## Document Management

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# **CITY CLERK**



### **NAPLES CITY CLERK**

The Mission of the City Clerk is to provide the highest quality and level of professional and courteous customer service by creating, maintaining and safeguarding the official records of the City in accordance with State Law and the Code of Ordinances.

For years we were looking for an imaging system that would meet the needs of our residents as well as all City departments. The main challenge was not only to scan in all backlog documents but to keep all documents from day-forward in a system that would allow instant retrieval by all users and provide disaster recovery, while also meeting state requirements.

The City Clerk recently implemented the Questys Web Access to help the community better connect to City government. Questys Web provides users with a virtual document management office that can be reached from any location in the world. Using a standard internet browser, Questys Web provides for document search and retrieval. Questys Web empowers users to stay connected and access documents remotely.

#### THE FOLLOWING RECORDS CAN BE SEARCHED USING QUESTYS ONLINE

# ARCHIVED FILES BUDGETS CONTRACTS FOR:

- City Council
- City Manager
- Community Redevelopment Agency
- Golf Course Irrigation

#### **MEETING PACKETS FOR:**

- Carver Finance
- City Council
- Code Enforcement Board
- Community Redevelopment Agency
- Community Redevelopment Agency

#### Advisory Board

- Community Services Advisory Board
- Design Review Board
- East Naples Bay Citizens Advisory

#### Committee

- Moorings Bay Citizens Advisory Committee
- Pension Boards
- Planning Advisory Board

#### **MINUTES FOR:**

- Carver Finance
- Citizens' Police Review Board
- City Council
- Code Enforcement Board
- Community Redevelopment Agency
- Community Redevelopment Agency Advisory Board
- Design Review Board
- East Naples Bay Citizens Advisory
- Fifth Avenue South Action Committee
- Heart of Naples
- Moorings Bay Citizens Advisory Committee
- Pension Boards
- Planning Advisory Board
- Public Art Advisory Committee
- Staff Action Committee

#### **ORDINANCES**

#### **RESOLUTIONS**

- City Council
- Community Redevelopment Agency
- Design Review Board

#### SPECIAL ACTS

#### **DISCLAIMER**

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The complete official record can be accessed in the City Clerk's Office during regular business hours.

QUESTYS



### TO BROWSE OR SEARCH THESE RECORDS

To browse or search these records, please single left click on the "Browse and Search City Clerk Records" button below. A page will then be presented that will allow you to choose either Browse or Search.

Browse – View and download/save or print all records (single left click on the "+" to the left of each Category to see all subcategories and records).

- 1. Single left click on the record that you wish to open;
- 2. In the right column, single left click on the name and the record will open in a new window; and
- 3. Single left click on the appropriate icon in the upper right corner of the window to download/save or print.

Search – Enter a specific search term and select a Category (Annotated Agendas & Action Reports, Archived Files, Budgets, Contracts, Meeting Packets, Minutes, Ordinances, Resolutions – Council/CRA/DRB, or Special Acts).

- 1. Select "Wild Card" to search for the full name or part of the name of the record;
- 2. Text field Enter the specific criteria you are searching for;
- 3. Select a Category; OR
- 4. Leave the Category blank and it will search all records based on the criteria you have entered;
- 5. Single left click on the "Search" button in the first column;
- 6. Once the search has completed, a list of records specific to your search criteria will be presented;
- 7. Single left click on the magnifying glass next to the record you wish to open; and
- 8. Single left click on the appropriate icon in the upper right corner of the window (download/ save or print).

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