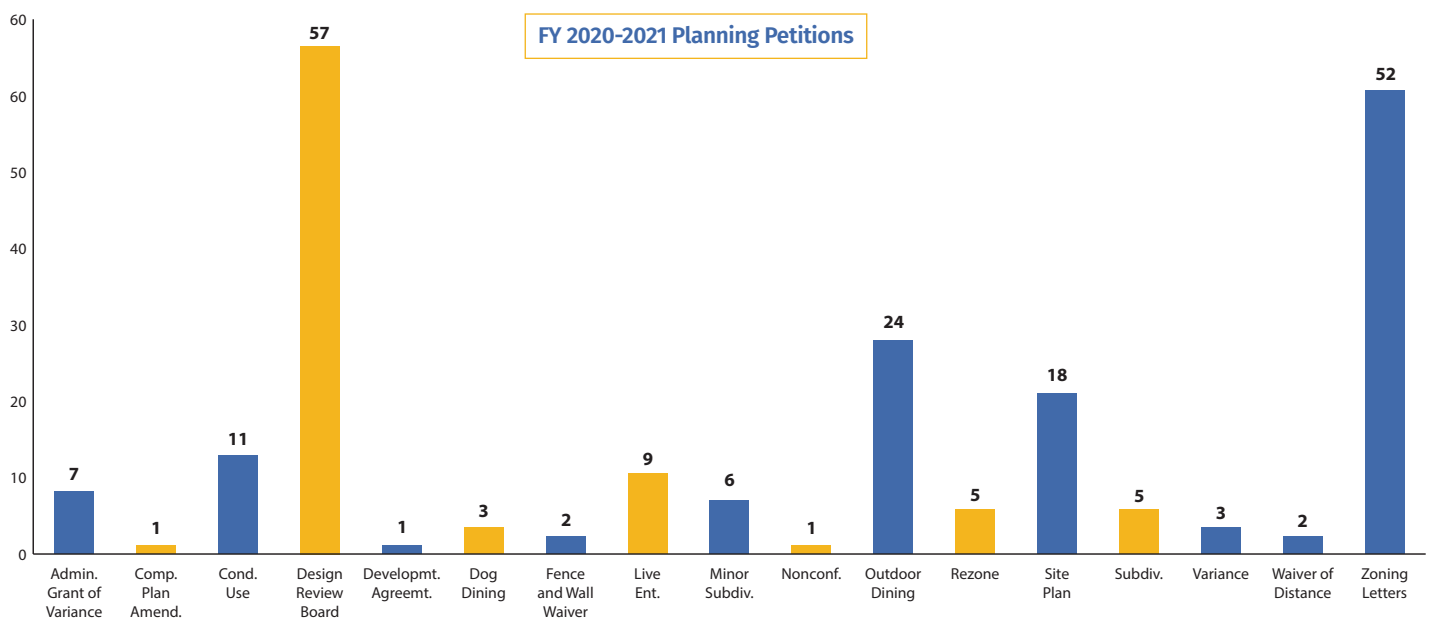
PLANNING

The Planning Department is always striving to be proactive, engaging, and responsive in all interactions with residents, visitors, and those in the design and development community that we serve.

Land Development Petitions

In Fiscal Year 2020-21, the Planning Department processed 207 planning petitions and requests, both administratively and through the public hearing process.

The Planning Department is responsible for facilitating the review of all major development projects prior to construction. The review process includes design review, multidisciplinary site plan review, and public hearings for land use actions including, but not limited to, rezoning, subdivision of land, and conditional uses. The following are notable projects that were reviewed in Fiscal Year 2020-21:



- Naples Square AC Marriott
- Bayfront
- Neapolitan Plaza
- Del Mar Restaurant on 5th Avenue
- Coastland Center redevelopment- Twin Peaks and Uncle Julio Restaurants.

Text Amendments

Another critical role of the Planning Department is the facilitation of amendments to the Land Development Code. In Fiscal Year 2020-21, the Planning Department initiated the drafting and review of text amendments to address the following:

- Rooftop dining in the Fifth Avenue South Special Overlay District
- Building height
- Citywide parking regulations
- Parking regulations in the Fifth Avenue South Special Overlay District
- Improving efficiency and effectiveness of public noticing procedures
- Removal of the “G” garage designation from the 4th and 4th property on the Fifth Avenue South Regulating Plan
- Clarification of the ceiling height in the D-Downtown District
- Outdoor dining regulations (including the requirements of a Life Safety Plan)
- Clarifying what constitutes a change of business for Outdoor Dining and Live Entertainment permits
- Creation of a Certified Local Government for historic preservation

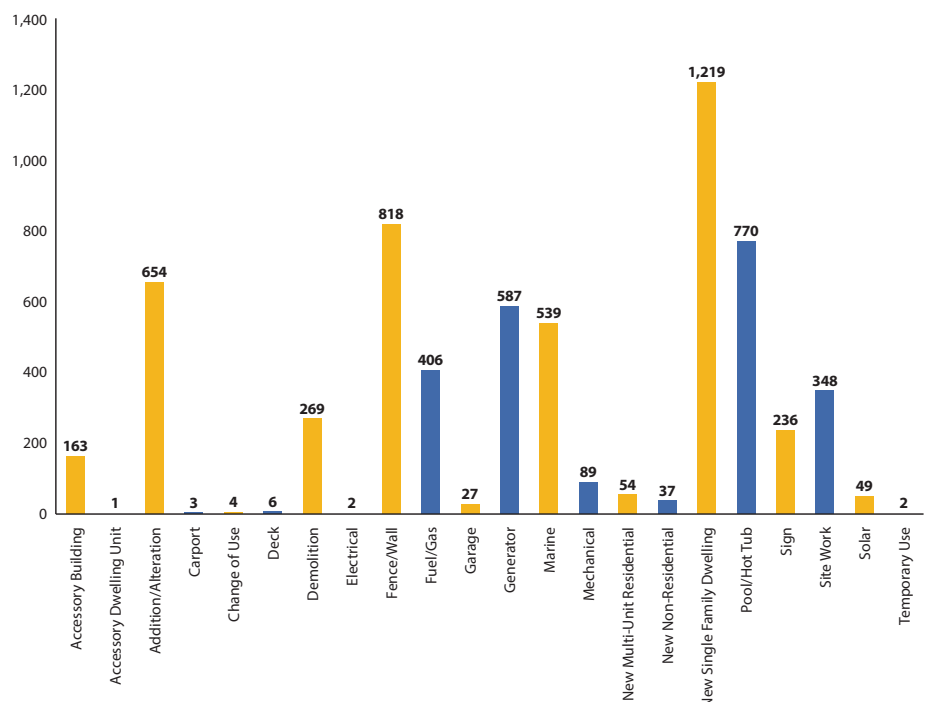
The text amendments related to rooftop dining and building height were finalized in Fiscal Year 2020-2021, and the remaining amendments are in process with anticipated approvals in late 2021 or early 2022.

Building Permit Reviews

The Planning Department continues to coordinate with the Building Department to implement the CityView software to improve efficiency for building permit review and to configure for planning petition review. Department staff has reviewed 6,283 building permits for Fiscal Year 2020-2021.



FY 2020-2021 Building Permit Review



Del Mar Restaurant- 494 5th Avenue South



Neapolitan Plaza Public 4601 9th Street North

TECHNOLOGY SERVICES

Help Desk

Technology Services provides support during normal business hours to City staff, and 24-hour support to the City's first responders so they can continue to meet the community's needs. Support includes resetting passwords, fixing computer on first responders' apparatus, maintaining phone systems, securing facilities, and maintaining network communications between buildings. During this fiscal year, Technology Services completed 3,881 help desk tickets, a reduction of 1,094 tickets from the previous year. The decrease in tickets

is directly attributable to the needs of the City staff as they adjusted to changes in their workplace due to Covid-19.

Geographic Information Systems

The City's Geographic Information Systems (GIS) staff member maintained the City's public accessibility to the City's geospatial data available to residents. This fiscal year, there were 85,341 web page views, an increase of 5,814 views from the previous fiscal year. The five-year trend shows public usage of the City's GIS website increases in users each year.

Naples Ethics Commission Support

At the direction of the City Council, City Manager, and the residents of the City

of Naples, Technology Services began providing IT support to the Naples Ethics Commission. To assist the Commission, it has been provided with its own work environment so that there is no cross over to other City functions, and IT staff assisted each member in setting up secure laptops and emails.

911 Operations

Working in cooperation with the Naples Police Department, Naples Fire-Rescue Department, and the Collier County Sheriff's Office (CCSO), Technology Services performed a major upgrade to the City's 911 infrastructure by installing new servers, updating operating systems, and upgrading software. This upgrade took place County-wide and ensures that the City and County can continue to have the interoperability the two systems require for each Public Safety Answering Point (PSAP).

Cyber Security

Cybercrime attacks against critical infrastructure in the United States increased from 212 recorded attacks in 2019 to 399 in 2020, according to Temple University. While occurring nationwide, these attacks also occur in Southwest Florida. To protect the City and its residents, the City maintains a robust cyber security training program for its employees to help them recognize phishing attacks. The City continually reviews its cyber security detection software and is looking to next generation enhancements to create a defense in depth strategy to defend the City's resources.

Infrastructure Enhancements

Technology Services is continually improving the infrastructure of the City's network and computing assets, so that City Staff has the tools needed to do their jobs today and into the future. Technology Services is working to expand its fiberoptic network throughout the City to bring more of the City's buildings onto the City's network. This expansion is done by placing fiber optic cable underground where it is hardened against potential storm damage, increasing the probability that City buildings can remain connected during hurricanes, or recover faster once power

is restored. Since fiberoptic cable is being used underground rather than copper cables, the fiberoptic cable is also resistant to corrosion from saltwater and has a higher data transmission capacity, meaning that more data can be passed between buildings faster than before.

Technology Services also maintains an annual maintenance program to remove and replace technology assets as they reach the end of their useful lifespan. Technology Services purchased and installed new servers and storage components to maintain network operations and has plans to replace the items on a fixed schedule. The updated replacement cycle improves the services that City Departments can provide and removes security risks from utilizing obsolete equipment.



COMMUNITY SERVICES

Naples Youth Council

In collaboration with Naples High School, the City's inaugural Youth Council was sworn in at the September 15, 2021 City Council Meeting. The role of the City of Naples Youth Council is to provide teens the opportunity to learn about the role of city government officials, provide input on a variety of initiatives from a youth perspective, and participate in authentic City projects. The Youth Council will serve in an advisory capacity to City Council and is comprised of sophomores, juniors, and seniors attending Naples High School. After a rigorous interview process, 13 students were selected to serve on the Youth Council.



A municipal youth council prepares young people to be future civic leaders and supports city government initiative to be proactive, engaging, and responsive to a high level of service for current and future generations of residents. During their council term, the students will be immersed in local government operations, learn about City policies and procedures, and formulate solutions on community issues. Community Services Department personnel will serve as the City liaison to Naples High School and will assist the program participants with the facilitation of municipal service projects and initiatives.

STREETS & STORMWATER

Public Safety And Traffic Calming

Anchor Rode Drive

In response to a resident petition regarding high speeds on Anchor Rode Drive, the Streets and Traffic Division collected data on vehicle speeds, volume, type, and time of day in the area. Ultimately, speed tables were added to calm traffic, and additional speed limit signs and markings may be added as well.



Double Left Turn Lane on US 41

Due to a high volume of traffic at the intersection of US 41 and Goodlette-Frank Road, after receiving approval from the Florida Department of Transportation (FDOT), a double left turn lane was added when turning off US 41 and north onto Goodlette-Frank Road. The straight lane next to the left turn lane was converted into a second turn lane.



5th Avenue North & 14th Street North

The safety conditions were improved for pedestrians at the intersection of 5th Avenue North and 14th Street North. A new sidewalk and a crosswalk that crosses at 5th Avenue North on the south side of the intersection were installed.



PURCHASING

Purchase Orders, Bids, ITB, RFP, and RFQ

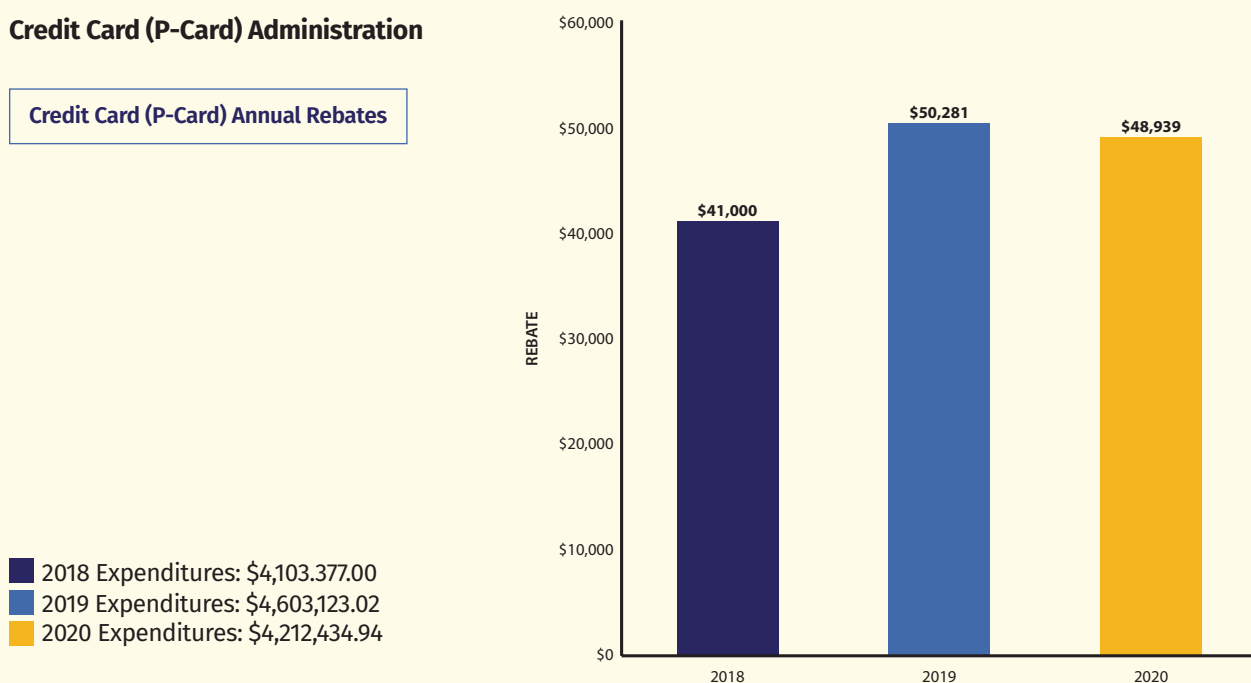
The Purchasing Division oversees the review and approval of all Purchase Orders issued by the City of Naples: 926 issued in FY2020-21. The Division also processes all Formal Bids with 54 Bids issued in FY2020-21. Registered Vendors are notified through a Bid Management platform and website email notifications. Approximately 264 open and ongoing contracts are within the City's contract management software.

Achievement of Excellence in Procurement Award

The Achievement of Excellence in Procurement® is awarded annually to organizations that demonstrate excellence by obtaining a high score based on standardized criteria. The criteria are designed to measure innovation, professionalism, productivity, e-procurement, and leadership attributes of the procurement organization.

Credit Card (P-Card) Administration

Credit Card (P-Card) Annual Rebates



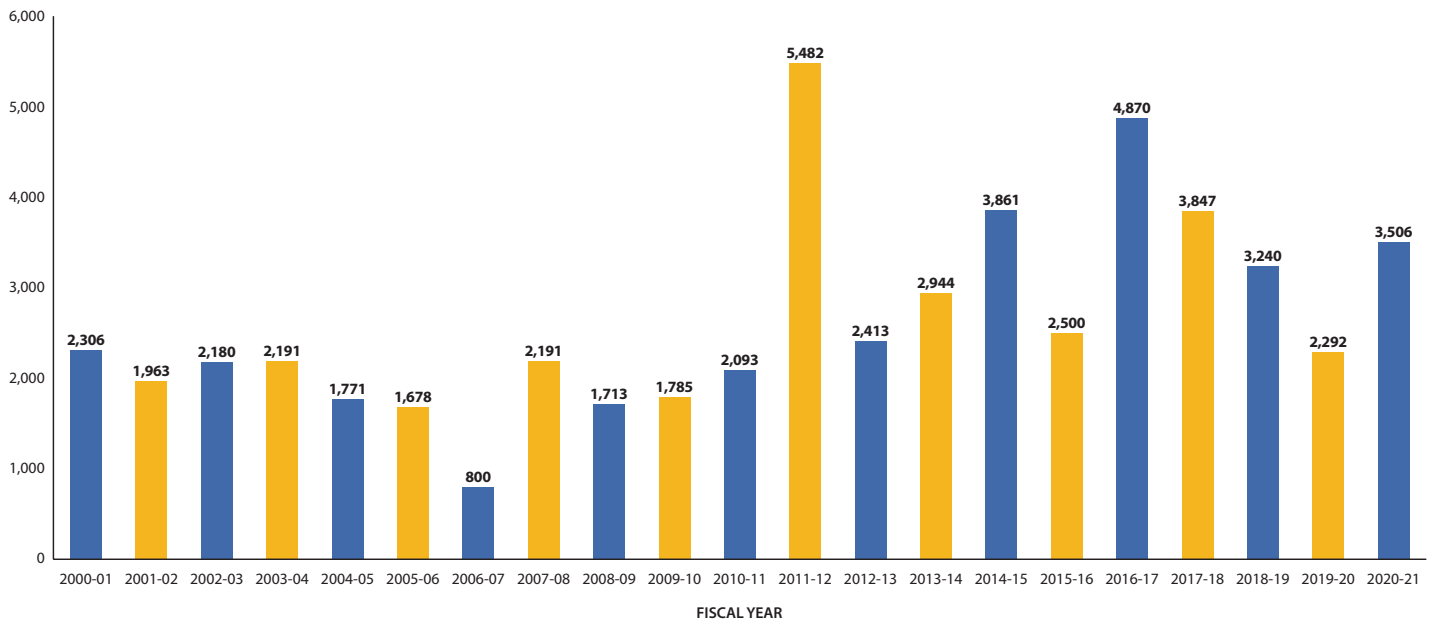
HUMAN RESOURCES

The mission of the Human Resources Department is to provide quality customer-driven human resource services for the City's most valuable assets, its employees, by ensuring that the City recruits, develops, recognizes, and retains the best talent possible to deliver quality public services to the citizens and visitors of Naples.

Additionally, the Human Resources department manages the City's risk and exposure related to activities of the City, its departments, and employees, as well as employee benefits to provide quality healthcare services to its employees, retirees, and eligible dependents in a cost-effective manner.

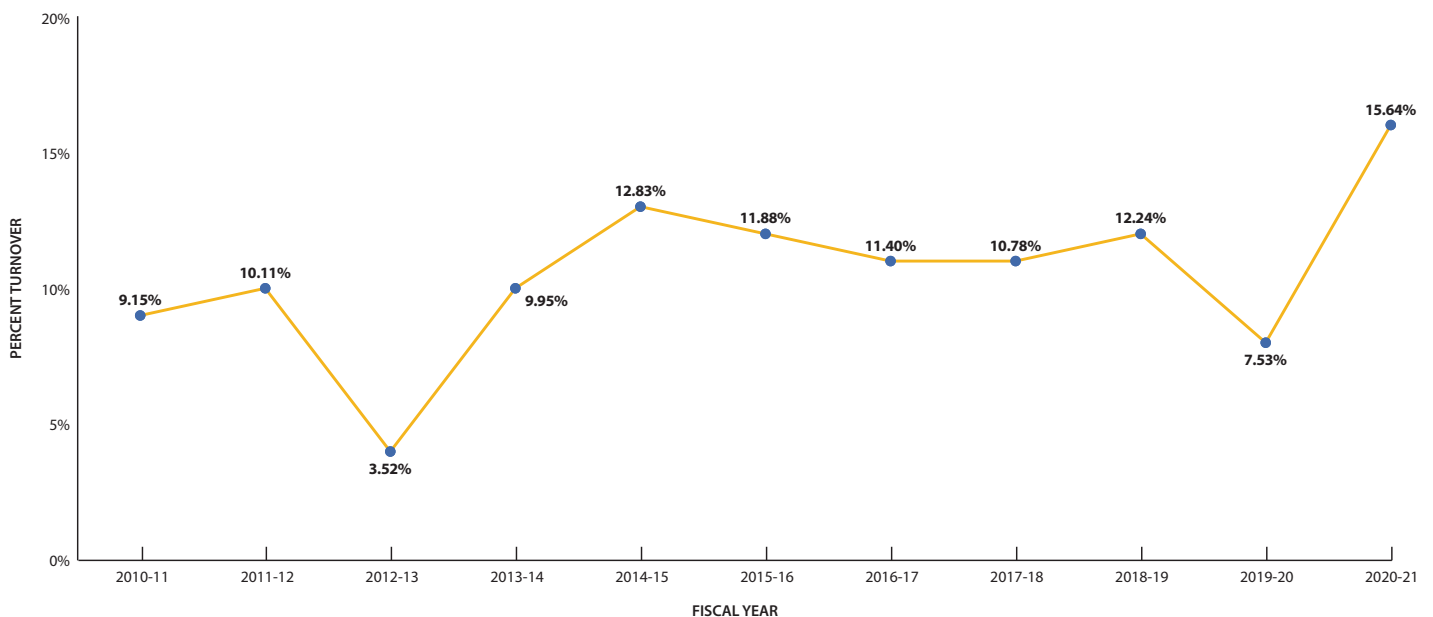
Employment applications received and processed over the past ten years:

Applications Received by Fiscal Year



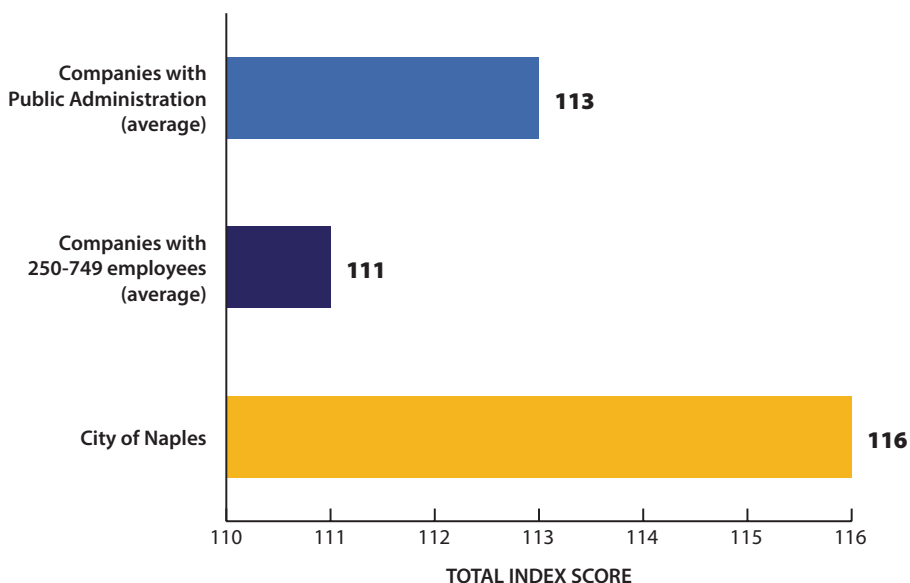
Employee turnover in the past ten years:

Employee Turnover History



Workplace Recognition

The City received the SILVER level recognition in the 2021 American Heart Association's Workplace Health Achievement Index. The Workplace Health Achievement Index scored on 55 "culture of health" questions including organizational best practices (leadership, engagement, programs, policies and environment, partnerships, and communications).



Employee Well Being

The City of Naples continues to invest in employee health. The Cigna Health Improvement Fund provides a budget to increase employee health engagement and enhance our wellness program.



2021 Cigna Well-Being Award – The City of Naples received Honorable Culture of Well-Being.



Professional Outreach

Human Resources actively posted and recruited for open positions and promotional opportunities on the City's LinkedIn agency page and promoted City wide events and organizational accomplishments.



COVID RESPONSE

The City of Naples City Council, staff, Fire-Rescue, and Naples Police Department worked seamlessly with local partners and Emergency Management from the State to address numerous issues that arose due to conditions related to the COVID-19 global pandemic.

The City partnered with Naples Community Hospital (NCH) to launch a comprehensive educational initiative directed at mask wearing, social distancing, and best hygiene practices to combat COVID-19. The initiative, *All Heroes Wear Masks*, involved 17 members, or local heroes, of the community who were instrumental in limiting the spread of the virus including healthcare workers, City staff, police officers, firefighters, first responders, and community leaders. The initiative saturated the market through television, radio, print in magazines and newspapers, billboards, gas station signs, door hangers, and digital media. Surgical masks were designed and distributed county-wide; almost 1.3 million masks provided to residents, visitors, and businesses.



NCH
Healthcare System

ALL HEROES WEAR MASKS

We've got heroes in Naples, Florida. They wear masks. They practice physical distancing. They wash their hands. Why? Because keeping our community healthy is a priority. Join them. Be a hero — wear a mask. **#ALLHEROESWEARMASKS** • Visit **NAPLESHEROESWEARMASKS.COM**

Financed in part by U.S. Department of Treasury, Florida Division of Emergency Management and Collier County, Community and Human Services Division.



NCH
Healthcare System

TODOS LOS HEROES USAN MÁSCARAS

Derian Hall, Gerente de Kunjanj Craft Coffee

Tenemos heroes en Naples, Florida. Llevan máscaras. Practican distanciamiento social. Se lavan las manos. ¿Por qué? Porque mantener la salud de su comunidad es una prioridad. Únete a ellos. Sea un héroe, use una máscara. **#ALLHEROESWEARMASKS**

Financed in part by U.S. Department of Treasury, Florida Division of Emergency Management and Collier County, Community and Human Services Division.



NCH
Healthcare System

ALL HEROES WEAR MASKS

Pete DiMaria, Fire Chief at City of Naples Fire and Rescue

We've got heroes in Naples, Florida. They wear masks. They practice physical distancing. They wash their hands. Why? Because keeping our community healthy is a priority. Join them. Be a hero — wear a mask. **#ALLHEROESWEARMASKS**

Financed in part by U.S. Department of Treasury, Florida Division of Emergency Management and Collier County, Community and Human Services Division.

TECHNOLOGY SERVICES

With the need to provide greater accessibility to the members of the community in accessing the Covid vaccine, Technology Services worked with the Naples-Fire Rescue Department to create a phone-based vaccination registration system intended to remedy many of the issues that were present with online registration systems at the time. Working with the City's phone service provider, a high availability phone line was implemented that allowed callers to leave a voicemail with their callback information and a member of the City staff would call them back to register them for an appointment. The call registration system was inundated with up 500,000 calls within a ten-minute period (833 calls per second); however, the system was able to work, and members of the community were able to receive a vaccine at Fire Station 1.

In addition to setting up the high availability call line and assisting in preparing the call back list, Technology Services provided additional computer resources to the vaccine clinics to assist with checking in residents so that they could receive their vaccines in a quick and orderly fashion.

CODE ENFORCEMENT

In response to the serious health threat posed by COVID-19/ Coronavirus, in December 2020, City Council enacted Resolution 2020-14580. Consistent with guidelines provided by the Center for Disease Control (CDC) the resolution required all persons within the City of Naples to wear face coverings when inside any public building or business through April 13, 2021.

Tasked with enforcement of the resolution, code enforcement officers visited businesses City-wide to educate owners and managers on the requirements of the resolution and to distribute signs that could be posted to assist with maintaining compliance. During this period Code Enforcement investigated 30 complaints. No violations or citations were issued.



As concern for public health and welfare over the spread of COVID-19/Coronavirus continued during the fiscal year, City Council continued its policy to support local businesses and the economy, allowing restaurants and businesses to obtain temporary use permits for signs and extension of outdoor dining and merchandise display areas through July 8, 2021. To prepare for the expiration of the program, in June, Code Enforcement and Fire-Rescue staff distributed permit expiration notices to affected businesses City-wide. The notices informed businesses on the expiration of the program and City expectations for compliance.

FIRE-RESCUE

The Naples Emergency Operations Center remained in a state of readiness to maintain continuity of service during the ongoing impacts of Covid-19 on the community and the City workforce. The Fire-Rescue team, acting in the capacity of emergency managers, continued to provide guidance on the changing mitigation tactics recommended by the County Health Department and the CDC.

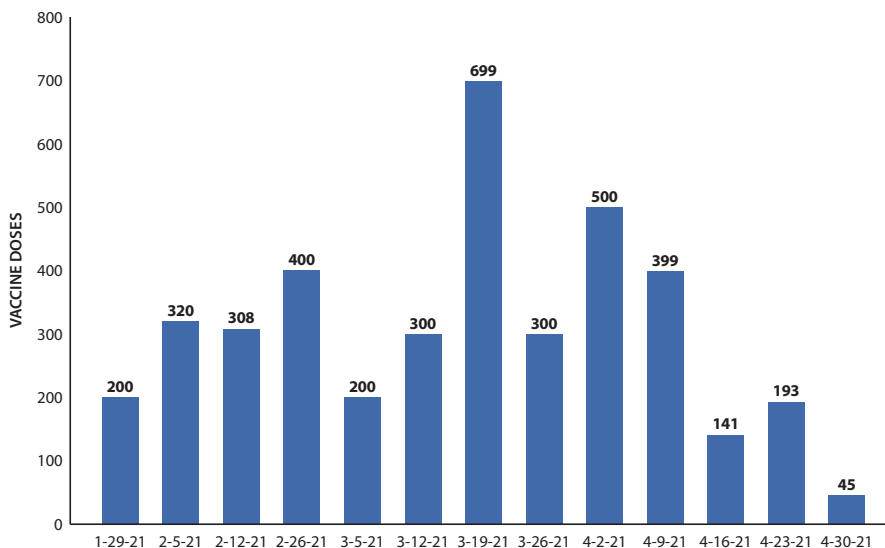


Fire-Rescue, in cooperation with other agencies, started a community Covid-19 vaccination site at Fire Station 1. By mobilizing an all-hands-on-deck approach, Fire-Rescue was able to administer 7,907 total doses of the Moderna vaccine to both City employees and community members over a five-month period.

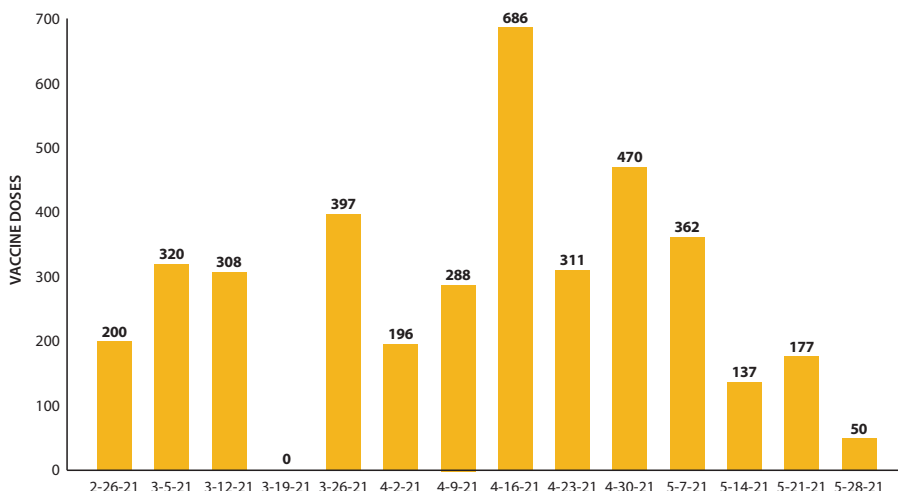
Fire-Rescue personnel have been trained and have been providing Covid-19 testing for all City employees. A total of 385 have been conducted since January of 2021.

Naples Fire-Rescue took a lead role in cutting edge technologies and became the distribution point for Covid-19 Nucleic Acid Amplification Testing (NAAT). Early testing was conducted using antigen testing. Antigen testing has a lower accuracy rating as compared to the NAAT, which is on the level of Polymerase Chain Reaction (PCR) testing. PCR testing has been the gold standard for detection of SARS-CoV-2 infection.

Fire Vaccine Chart Title TK — First Dose



Fire Vaccine Chart Title TK — Second Dose



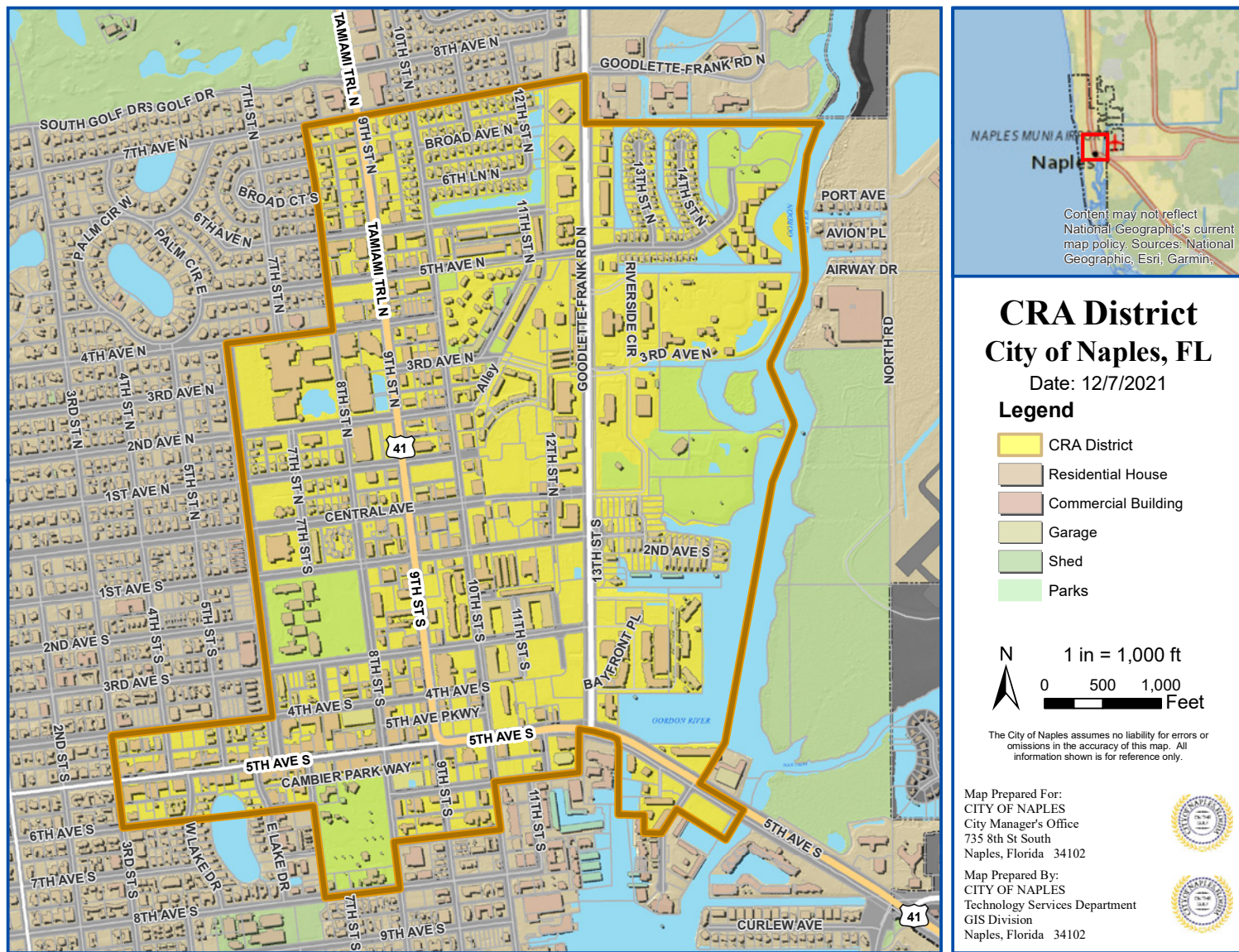
PLANNING

In a continued response to the COVID-19/ Delta variant and to promote our residents' ability to enjoy the fine dining and cultural opportunities available in the City of Naples, the Planning Department facilitated the issuance of temporary use permits expeditiously for expanded outdoor dining, sidewalk sales, and banners City-wide. A total of 57 businesses took advantage of this program. Pursuant to the expiration of the Executive Order under which these permits were issued, the program expired on June 26, 2021 and all expanded outdoor dining, sidewalk sales, and banners were removed. Since, many businesses have requested new or amended Outdoor Dining permits to allow continuance of their expanded dining. Planning staff processed 24 Outdoor Dining permit requests in Fiscal Year 2020-2021 and initiated the drafting of a text amendment to improve the regulations for outdoor dining, including the requirement of a Life Safety Plan (reviewed and approved by the Fire Marshal), and more efficient tracking of new permits when a business changes name, operator, or ownership.

CRA

COMMUNITY REDEVELOPMENT AGENCY

This Annual Report provides a summary of the work undertaken by the Community Redevelopment Agency (CRA) during Fiscal Year (FY) 2020-2021.



City of Naples Community Redevelopment Area

MISSION STATEMENT

To guide private and public initiatives in the redevelopment area to facilitate economic development, improve physical characteristics, and encourage investment, thus improving the quality of life for residents of the redevelopment area and the City of Naples.

AGENCY DESCRIPTION

The Naples CRA is a dependent special district created by the Naples City Council in 1994 for the purpose of eliminating and preventing slum and blight, and the preservation or enhancement of the tax base in the redevelopment area; Resolutions 94-7098 and 94-7099 created the CRA. On May 18,

1994, City Council adopted Resolution 94-7202 approving the original Community Redevelopment Plan. On January 15, 2014, City Council approved Resolution 14-13401 adopting the Naples Community Redevelopment Plan as amended and modified. The Plan, as amended, is designed to provide a workable program for using public resources to fund redevelopment initiatives and provide a broad vision of those initiatives. The CRA may decide to complete any activity in the Plan; however, the CRA may not undertake any activity that is not in the Plan.

The CRA consists of seven commissioners who are the same individuals as those elected to serve as the Naples City Council. The City Council selects who will serve as the CRA Chair and Vice Chair. Since April 1, 2020, the CRA Members are Chair Ray Christman, Vice Chair Mike McCabe, Mayor Teresa Heitmann, Vice Mayor Terry Hutchison, and Council Members Ted Blankenship, Paul Perry, and Gary Price.

COMMUNITY REDEVELOPMENT AGENCY ADVISORY BOARD (CRAAB)

The CRAAB was established to assist City Council in its role as the CRA by providing public input and technical advice, and making recommendations including, but not limited to, land use, economic and cultural vitality and diversity, acquisition/condemnation/demolition of properties, funding alternatives, and staffing needs for the CRA.

The CRAAB members are Chair Quenby Tyler, Vice Chair Antonio Dumornay, and Members Jason Andis, George Dondanville, Luke Fredrickson, David Gordley, and Gregory Palmer. Mr. Dumornay left the Board in March and Mr. Andis completed his term in May. Luke Fredrickson was elected as the Vice Chair and the two open seats remained vacant through the remainder of the fiscal year.

During FY2020-21, the CRAAB was encouraged by City Council to meet monthly, rather than on the as-needed basis it had been following, encouraging it to be more pro-active in exploring potential issues that the CRA may be able to address.

CRA STAFF

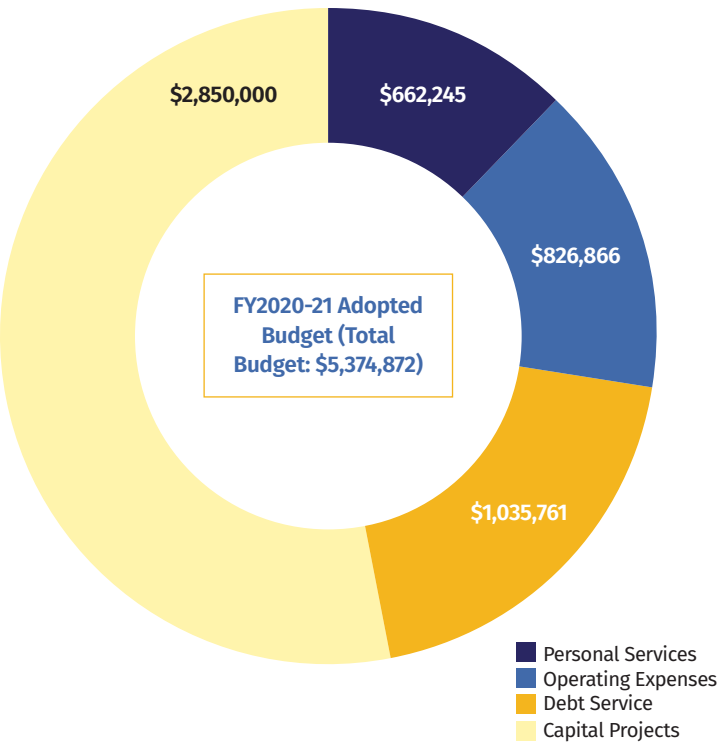
During FY 2020-21, Jeff Oris, a consultant with the firm Place Planning and Design and under an agreement with the City, has served as Interim CRA Manager while the CRA considered its future staffing needs. Mr. Oris is a past president of the Florida Redevelopment Association and had previously completed several assignments for the CRA.

In May 2021, the City Council, at the request of the CRA, created the new position of CRA Administrator to help manage the agency into the future. During the search for a qualified candidate for the new position, Mr. Oris continued to fulfill the role of Interim CRA Manager.

The CRA, in collaboration with a new City Manager acting as the Agency’s Executive Director, will determine how best to fill the position during the second quarter of FY22.

ANNUAL BUDGET

Each year the CRA and City Council adopt a budget for the agency, setting forth the goals, objectives, and workplan for the fiscal year.



CRA CAPITAL PROJECTS APPROVED IN FY2020-21

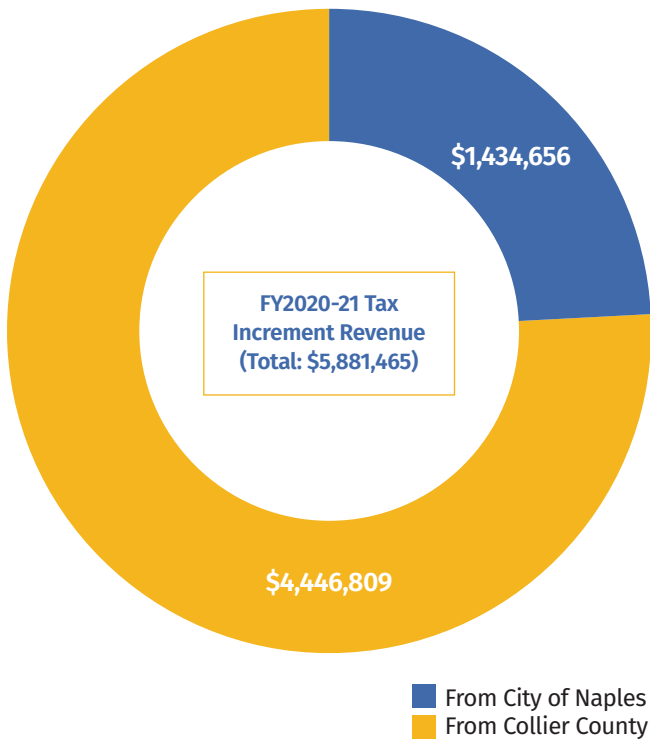
FY2020-21 Capital Improvements

1st Avenue South Improvements	\$800,000
Neighborhood Plan Improvements	\$1,050,000
Parking Garage Partnership	\$1,000,000
Total Capital Improvement Expenditures	\$2,850,000

The total taxable value of property located within the CRA for FY2020-21 was \$1,496,995,420, which is an increase of \$216,179,408 over the FY2019-20 final taxable value of \$1,280,816,012.

Over the history of the CRA, taxable property values have increased from the base property value in 1993 of \$183,809,274, to the FY2020-21 taxable value of \$1,496,995,420. This is an increase of \$1,313,186,146. The primary revenue earned by the CRA is an amount equal to the ad valorem taxes collected on the value of the “Tax Increment”. The “Tax Increment” is the amount of tax revenue that is generated from increased

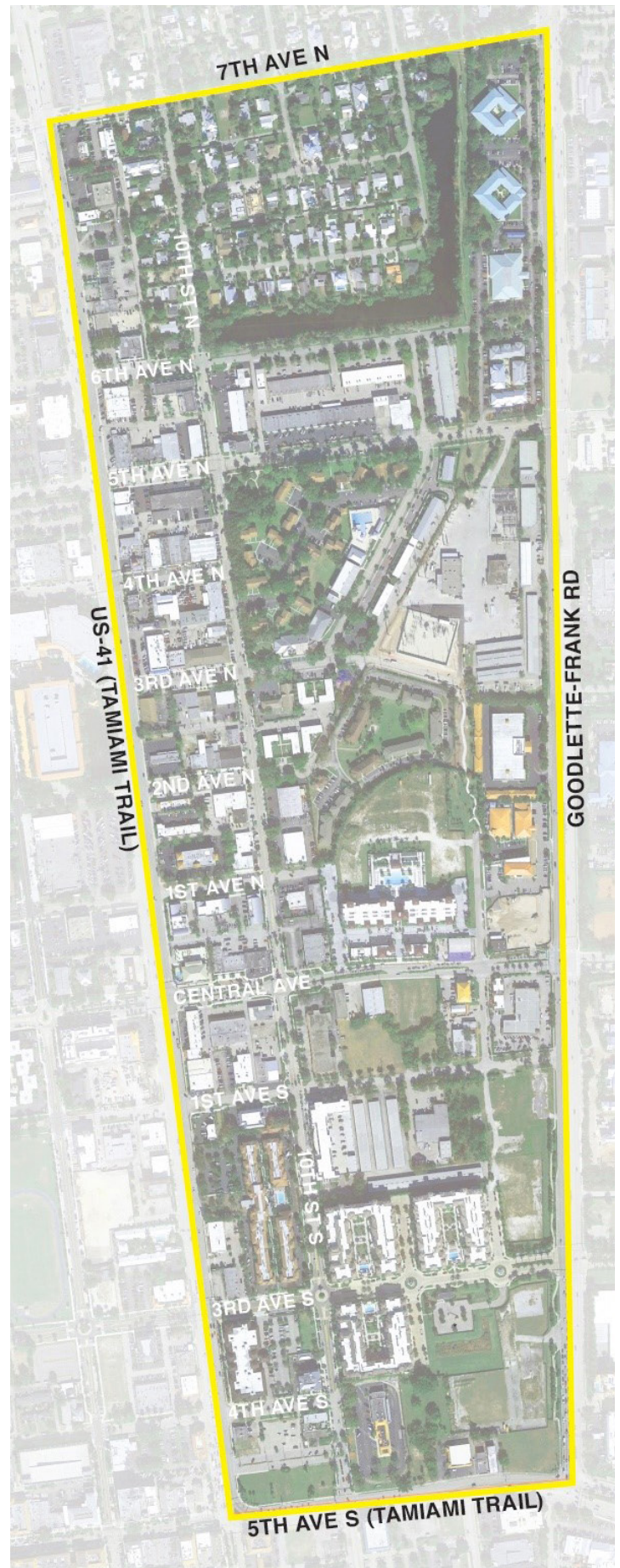
property values within the CRA in excess of the 1993 base property tax value of \$183,809,274. The CRA receives these revenues, as remitted by the City and the County, to improve conditions within the CRA. The graphic below illustrates the amount of revenue generated through the “Tax Increment” in FY2020-21.



CRA PROJECTS

41-10 Master Plan

The CRA engaged the firm DPZ CoDesign to prepare a master plan for the 41-10 area of the CRA. The 41-10 area is described as that area bounded by Goodlette-Frank Road on the east, 9th Street/US-41 on the west, 7th Avenue North to the north, and 5th Avenue South/US-41 to the south. DPZ CoDesign is the firm of Andres Duany, an internationally known urbanist who, thirty years ago, prepared the master plan for 5th Avenue South that led to the redevelopment success of that area. The master plan will address all aspects of the 41-10 district including items such as: infrastructure, the transportation network, landscaping, parking, business marketplace, architecture, alleyways, and development limits. A significant public engagement program was initiated prior to the end of FY 2020-21 to ensure that residents, property owners, and business owners have an opportunity to have their voices heard. The engagement process launched with the SpeakUpNaples.com online platform at which site visitors can take surveys and post their thoughts, ideas, and/or comments to the design team. In the first quarter of FY2021-22, the public engagement efforts will be expanded to include a week-long design charrette during which any member of the public can interact with the design team as they explore opportunities for the area. The final written 41-10 Master Plan is expected in Spring of 2022.



1st Avenue South Improvements

The FY2020-21 budget provided \$800,000 to design improvements to the 1st Avenue South Corridor from 8th Street to Goodlette-Frank Road. On August 31, 2021, the CRA directed that the design of 1st Avenue South not be completed in that fiscal year. The anticipated project should be less than \$4,000,000 (with 10% of that dedicated to project design). Funding for this project is included in the proposed FY2021-22 budget.

Right-of-Way Improvements at 1380 5th Avenue North

The FY2020-21 budget provided for \$50,000 from the Neighborhood Plan Project Funding Capital Budget item for the removal of asphalt, and the construction of a grassy drainage swale, concrete sidewalk, and crosswalk across 5th Avenue North within the right-of-way in front of the property at 1380 5th Avenue North (occupied by Triumph the Church and Kingdom of God in Christ). This project was designed to reduce the width of the property's driveway apron while replacing the existing apron that was significantly degraded. The project also increases available swale area for drainage and provides for a safe and continuous concrete sidewalk in front of the property. This project was the highest priority item noted by residents during public input meetings for the CRA Neighborhood Plan for the River Park East community.



Community Redevelopment Area Affordable Housing Strategy Plan

The CRA took particular interest in making sure housing was affordable for all members of the community and initiated a discussion on affordable housing. They approved an agreement with Bright Community Trust, in the amount of \$94,000 on February 2, 2021, to prepare an affordable housing strategy plan for the redevelopment area. The purpose of the plan is to examine the current demographics of the area, review



available housing options, and prepare recommendations as to the best way to maintain existing affordable units and add new units to the affordable inventory. The study also reviewed options that may be available to the CRA to maintain units at the Gordon River Apartments, which had been placed on the market for sale.

The CRA and Bright Community Trust held two public meetings to gather input related to the study. The final draft of the Affordable Housing Strategy Plan is anticipated to be presented to the CRA in the 2nd quarter of FY2021-22.

10th Avenue North and the Avenues Landscaping Refresh Project

The CRA engaged the firm of Q. Grady Minor and Associates to prepare installation drawings to refresh landscaping and replace irrigation within the 10th Street North corridor of the redevelopment area. This project, which is designed to replace dead, dying, and marginal plantings, as well as replace Netafirm drip irrigation systems with a traditional pipe and irrigation head system. This engagement, at a cost of \$31,358, was funded from the operating budget of the CRA

and is anticipated to be completed in November of 2021 with bidding for installation of the project expected to take place in the second quarter of FY2021-22.

Naples Design District Banners

In cooperation with the Naples Design District Association, the CRA/City installed banners on 42 light poles withing the Design District Area (between Goodlette-Frank Road and US-41 to the east and west, and between 7th Avenue North and 5th Avenue South to the north and south). The Naples Design District Association provided the banners. The CRA covered the cost of hurricane-rated brackets allocated from \$50,000 for projects in the Neighborhood Plan Project Funding in the CRA's capital budget, and the City's Community Services Department installed them. Future banner changes or maintenance will be the responsibility of the Naples Design District Association.

Parking Garage Partnership (Gulfshore Playhouse)

In June 2021, the CRA, City, Downtown Naples, LLC, and the Gulfshore Playhouse entered into an agreement for the CRA to construct a parking garage with a minimum of 255 spaces on 1st Avenue South and 12th Street South. Downtown Naples, LLC and Gulfshore Playhouse will exchange the land for the garage to be built upon in exchange for parking allocations in the garage. These allocations are not reserved spaces but are spaces that will count towards the required number of parking spaces that the future Gulfshore Playhouse and a future project by Downtown Naples, LLC would otherwise be required to provide. The CRA anticipates a garage similar in height and size to the two existing parking garages on 8th Street South. A conceptual design has been created and full design plans and construction are anticipated to commence in FY2021-22.



OPERATING BUDGET

The FY2020-21 Operating Budget funds the administrative, maintenance, and policing services within the redevelopment area. A total of 6.3 full-time positions are funded by the CRA. These include 30% of the Deputy City Manager's salary, three landscape technician positions (Community Services Department) who maintain the redevelopment area landscaping and irrigation, and three Community Police Officers.

The table below identifies the FY2020-21 Operating budget.

Expense	Budgeted Amount
Administration	\$556,138
Community Services Maintenance	\$495,806
Law Enforcement	\$437,166
Total FY2020-21 CRA Operating Budget	\$1,489,110

Note: The amounts shown in the table do not include CIP projects and debt service.

CRA FY2021-22 Budget

At the August 31, 2021 CRA meeting, it unanimously recommended the FY2021-22 Budget for the CRA in the amount of \$12,360,947 to the City Council, which was later approved.

The table below summarizes expenses for the upcoming fiscal year.

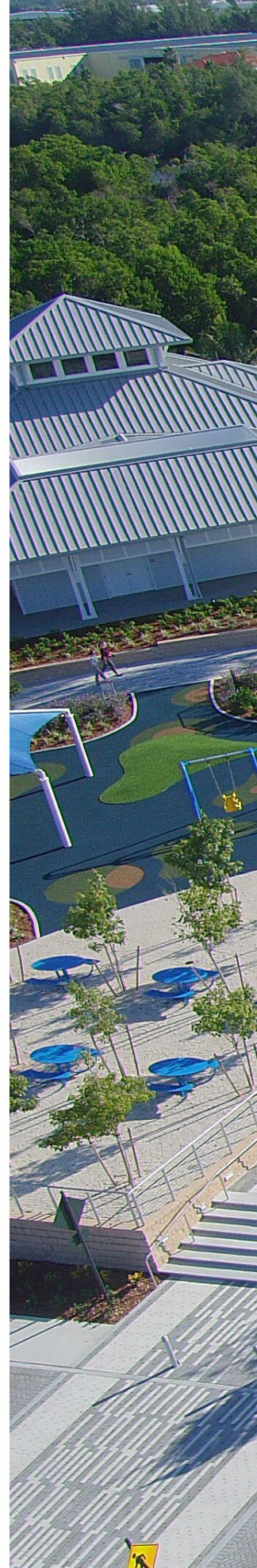
Expense	Amount
Personal Services	\$729,144
Operating Expenses	\$867,686
Bond Sinking Fund	\$264,117
Capital Projects (CIP)	
• 1st Ave. S. Improvements	\$400,000
• Parking Garage Partnership – Gulfshore Playhouse	\$9,000,000
• North Garage Painting and Joint Sealing	\$350,000
• Neighborhood Plan Project Funding	\$250,000
• 41-10 Master Plan Improvements	\$500,000
Total FY2021-22 CRA Budget	\$ 12,360,947

Neighborhood Plan Project Funding in the CIP includes:

- Design and installation of on-street parking on the 1100 block of 3rd Avenue North (just south of the FPL facility) - \$130,000
- Contingency – Other projects - \$120,000.

41-10 Master Plan Improvements in the CIP is designated for the implementation of projects recommended in the 41-10 Master Plan upon its completion in Spring 2022.

The CRA has budgeted for the borrowing of \$4,000,000 to complete all the capital projects should construction of the 1st Avenue South Parking Garage (Parking Garage Partnership) proceed.





BOARDS & COMMITTEES

AIRPORT AUTHORITY

The Airport Authority is an autonomous body which oversees operation of the Naples Airport.

Kerry Dustin
James Rideoutte
Donna Messer
Michael Lenhard
Richard Ruppert

BOARD OF DIRECTORS OF THE CARVER FINANCE, INC.

Provides oversight to the George Washington Carver Apartments.

Lodge McKee
Lonnie Mills

CITIZENS' POLICE REVIEW BOARD

Provides impartial form to review closed departmental investigations of complaints against police officers made by citizens.

Joy Spivak
Debbie Groover
Joseph Fogg

CODE ENFORCEMENT BOARD

Decides alleged violations of any codes and ordinances of the City for which there is no criminal penalty and may impose fines for violations and record liens for non-payment of fines.

Steven Greenwald
Mark Borelli
Henry Johnson
Nicholas Spahr
John Krol

COLLIER COUNTY COASTAL ADVISORY COMMITTEE

9-member board which assists the Board of County Commission (BCC) with its establishment of unified beach erosion control and inlet management programs and advises the BCC and Tourist Development Council of project priorities relating to restoration and protection of shoreline.

Joseph Burke
Thomas McCann
Raymond Christman

COLLIER COUNTY CONTRACTORS LICENSING BOARD

The board determines the qualifications for Contractor Certificates of Competency and holds related disciplinary hearings.

Patrick White
Robert Meister III

COMMUNITY REDEVELOPMENT AGENCY ADVISORY BOARD

Advises the Community Redevelopment Agency by providing public input and technical advice on land use, economic and other issues within the City's redevelopment district, and reviews certain petitions.

Quenby Tyler
Luke Fredrickson
George Dondanville
Gregory Palmer
David Gordley
Jarred Kaplan

COMMUNITY SERVICES ADVISORY BOARD

Reviews and makes recommendations on issues involving parks and recreation programs, and reviews applicable budgets, capital improvement programs and applicable elements of the Comprehensive Plan.

Kathy Swingley
Jo-Anne Jeffreys
Anne Russell Foster
Nathaniel Smith
Richard Kneedler

DESIGN REVIEW BOARD

5-member board with one alternate which reviews all land use petitions associated with architectural and landscape/architectural plans.

Lindsey Bulloch
Luke Fredrickson
Stephen Hruby
Adriane Orion

EAST NAPLES BAY CITIZENS ADVISORY COMMITTEE

This committee makes recommendations to the City Council on a variety of issues within this canal maintenance district such as maintenance dredging, canal cleanup and maintenance of private aids to navigation.

Michael Rinaldi
Maarten Heybroek
Ralph Ohlers
Richard Shanahan
Jeff Bowen

ETHICS COMMISSION

Dudley Goodlette
Susan Jones
John Cardillo
John Lehmann
Laird Lile

FIREFIGHTERS' RETIREMENT TRUST FUND BOARD OF TRUSTEES

General administration of retirement system including approval of retirements, investment of assets, and review and recommendation of plan updates.

Adam Nadelman
Peter DiMaria
Seth Finman
John Heinze
Ted Blankenship

GENERAL PENSION SYSTEM BOARD OF TRUSTEES

General administration of retirement system including approval of retirements, investment of assets, and review and recommendation of plan updates.

Craig Mole
Voncile Whitaker
Scott Weatherby
Charlotte O'Bryon
Dan Radford
Kevin Palmer
Ted Blankenship

METROPOLITAN PLANNING ORGANIZATION (MPO) CITIZENS ADVISORY COMMITTEE (CAC) (CITY/COUNTY)

Assists the Metropolitan Planning Organization in the formulation of goals and objectives for improving the urbanized area transportation system, conducts public information programs, and provides for citizens' review and comment on preliminary findings and recommendations of ongoing transportation efforts.

Suzanne Cross Szymanski
Fred Sasser



MOORINGS BAY CITIZENS ADVISORY COMMITTEE

This committee makes recommendations to the City Council on a variety of issues within this canal maintenance district such as maintenance dredging of canals and waterways, including Doctors Pass, as well as maintenance of aids to navigation.

Sharda Spahr
Roy Williams
Bill Broderick
George Kartsimas
Pamela Nicholls

PLANNING ADVISORY BOARD

Reviews a wide range of land use, planning and zoning issues.

Bruce Selfon
Ginny Veras
Thomas McCann
Mitchell Norgart
Chae duPont
John Cross
Fredric (Ric) Phillips
Patrick Coughlan
Amy Taylor-Lockhart

POLICE OFFICERS' RETIREMENT TRUST FUND BOARD OF TRUSTEES

General administration of retirement system including approval of retirements, investment of assets, and review and recommendation of plan updates.

Erik Noe
Charles Offutt
Mike Herman
Jerome Fons

PUBLIC ART ADVISORY COMMITTEE

This committee deals with public artwork in the City, including placement, donation and loan of public artwork.

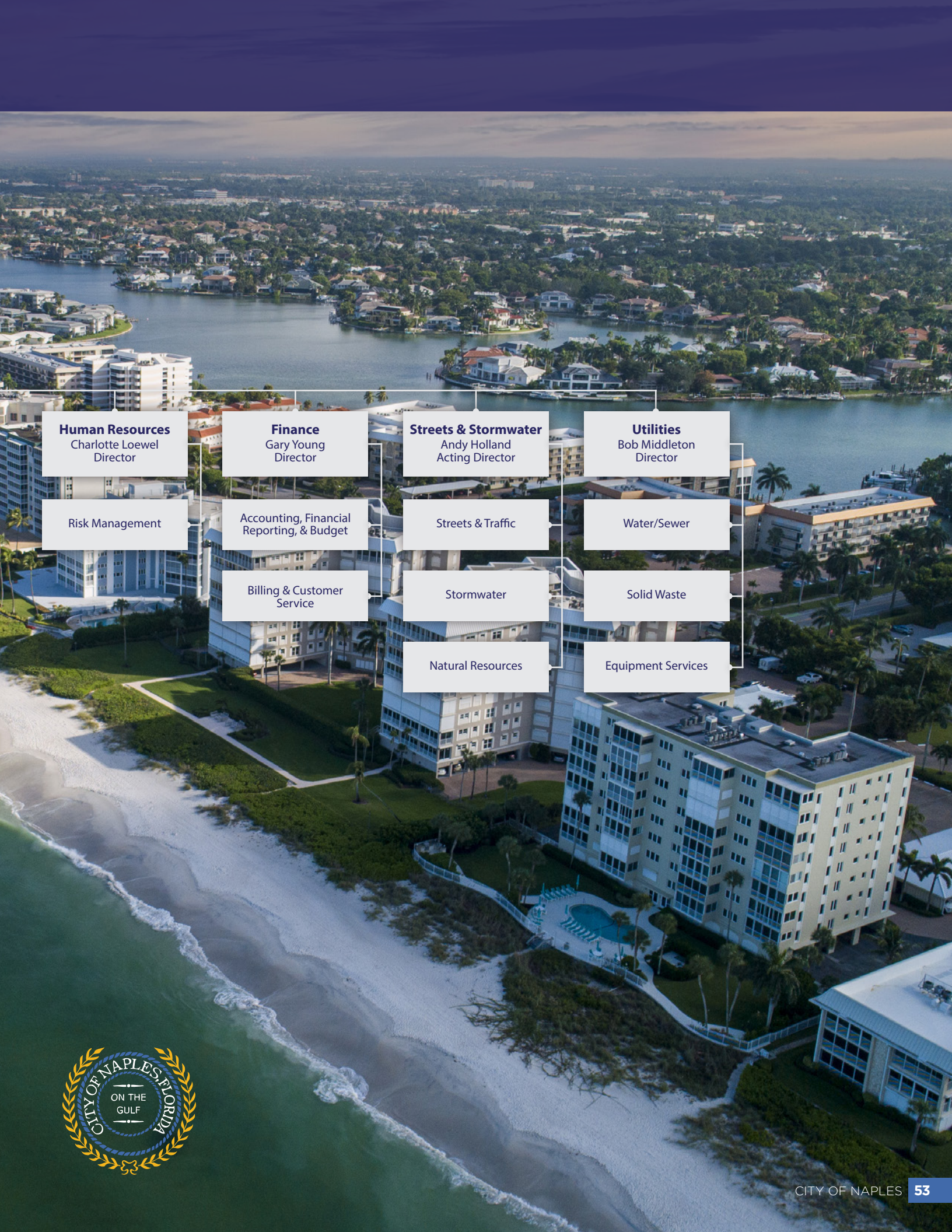
Amanda Beights
Valerie Ghousaini
Sharon Kenny
Clayton Elliott
Laura Burns

For More Information:

Citizen participation is important in developing the City of Naples' programs/policies and in providing quality services to the community. For more detailed information or to join one of the committees, visit our website: www.naplesgov.com/bc or contact the City Clerk's Office at **239-213-1015**

CITY ORGANIZATION CHART





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Teresa Heitmann

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mayorheitmann@naplesgov.com

Terry Hutchison

Vice Mayor
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Ted Blankenship

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Ralf Brookes

City Attorney
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ANNUAL REPORT
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