

*By air, by land and by sea....
Welcome to Naples, Florida*

Naples City Dock and Waterfront Operations



GPS: 26.0799N
81.4756W

AVAILABILITY FOR COMMERCIAL AND RECREATIONAL SLIPS

The Naples City Dock is located at the end of 12th Avenue South on the Naples Bay, about three and a half miles north of Gordon Pass in the Gulf of Mexico. Situated at Marker 35, the Dock monitors VHF channel 16 and has both gas and diesel fuel available. Water depth is up to 17 feet at the dock, and the channel is about six to seven feet.

The dock can accommodate lengths up to 110 feet on the T heads at the end of each set of slips as can the fuel dock. Slips are usually available for transients, although reservations are recommended. A ship's store is located at the land side of the dock in Crayton Cove, along with restaurants and a trolley service.

**880 12th Avenue South
Naples, FL 34102
(239) 213-3070**

- **10 Transient Slips**
- **12 Transient Mooring Balls** Available to the Public on a First-Come First-Served Basis
- **Recreational Wet Storage Boat Slips** – 58', 42', 40', 35', 30'
- **Commercial Slips** – 48', 40', 35', 30'

Water and Electric are Provided at No Additional Charge
Showers & Laundry Facilities
Ethanol-Free Gasoline & Diesel w/Bioguard

**Open from 7:00 a.m. to 5:00 p.m.
Seven days a week ~ every day except
Christmas.**





Cover:

8th Avenue South Beach Entrance is one of the City of Naples forty-four access points to the Naples Beach along 9 miles of white sand stretching from Clam Pass (Seagate) in the north to Gordon Pass in the south. Twenty-two beach access points have showers so you can leave the beach behind. Many of the beach access locations have benches available to enjoy the beautiful view and unsurpassed sunsets.

Handicap Beach Access is available at a number of beach entry points, the City Pier at the west end of 12th Avenue South, and Lowdermilk Park at 1301 Gulf Shore Boulevard North. Lowdermilk Park also has beach wheelchairs available.

City of Naples residents may receive a free permit to park at all City of Naples and Collier County beaches. Documentation required to confirm eligibility is listed on page 11.

Several Access Points to the Naples Beach



4th Avenue South



19th Avenue South



18th Avenue South



Welcome to the City of Naples, Florida

Naples officially became a town on December 1, 1923, but this beautiful City on the Gulf of Mexico has been attracting visitors for over a hundred years. Perfect weather, stunning beaches, cultural activities, great shopping and terrific dining in a pristine tropical setting have enticed 22,000 people to take up residence full-time. Another 12,000 come for the winter months from throughout the USA, Europe, and South America to enjoy our balmy climate and charming community.

This Citizens' Guide is intended to serve our residents. Newcomers may acquaint themselves with subjects such as how to establish utility services; pick up a beach parking pass; learn about garbage and recycling collection schedules; the landscape irrigation water restriction schedule; parks and recreational facilities; and other useful information.

The splendor of Naples is dependent on its relationship with nature. The City has adopted a more sustainable approach by working toward developing a lower carbon footprint beginning with an energy audit completed in 2009. We are making strides in reducing energy use and will continue to look for ways to be more energy efficient.

There are many ways residents can help to care for Naples' precious environment. In this guide we describe our extensive recycling program; we provide measures for conserving water; and in order to protect the waterways, we have enacted an ordinance regarding the regulation of fertilizers. We encourage all residents to conserve energy and water, to maximize disposal of solid waste through recycling, and to walk or ride bicycles while enjoying our lush, tropical landscaping. Please help us preserve our natural resources.

The Mayor, City Council, City Manager and all City employees make every effort to ensure Naples is safe, well managed, beautiful, and filled with wonderful recreational areas in order to maintain an extraordinary quality of life for our citizens. We are proud to serve you.



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Government

The City of Naples has a council–manager form of government and is comprised of a Mayor and six Council Members, all of whom are elected City-wide on a non-partisan basis. The members serve overlapping four-year terms. Council Members and the Mayor are limited to two consecutive terms.

City Council meets at 8:30 a.m. the first and third Wednesdays of each month, with the exception of a summer recess. Workshop meetings are generally held on the third Monday of each month. Upcoming agendas for all Council meetings are posted on the City’s website www.naplesgov.com and are also available from the City Clerk.

The City of Naples provides live broadcasts of City Council meetings and many advisory board meetings on Comcast Cable Channel 98, and streaming video on the internet through the Naples TV link on the City website. Videos, minutes and annotated agendas of past Council meetings are archived and can be accessed from the City’s website and from the City Clerk’s Office at City Hall.



Naples City Hall
(239) 213-1000

Hours:
Monday-Friday 8:00 a.m. - 5:00 p.m.

735 8th Street South
Naples, FL 34102



City Hall Information: (239) 213-1000

Hours of Operation: Monday thru Friday 8:00 a.m. to 5:00 p.m.

Police & Fire Rescue: 911

Utilities 24 Hours Emergency (Water Main Breaks, Sewer Overflows, Street Flooding) : 213-4717

Mayor 213-1000 mayor@naplesgov.com **City Council** 213-1000 citycouncil@naplesgov.com

Building Department

building@naplesgov.com
295 Riverside Circle
(239) 213-5020

After Hours Emergency 564-9109
Permits 213-5020
Construction Site Violations 213-5020
Addressing 213-5029
Elevation Certificates 213-5039

City Clerk

clerk@naplesgov.com
735 8th Street South
(239) 213-1015
City Records
City Election
Meeting Calendar, Agendas and Minutes
Citizen's Police Review Board

City Manager

citymanager@naplesgov.com
(239)213-1030
City Dock 213-3070
Naples TV 213-1054
Purchasing 213-7100

Code Enforcement

code@naplesgov.com
735 8th Street South
(239) 213-5030
Contractor Licensing
Environmental Issues
Neighborhood Complaints About: high grass, garbage accumulation, barking dogs, boat/trailer on property, noise, illegal signs

Community Redevelopment

cra@naplesgov.com
735 8th Street South
(239) 213-1030
Economic Development in the CRA

Community Services

communityservices@naplesgov.com
280 Riverside Circle
(239) 213-7120
Parks, Recreation, Special Events
Arthur L. Allen Tennis Center 213-3060
Fleischmann Park 213-3020
Lowdermilk Park 213-3029
Naples Pier 213-3062
Norris Community Center 213-3058
Naples Preserve 261-4290
River Park Community Center 213-3037
River Park Aquatic Center 213-3040
Special Events Permits 213-7120
The Edge/Johnny Nocera Skate Park 213-3020

Finance Office

finance@naplesgov.com
735 8th Street South
(239) 213-1820
Beach Parking Passes 213-1820
Business Tax Receipts 213-1800
Parking Tickets 213-1800
Utility Bills: water, sewer, solid waste 213-1800



Fire-Rescue Emergency 911

fire@naplesgov.com
Fire Operations 213-4900
Fire Prevention

Human Resources

hr@naplesgov.com
735 8th Street South
(239) 213-1810
Employment Opportunities with the City
Risk Management

Natural Resources

(239) 213-7119
Fertilizer Ordinance
Landscape Certification
Sea Turtle Nesting
Beach & Gulf Conditions
Marine Mammal Stranding
Fish & Wildlife & Naples Bay
Algae & Red Tide 213-7122

Planning Department

planning@naplesgov.com
295 Riverside Circle
(239) 213-1050
Comprehensive Plan & Vision Administration
Design Review /Site Plan Review
Public Art
Alcoholic Beverage Licenses
Live Entertainment Permits
Outdoor Dining Permits
Zoning and Building Setback
Review Uses for Business Tax Receipts

Technology Services

(239)213-5100
Geographical Information Services (GIS) 213-5104

Police Emergency 911

police@naplesgov.com
355 Riverside Circle
Communications Center 213-4844
(Non-Emergencies)
Records 213-4890
Police Operations 213-4808
Crime Prevention 213-4868

Streets and Stormwater

streetsandstormwater@naplesgov.com
295 Riverside Circle
(239) 213-5000
Potholes/ Roadway Problems
Sidewalk Improvements
Road Flooding
Streetlight Outages
Street Signs
Traffic Signals
Pavement Resurfacing

Utilities

utilities@naplesgov.com
380 Riverside Circle
(239) 213-4745
Water & Sewer Connections 213-5051
Solid Waste 213-4700
solidwaste@naplesgov.com
Administration
Commercial Collections
Residential Collections
Horticultural Collections
Recycling Collections

Comcast:

1-800-COMCAST (1-800-266-2278)
TV and Internet Service Interruptions

FPL: 1-800-4OUTAGE (1-800-468-8243)
Power outages



Moving In? Get Connected!

Customer Service Desk: (239) 213-1800
City Hall, 735 8th Street South, Naples
8:00 a.m. to 4:00 p.m. Monday through Friday

Moving? Set Up Your City Utilities

Selling your home? Purchasing a home? When a property sells, the title company should request an estoppel from the City of Naples. The estoppel will provide an estimate of the final bill for the seller. Once the City has received a copy of the HUD statement and the estoppel has been paid by the seller, the property will be transferred to the buyer. The buyer must also complete a new water application for service which can be found on the City's website at <http://www.naplesgov.com/DocumentCenter/View/17560>. Questions can be directed to the Customer Services team at custsrv@naplesgov.com or (239) 213-1800.

Paying Your Utility Bill for Water, Sewer, Solid Waste & Stormwater Fees

The City has several convenient ways to pay utility bills, which are mailed every two months.

By Auto Payment:

Sign up online for automatic payments by completing an online form at <http://www.naplesgov.com/DocumentCenter/View/17558>. There is no fee and the account is debited on the due date.

By Internet:

A one-time payment can be processed through the website after logging into an account. After locating the bill, simply select Add to Cart to begin the payment process. Items in My Cart increase from 0-1 items and a summary of the bill amount will appear in the grey box. Next select Check Out. Follow the steps listed on the computer screen that start with selecting a payment method, entering payment information, confirming your billing address and confirming personal information.



By Phone:

Call (239) 213-1800, 24 hours a day. Press 1 when prompted. Enter the account number followed by the # key, then customer number followed by the # key.

By Mail:

Simply mail the bill coupon and check payable to the City of Naples using the envelope enclosed with the bill.

In Person:

Pay by cash, check, Visa, MasterCard, American Express or Discover during regular business hours at City of Naples, 735 8th Street South, Naples, FL. There is an after-hours payment drop box just outside the front door of City Hall. Allow at least 7 days processing for bill paying services sent by banks. Notify the bank with any new City utility account number.

Service Outside the City Limits:

Solid Waste: Properties outside the City receive solid waste collection from Collier County. (239) 252-2380

Water & Sewer: The City provides water and sewer service to zip codes 34102, 34103, 34104, 34105 and parts of 34112 and 34113. If you have an address not in these zip codes, contact Collier County Utilities at (239) 252-2380.

Tenants/Rental Customers:

The owner is responsible for all utility bills. The City can mail an additional copy to the tenant or rental customer for a \$1 per bill fee. The owner must request that the tenant receive a copy of the owner's bill by contacting the Customer Service Team.



Garbage & Yard Waste Collection

Garbage, Recycling & Yard Waste Collection

2600 Corporate Flight Drive, Naples ~ (239) 213-4700

Garbage collection schedule ~ Report missed pick-ups ~ Order a recycling bin ~
Schedule a special pick-up for wood and large items

Call for Collection Schedule: (239) 213-4700 or visit :

www.naplesgarbage.com

Holiday Collections Schedule:

No Collections: New Year's Day ~ 4th of July ~ Thanksgiving Day ~ Christmas Day

Collections will be delayed one day for all collections scheduled on these holidays and the days following in the same week.

Residential Garbage Collection

- Naples provides side-yard pick-up of residential garbage, two days per week
- No need to place garbage container at the curb
- Residents provide their own trash containers. Limit of two 30 gallon or three 20 gallon containers may be placed by the house for pick-up
- No limit to how many cans or bags placed at the curb
- Maximum weight of each individual can or bag is 30 pounds

Yard Waste

- Place leaves, grass, fruit, twigs and other yard debris in a garbage can with the lid off and place tree branches & palm fronds in a neat pile at the curb by 7:00 a.m. (or the night before) the collection day
- Construction materials will not be collected with regular yard waste
- Yard waste generated by a contractor/landscape firm must be removed by the contractor/firm

Bulk Items

Call to schedule pick-up for large items such as appliances and furniture (239) 213-4700. Please call before placing items out.

Commercial Collections

Call for information and to set up service or visit our website: www.naplesgarbage.com
(239) 213-4700



Recycling

Residential Recycling

2600 Corporate Flight Drive, Naples ~ (239) 213-4700

- The City of Naples provides each household with a roll-out recycle container
- Recycling materials are collected curbside once a week between 7:00 a.m.- 5:30 p.m.
- Recycling materials can also be dropped off at 50 Riverside Circle

Acceptable Recyclable Materials

Glass: Soda, beer, liquor & wine bottles; any clear, brown, green glass bottles/ jars

Aluminum: Soda & beer cans, aluminum pie pans

Metal: Food cans such as soup, fruit, tuna and pet foods

Plastic: Plastic containers marked 1-7 including water bottles, milk jugs, detergent & bleach bottles, soda, shampoo, butter/spread tubs. Cleaned & free of debris

Paper: Newspaper, magazines, hard & soft cover books, any color paper bags, phone books, junk mail, catalogs, computer paper, corrugated cardboard boxes, cardboard (cereal, cracker, pasta, pizza boxes; shoe and gift boxes). Shredded paper placed inside a paper bag or cardboard box with top closed (No Plastic Bags).

Unacceptable Materials

Glass: Medicine bottles, dishes, drinking glasses, windows, mirrors, cookware (Pyrex, Corning), light bulbs

Aluminum: Pots & pans, cooking utensils, screen doors & windows, lawn furniture, house siding, used foil

Plastic: Plastic bags, pool chemical bottles, motor oil/antifreeze containers, flower pots, garden hose, toys, styrofoam (egg cartons, packing peanuts, take-out food containers, etc)

Hazardous Materials, Medications, Electronics

Recycling Drop-off Center:

2640 West Enterprise Avenue

Tuesday—Saturday 8:30 a.m.—4:30 p.m.

(239) 643-3099





Beach Parking Permits
(239) 213-1806

Annual beach parking permits are free for full-time and part-time City residents who are property owners. City residents may pick theirs up at City Hall. Visitors may purchase a beach parking permit for \$50 from City Hall. Non-City residents of Collier County may get a free pass by contacting Collier County. The permit allows free parking at any metered or unmetered parking space adjacent to beach entrances within the City and at any Collier County Beach Park.

- Documentation required:**
- Full-time Residents:**
- Florida Driver's License with Collier County Address
 - Florida Auto Registration with Collier County Address
- Part-time Residents who are Naples property owners:**
- Current Collier County Tax Bill w/ same name as:
 - Driver's License from other state and
 - Auto registration from other state
- Rental Car:**
- Current Original Property Tax Bill
 - Driver's License and
 - Copy of Car Rental Agreement in your name

Beach parking stickers must be firmly affixed to the inside of the windshield in the lower corner of the driver's side of the vehicle listed on the application card, and are not transferable.



Metered Parking is 25 cents per 10 minutes. Parking meters accept quarters, but pay stations at the Pier, Lowdermilk Park, Vedado Way, Via Miramar and Horizon Way will accept credit cards and quarters.



Going Away?
Call (239) 213-4808

Let the Police Department know the dates your home will be empty and provide emergency contact information if needed. While you are gone, a member of the police department will make periodic checks on your home.

Code Enforcement
735 8th Street South
(239) 213-5030

Code Enforcement works to promote and maintain a safe and desirable environment for visitors and residents of the City of Naples. Work starts within the community to administer a fair and unbiased enforcement program to correct violations. Our goal is to generate voluntary compliance, with enforcement actions such as Notices of Violation being used as a last resort. The facts of an alleged violation are presented to the City of Naples Code Enforcement Board for final decision.

- Call Code Enforcement to report the following:**
- Grasses or weeds exceeding 8 inches in height
 - Garbage accumulation
 - Barking dogs
 - Boat/trailer/motor home parked in driveway, right-of-way, or when visible on private property
 - Noise disturbance
 - Illegal signs

Additionally, Code Enforcement fields compliance issues for contractor licensing as well as those concerning foreclosures.

Residents should consult with the Naples Parks and Parkways Department before planting anything in the right-of-way as a planting permit is required.

Police Department

Emergency Dispatch – 911

Police Department

355 Riverside Circle, Naples, FL 34102
Non-Emergency Dispatch (239) 213-4844

www.naplespolice.com

Police Operations is dedicated to providing professional services in the areas of Police Patrol, Investigations, Crime Prevention, Code Enforcement and Community Services in its continuing efforts to protect and serve the Citizens of Naples. Check the police website for detailed information and reports.



The Administrative Services Bureau delivers primary information and records services, fiscal accounting, equipment inventory, and headquarters facility management services within NPD. Administrative Services staff play a key role in management of the department's critical information systems, i.e., telecommunications, public safety radio, computer-aided dispatch and automated official records.

Citizens may request copies of official Police and Fire records which are available to the public from the Records Division.

Fingerprinting Services are available to the public on Monday and Friday only, 1pm-4pm. No appointment is required. Fingerprints are done on a first come first served basis.



Bring unused or expired prescriptions and over the counter medication for proper disposal.

Lock up all medications and keep away from children and teens.

Don't Flush medication down the toilet. It is a danger to our environment.

Don't Bring needles or other "sharp" items-They cannot be accepted.

PERMANENT DROP-OFF SITES Naples Police Dept. Medication Drop-Off Box

355 Riverside Circle, Naples 34102 Mon. – Fri., 8:00 a.m. - 5:00 p.m.

Fire-Rescue Department

Emergency Dispatch – 911

The City of Naples Fire-Rescue Department works to protect life, property, and the environment from fires, medical emergencies, natural and man-made disasters, and hazardous material related incidents through emergency response, mitigation, public education and code enforcement.

Please visit our website for extensive information. www.naplesfire.com

Administration: (239) 213-4900



The Naples Fire-Rescue Department provides services from three fire houses strategically located throughout the City to provide the fastest service possible:

- Fire Station No. 1 is located at 835 8th Avenue South, on the south side of Naples City Hall
- Fire Station No. 2 is located at 977 26th Avenue North
- Fire Station No. 3 is located at 300 Citation Point at the Naples Municipal Airport



Community Outreach and Education



Hurricane Preparedness

CodeRed is the City's emergency notification system for a pending hurricane or other emergency. You will need to sign in to the system and list the phone number, email address or text number you would like called in the event of an emergency. While we have a data-base of residential phone numbers, we recommend that you sign up and provide all phone numbers (residential, cell phone, business phone and phone number where you may temporarily reside).

To access the **CodeRed** sign-up form, go to the **City of Naples Website:** www.naplesgov.com and click on the **CodeRed** link.



The CodeRed system only works for City of Naples residents, businesses, and property owners. **Please refer to the City map to confirm that you reside within the City limits.** If you are a Naples business owner or Naples property owner who resides outside the City limits, you must enter your City property address in the CodeRed system. Please call (239)-213-1000 or 213-1054 for assistance, if needed.

Collier County Emergency Management
www.colliergov.net/em
www.collierem.org

American Red Cross
(239)-596-6868
www.redcross.org

Federal Emergency Management Agency
1-800-480-2520
www.fema.gov

[Florida Alliance for Safe Homes](http://www.floridadisaster.org)

Florida Division of Emergency Management
For your free family/business disaster plan visit:
www.floridadisaster.org



Emergency Supply List

There are basic items you should stock in your home in case of emergencies: water, food, first aid supplies, clothing and bedding, tools, flashlights and battery operated lanterns, and special needs items. Keep the items that you would most likely need during an evacuation in an easy-to-carry, secure container.

For your family:

Water ~ At least 1 gallon daily per person for 3 to 7 days

Food ~ At least enough non-perishable food items for each person for 3 to 7 days

First Aid Kit ~ Assemble a first aid kit for your home and one for each car

Medicines ~ Stock in your first aid kit: a supply of common non-prescription medications

Prescription Drugs ~ Keep a supply on hand of prescription drugs and other special needs health items

Clothing ~ Have a bag packed with a complete change of seasonally appropriate clothing and footwear for each person

Fuel ~ Top off fuel tanks for all vehicles

Tools and Emergency Supplies ~

Battery-operated radio

Flashlights

Battery operated lanterns

Maps

Bug Repellent

Sun Screen

Pet supplies

Laptop charger car adapter (plugs into cigarette lighter)

Cell phone charger car adapter (plugs into cigarette lighter)

Sanitation items such as soap, toilet paper, moist towelettes, plastic garbage bags

Extra batteries

Paper cups, plates and plastic utensils

Extra Cash

Personal and feminine hygiene supplies

ID and insurance papers

Disinfectant and chlorine bleach

Diapers

Power Outages

Remember that severe storms and hurricanes may cause extended power outages. Access to grocery stores, banks and restaurants may be curtailed.

Building Permits

Building Department

295 Riverside Circle
Naples, FL 34102

(239) 213-5020 Main Line
(239) 213-5008 Building Official

Office Hours: Monday - Friday 8:00 a.m. - 5:00 p.m.
Permitting Hours: Monday - Friday 8:00 a.m. - 4:00 p.m.

MISSION STATEMENT

To provide the highest standards of customer service and public input while professionally implementing the City's Vision and the Florida Building Code through the timely review and inspection of development permits.



Administrative services include the intake and issuance of permits, the assessment of permit fees, the control and maintenance of departmental records and supplying record information to the public.

Inspection and plan review services include the interpretation and enforcement of City, County, State and Federal regulations pertaining to the construction of buildings. Inspections and enforcement, as required by The Florida Building Code is performed by the Structural, Electrical, Mechanical and Plumbing inspectors in our department.

Only licensed contractors or owner/builders may obtain a permit and perform the work. Building permits are issued in the name of the person(s) performing the work.

To verify a contractor's license go to Myfloridalicense.com



Construction Site Information

Construction activity is allowed as follows:

Residential Areas: Monday - Saturday 7:00 a.m. - 6:00 p.m.
Non-Residential Areas: Monday - Saturday 6:30 a.m. - 7:00 p.m.

If you have a Construction Site complaint, please call:
(239) 215-1049 regular business hours 8:00 a.m. - 4:00 p.m.
(239) 564-9109 after hours and on week-ends/holidays.

Construction is not allowed on New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day and Christmas Day.



Posting of Address

The City of Naples requires that owners of all residential and commercial structures shall have their address properly numbered and posted.

If you have questions on the size or placement of numerals, please call (239) 213-5029.



Planning Department

295 Riverside Circle
Naples, FL 34102
(239) 213-1050

The City of Naples Planning Department is responsible for the Comprehensive Plan, as well as the review process for granting zoning variances, planned developments and rezone requests and other land uses. The Planning Department also works in tandem with the Building Department to review permits for zoning compliance.



Flood Insurance Program

295 Riverside Circle

Floodplain Coordinator: (239) 213-5039

Living in the sub-tropics means bountiful flora and unique wildlife grace the region. It also means our community can experience six months of heavy rain storms and hurricane threats. Due to the intense and rapid nature of frequent storms, rainfalls can be torrential. There can also be a threat of flooding from storm surge if a hurricane passes nearby.

Standard homeowner's insurance does not cover flood damage.

The City of Naples participates in the National Flood Insurance Program (NFIP) that allows businesses, homeowners, and renters to purchase flood insurance 20% off the standard policy rate. It is recommended that you contact your insurance agent to make sure your coverage is adequate and up to date.

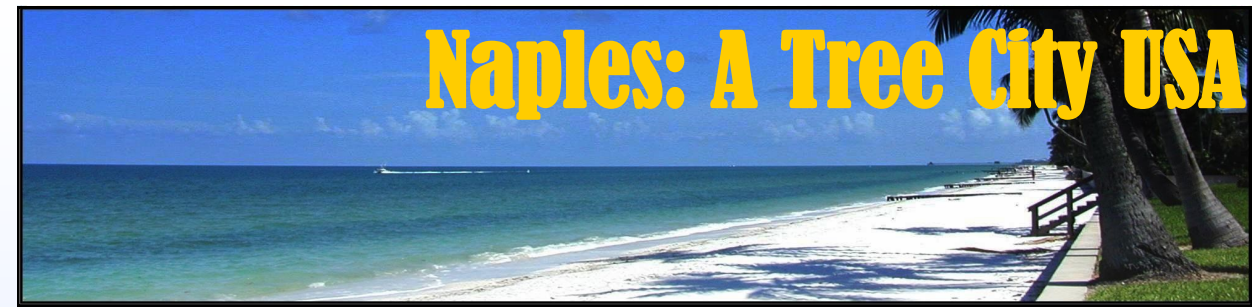


Roseate Spoonbill

Floodplain Coordinator

The Floodplain Coordinator is available to assist property owners by providing the following services:

- Elevation Certificates
- Flood Map Inquiries
- Flood Zone Determinations
- Floodplain construction requirements for new and existing structures
- Hurricane and Flood Safety Information



Naples: A Tree City USA

Naples: A Tree City USA, Since 1997

Parks and Parkways: (239) 213-7120

The City of Naples Tree Program includes planting and maintaining palms and hardwoods throughout the City. All streets and avenues in the City have carefully designated tree species for the rights-of-way.



**The City owns and maintains over 23,000 trees.
This is a view of Gordon Drive, Naples**

Residents should consult with the Naples Parks and Parkways Division before planting anything in the right-of-way as a planting permit is required. Only certain species of trees may be planted within the right-of-way adjacent to private property.

Memorial Donation Program

(239) 213-7120

Enhance the community with a gift celebrating a cherished friend or loved one. City staff will help you organize a tree planting or help you select a location for a bench and arrange for a bronze plaque commemorating your special person.



Natural Resources Division

(239) 213-7119

Scientific monitoring, research, habitat management and restoration, educational outreach, and environmental protection and permitting.

Water Quality

The Division has established a scientific and technically valid water quality sampling program for Naples Bay and the Moorings Bay system. Each month, staff measure turbidity, salinity, temperature, and other physical parameters, and have the samples laboratory-tested for the presence of various nutrients, bacteria, and heavy metals.

Stormwater runoff is a major source of pollution flowing into Naples' natural water bodies. Excess nitrogen and phosphorus from fertilizers running off of lawns and into waterways contributes significantly to the pollution in the bays and rivers. Fertilizer content and application are regulated by local ordinances as well as State statutes. Companies applying fertilizer must complete a State-approved Best Management Practices educational course, so look for the official decal on certified lawn maintenance trucks within the City of Naples or ask your landscaper for his/her state-issued certification card.

Citizens are encouraged to build rain gardens, small areas of native flowering vegetation planted in a location that enables them to capture and filter stormwater runoff. If everyone in the City built a rain garden, pollution levels in the natural waterways would decrease.

Habitat Restoration

Restoration of Naples Bay is promoted by enhancing the City's stormwater ponds with planting native vegetation on the shorelines, as well as installing floating islands and aerators, monitoring water quality, establishing oyster reefs, promoting riprap instead of seawalls to stabilize shorelines, advocating mangrove plantings riprap, and protecting the dune and beach system.



Oysters and mangroves are essential to a healthy bay as they provide habitat for many commercially and recreationally important marine species. Oysters also clean the water by continually filtering it; removing pollutants. Monitoring is ongoing for the four artificial oyster beds created by Natural Resources staff and volunteers, as well as the existing natural oyster beds in the southern and eastern end of Naples Bay.

Both State statutes and City ordinances provide for the protection of the beach and dune system and the vegetation comprising it. In particular, sea oats and sea grapes are important species that help stabilize the dynamic dune area and must be protected. Citizens should help manage this ecosystem to protect and, whenever possible, enhance it.

Marine Mammals and Sea Turtles

Occasionally, dolphins, manatees, and other marine mammals run into trouble along the southwest Florida beaches. Usually, this takes the form of a "stranding" where the mammals end up marooned on the beach. Staff have been designated by the Marine Mammal Stranding Network as the first responders for strandings on Naples beaches. When you see marine mammals that appear to require assistance, please call (239) 213-7122.



Rescued Baby Manatee

Sea turtles are arguably the City's most charismatic species. These large animals carry out incredible annual nesting events on the City's beaches. However, sea turtles are in serious decline. When they reach land, they find degradation of the beach and dune system. Artificial lights on the beach and urban glow from inland lights can result in disorientation for both the female sea turtles and hatchlings, causing them to move away from the water; adults may even abandon nesting efforts. Sea turtle nests on the beach are marked for protection.



Please do not disturb sea turtle nests, nesting females, or hatchlings.



Conserving Water

(239) 213-4745

The City of Naples strives to provide the highest quality water and wastewater services for its citizens while continuously working to adopt a more sustainable program to protect the environment and waterways. Naples water originates from 52 wells on Goodlette-Frank Road and in Golden Gate. The water supply is excellent, but the State of Florida requires that we reduce usage of this finite water supply.

As the demand for water increases, a greater investment in capital facilities will be required to treat the water, resulting in higher utility rates to offset the investment. The less water used, the lower the future capital costs.

Mandatory Landscape Irrigation Water Restrictions Schedule*

Landscape irrigation is prohibited between 8 a.m. and midnight

Odd-numbered addresses : Monday, Wednesday and Saturday

Even-numbered addresses: Tuesday, Thursday and Sunday

***May vary from posted—call to confirm: Water Conservation Hotline: 1-800-662-8876**

Or visit www.naplesgov.com

There are currently no restrictions for irrigation with reclaimed water

What you can do to avoid wasting water:

Manage your irrigation system

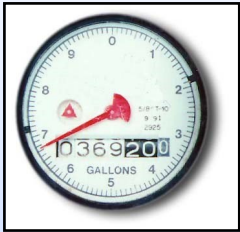
- ~Set spray head zones for 15-20 minute cycles; rotor zones for 45-50 minutes
- ~Irrigate only between midnight and 8 a.m.
- ~Seasonally adjust irrigation timer according to the Mandatory Landscape Irrigation Water Restrictions Schedule (see box above)
- ~Prevent unnecessary watering by using a properly operating rain sensor

Detect leaks early-Read your Meter

Meters are usually located at the property's front corner inside a plastic meter box. Open the lid of the brass meter. You will see a dial, a small red or black triangle, and a needle that rotates clockwise to register water consumption in gallons.



When water passes through the meter, the small triangle will spin and the needle will rotate. One complete revolution of the needle indicates 10 gallons of water, and the first movable number on the right will advance one number. If all faucets in the house as well as the irrigation system are off but the triangle is spinning and the needle is rotating, there is a leak.



Water Saving Tips:



**Landscaping with Florida
Native Plants**

- Use native Florida or drought-tolerant plants for landscaping
- Use less turf, substituting ground covers or mulch walkways
- Use mulch to help save water, protect soil from erosion, & reduce weeds
- Avoid over fertilizing
- Raise lawn mower blades to high settings
- Set a timer when adding water to your pool
- Set up a rain barrel
- Plant a rain garden

Leaks Happen

Consider turning off the water when leaving for an extended period. By turning off the shut-off valve, usually on the side of the house near a faucet, the irrigation system should continue to function. Anyone watching the home or providing pool service should be made aware the water to the house is shut off in case they need to add water to the pool or use a hose.



Parks & Recreation



Anthony Park is four acres of pristine landscape on the banks of the Gordon River. The following facilities are available: A community center with two meeting rooms, a large field/play area, a lighted outdoor basketball court, a lighted outdoor tennis court, a covered children's playground and picnic facilities. **Address: 1500 5th Avenue North (239) 213-3037**



Baker Park is a new 15 acre park located directly on the Gordon River at 50 Riverside Circle. The park is conveniently accessed from Goodlette-Frank Road at the Central Avenue intersection. Construction is anticipated to begin in 2016 and, when completed, will offer a variety of recreational elements for public use. The park will serve as the southernmost connection point for the Gordon River Greenway and will include a pedestrian bridge crossing over the Gordon River. Park amenities will include elements for passive open space use, fitness points, water access, kayak drop-off areas and launch, waterfront observation areas, covered gazebos, concession and restrooms, rowing launch, picnic areas, filter marshes, rain gardens. The Friends of Baker Park schedule an annual fundraising gala in March to collect donations for future park amenities. Funding for park development is based on a partnership of private funding and public funding and donations are always appreciated. For more information go to www.bakerparknaples.com or call **(239) 213-7120**



The **Arthur L. Allen Tennis Center**, located at Cambier Park, is an award winning public tennis facility in the heart of Old Naples. The professionally staffed, full-service Tennis Center offers unsurpassed quality programming and facilities for the novice through advanced player, and junior through senior players. The Center has 12 state-of-the-art Hydro-Grid (sub-irrigated) lighted Har-Tru (clay-like surface) courts. Two center courts have additional lighting to accommodate professional exhibitions or tournament play. Chickee shade structures with cold-water fountains are located

between each court. The tennis shop offers refreshments and the latest in tennis technology. The Allen Tennis Center is a fully programmed facility with leagues, clinics, lessons and other social events available to all. Available by daily player or annual membership. Call to reserve courts at least a day in advance. **Address: 730 8th Street South (239) 213-3060**

Cambier Park is located in the heart of Old Naples just off prestigious 5th Avenue South. It is home to several state-of-the-art facilities including the Arthur L. Allen Tennis Center, the Bandshell and the Norris Community Center. There is a unique community built playground, covered pavilion, lots of open green space and ample parking. The park is frequently the site of art fairs and other cultural events. It is also home to the Greater Naples Girls Little League National Champions. **Address: 755 8th Street South (239) 213-3058**





The Edge Johnny Nocera Skate Park

The skate park provides 40,000 square feet of skating, boarding and biking fun:

- 14,000 sq. ft. concrete bowl, pool and snake run
- 18,000 sq. ft. course w/ pyramids, banks, trannies, etc.
- 9,000 sq. ft. street course with skate plaza, 10 stair, handrails, ledges, benches and banks

Address: 1600 Fleischmann Blvd. (239) 213-3020

Fleischmann Park is located off Fleischmann Blvd. and is approximately 15 acres. Outdoor amenities are lighted including a 40,000 sq. ft. skate park, 4 racquetball courts, 3 baseball fields, 4 sand volleyball courts, 4 pickleball courts, 2 basketball courts, football field (with practice field), playground with water splash area, illuminated walkways around the park for walking and/or jogging, picnic shelters and open play areas. The Community Center includes multi-purpose rooms for meetings, dances, martial arts, social clubs, games, parties and gymnastics, a game room, an indoor rock climbing wall and restrooms. **Address: 1600 Fleischmann Blvd. (239) 213-3020**



Gordon River Greenway

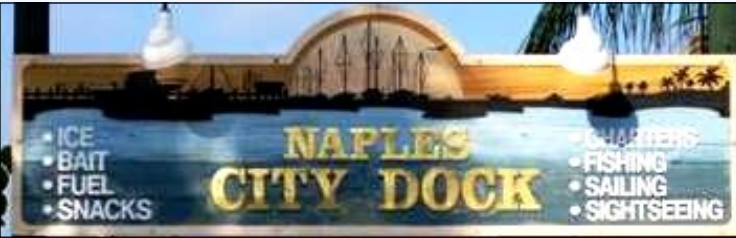
The Gordon River Greenway is a cooperative project of government, non-profit organizations, businesses and citizens, benefitting residents and visitors in Collier County. Taking advantage of the natural beauty along the Gordon River in one of the last unspoiled areas of urban Naples, the Gordon River Greenway will stretch two miles from Golden Gate Parkway toward the heart of Naples, ending at Central Avenue. The

first section of the Greenway from North to South, starting at Golden Gate Parkway and going south past the Conservancy and the Zoo, is now open from Sunrise to 10:00 p.m. daily. For more information go to www.gordonrivergreenway.org or call Collier County at **(239) 252-4000**.



Lowdermilk Park is one of Naples' premier beachfront parks, with metered and unmetered parking, two sand volleyball courts, two children's playgrounds, restrooms and showers. There are also two gazebos for rent. The north gazebo is next to the sand volleyball courts and a large children's playground. The south gazebo is adjacent to a large grassy area and small children's playground. Both gazebos are rented through the Community Services Department at

(239) 213-7120. In the center of the park is "The Beach Café" a full service concession pavilion serving sandwiches, snacks, frozen yogurt and sorbets, refreshments, beach chair rentals and much more! The Beach Café is open from 10:00 a.m. to dusk daily. **Address: 1301 Gulf Shore Blvd. North (239) 213-3029**



Naples City Dock is a perfect location to spend the day. Our charter fishing fleet is recognized as one of the best in the area. Whether you want backwater fishing or fishing out in the Gulf, there

is a boat just right for you. If just taking a scenic tour, choose either a private sailing trip or come aboard our public access catamaran. For waterfront sightseeing, stroll up and down the dock and watch dolphins, manatees, pelicans, and boats passing by or one of Naples' famous sunrises. The City Dock ships' store offers snacks and souvenirs.

The City dock has wet slips available up to 110 feet, and welcomes transient boaters either in a slip or at a mooring ball. Showers, laundry facilities, bait and tackle are on site. Waterfront restaurants and shops are within walking distance.

The City Dock monitors VHF Channel 16, or call (239) 213-3070. Located on Naples Bay at Crayton Cove, Marker 35, 880 12th Avenue South. The Dock is open every day except Christmas. **(239) 213-3070**



Availability for both Commercial and Recreational Slip Leases

- 10 Transient Slips
- 12 Transient Mooring Balls Available to the Public on a First-Come First-Served Basis
- Recreational Wet Storage Boat Slips – 58', 42', 40', 35', 30'
- Commercial Slips – 48', 40', 35', 30'
- Water and Electric are Provided at No Additional Charge



Call (239) 213-3070 for lease rates and information



The historic **Naples Pier** is located on the Gulf of Mexico at the west end of 12th Avenue South. On-street parking is supplemented by a parking lot one block east, with additional parking at beach ends of avenues to the north and south. The Naples Pier is a favorite location for sightseers and fishermen with plenty of space to cast a line. There are restrooms at the entrance and a concession stand with a covered eating area in the middle of the pier. At the concession stand if you like to fish you can purchase bait and fishing rods. If you are looking for something to take home from your trip to Naples, you can buy Naples Pier shirts and hats. If you are hungry, there are hot dogs, cheeseburgers, sandwiches, soda, water, ice cream, smoothies, fruit bars and snacks! If you are an early riser, come by and have a cup of coffee and a muffin. Stop by and stay a while! Fishing from the Naples Pier does not require a fishing license. The beach at the pier features volleyball nets. The beach is one of the best places to enjoy a spectacular Naples sunset. Let your friends know if you are lucky enough to see the "green flash". **Address: 25 12th Ave. South (239) 213-3062**



Naples Landing is a scenic park that overlooks Naples Bay and has a boat launch, metered vehicle with trailer parking, several picnic areas, a children's playground and restroom facilities. Annual boat launch stickers may be purchased at City Hall. Call (239) 213-1819 for more information. The Naples Community Sailing Center is also located in Naples Landing and can be reached for sailing lessons at (239) 403-7193. **Address: 1101 9th Street South**





The **Naples Preserve** is a unique "green space" located in the heart of Naples on U.S. 41 near the Coastland Mall. Try the elevated boardwalk for a .4 mile self-guided tour through an eco-system that once comprised most of early Naples. Observation decks, with benches along the way, provide visitors with spots to relax and enjoy the beauty of the Preserve. **No Pets Allowed.**
Address: 1690 9th Street North (239) 261-4290



Hedges Family Eco-Center



The **Norris Community Center** is located on the south end of Cambier Park on 8th Avenue South. It has an auditorium with stage, 2 meeting rooms, a dance studio, conference room, game room, an art gallery and an amphitheater. The center offers many cultural and recreation classes including creative arts, adult dance, acting, languages and martial arts. During holidays there are a variety of camp programs and special performances for families. The center

is home to Gulfshore Playhouse and many other local performance groups. **Address: 755 8th Avenue S. - (239) 213-3058**



River Park Aquatic Center features a heated pool (or chilled during the warmer months) with six lap lanes connected to a teaching pool, and a beach entry area with interactive water/spray features. The bath house offers two family restrooms, men's and women's restrooms, each with accessible showers. There is also a large shaded pavilion with ceiling fans and vending machines. The

Aquatic Center offers swimming lessons for participants of all ages and abilities. Water exercise, lifeguard and water safety certification courses are also offered throughout the year as is a summer recreational swim team for children. Ample open swim time, with free admission, is available to everyone. Pool parties/rentals are an added feature, call for rental or programming information at (239) 213-3040 or aquatic@naplesgov.com. **Address: 451 11th Street N. (239) 213-3040**

River Park Community Center

located at 301 11th Street North is over 11,000 square feet and has a computer lab, library, fitness room, arts and crafts room, multi-purpose rooms for meetings, cycling room, large auditorium with a stage and dance floor, commercial kitchen and covered porch area. The park also includes a basketball pavilion, and a new ADA accessible playground. The center offers many recreational classes, including Yoga, Adult Tap, Drawing, Cycling and Oil Painting. During holidays and summer break there are a variety of camps available. For more information on River Park and the amenities it has to offer including room rentals, please contact (239) 213-3037 or riverpark@naplesgov.com. **Address: 301 11th Street N. - (239) 213-3037**



Cycling/Bike Path



Cycling is a wonderful way to explore the City of Naples. Within the 14 square mile City there are over 30 miles of bicycle pathways. The maps show two suggested rides that begin at the intersection of 5th Avenue South and Gulf Shore Blvd. and go either north or south. All portions of this tour are marked with SHARE THE ROAD signs, sharrows, or bike lanes.

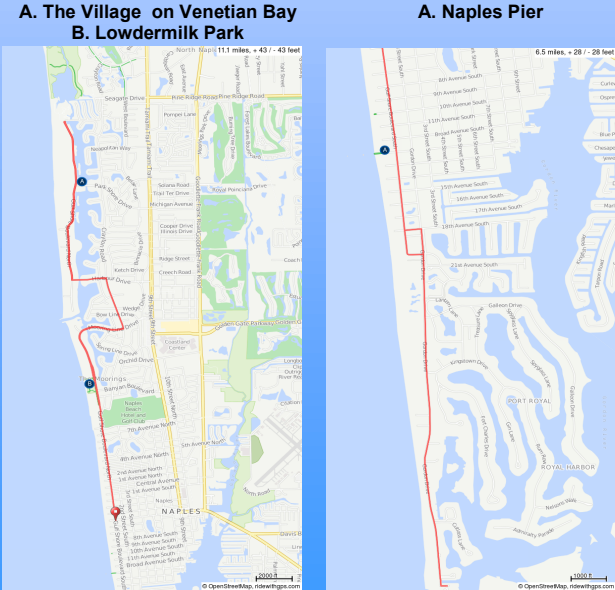
Depending on your route, you will pass historic landmarks, shaded parks, beach access streets, and will be within a block of an array of lovely shops, wonderful restaurants, interesting art galleries, and the best people watching in Southwest Florida.

Heading **NORTH** you will pass Lowdermilk Park, beach access points, and Venetian Village, which offers shopping and dining. Heading **SOUTH** you will pass the historic Naples Pier and are only one block from 3rd Street South, which offers shopping, dining, and art galleries. At 5th Avenue South go east and you will find the shopping and dining district of 5th Avenue South and nearby Cambier Park.

For more specific information about riding in Naples contact the Naples Pathways Coalition at info@naplespathways.net or call (239) 777-7718.

When riding please follow these safety tips:

- Wear a helmet
- Ride with traffic
- Obey traffic laws common to motorists
- Do not wear ear buds or headphones and remain aware
- Be predictable – use hand signals to indicate turns
- If you must ride on the sidewalk obey the same laws as pedestrians
- If riding after dark, wear light clothes and make sure your bike has lights front and rear



Culture~History & The Arts



Von Liebig Art Center

Naples Art Association & Gallery
585 Park Street
(239) 262-6517
NaplesArt.org



Sugden Community Theater

Naples Players
701 5th Avenue
(239) 434-7340
Naplesplayers.org



Historic Palm Cottage
Built 1895

Naples Historical Society
137 12th Ave. S.
(239) 261-8164
NaplesHistoricalSociety.org



Naples Depot Built 1928

Naples Depot Museum
1051 5th Avenue S.
(239) 262-6525

Volunteer Boards and Committees

Got Expertise? Get Involved! Please Volunteer!

Contact the City Clerk's office for applications (239) 213-1015

Ambassadors Program - At present, there are Ambassadors serving the Naples Preserve, the Norris Center, River Park Community Center, and Fleischmann Park. They work as greeters, guides, ushers, tutors, event assistants, park rangers, reception, etc. To learn more about this program please call (239) 213-7120.

Airport Authority – Oversees operation of the Naples Airport.

Carver Finance - Oversees George Washington Carver Apartments.

Citizens' Police Review Board - Provides impartial forum to review closed departmental investigations of complaints against police officers made by citizens.

Coastal Advisory Committee (City/County) - Makes recommendations to the Board of County Commission and Tourist Development Council on beach renourishment and coastal issues.

Code Enforcement Board - Hears and rules on alleged violations of any codes and/or ordinances of the City for which there is no criminal penalty.

Community Redevelopment Agency Advisory Board - Assists the Community Redevelopment Agency by providing public input and technical advice regarding issues within the redevelopment area.

Community Services Advisory Board - Reviews and makes recommendations on issues involving parks and recreation programs.

Contractor's Licensing Board (City/County) - Determines the qualifications of applicants for various categories of contractors' certificates of competency as measured by standards in ordinance.

Design Review Board - Reviews architectural and landscape architectural petitions, and makes recommendations to the Planning Advisory Board and/or City Council.



East Naples Bay Citizens Advisory Committee - Reviews and makes recommendations to City Council as to the maintenance of the East Naples Bay Waterway System.

Moorings Bay Citizens Advisory Committee - Develops recommendations to the City Council as to the maintenance of the Moorings Bay Waterway System.

Pension Boards of the Retirement Systems - General administration of the retirement system including approval of retirements; investment of assets; and review/recommendation of plan updates.

Planning Advisory Board - Reviews a wide range of land use, planning and zoning issues and makes recommendations to the City Council.

Public Art Advisory Committee - Promotes and oversees art in public spaces and public artwork in the City for new development on private property.



"Cambier's Quilt" Public Art by Artist Mark Fuller 2009

VIPS - The award winning Volunteers in Police Services (VIPS) are located in City Hall and provide beach parking passes to residents and visitors with appropriate documentation. The VIPS program is managed by the Naples Police Department. The VIPS have been presented with the "Presidential Service Award".



Community Links

Call Before You Dig	www.callsunshine.com/ssocof	(800) 432-4770
Collier Audubon Society	www.collieraudubon.info	(239) 643-7822
Collier County Government Switchboard	www.colliergov.net	(239) 252-8999
Collier County Public Schools	www.collierschools.com	(239) 377-0001
Comcast	www.comcast.com	(239) 793-3577
Community Hospital (NCH Healthcare)	www.nchmd.org	(239) 624-5000
Conservancy of Southwest Florida	www.conservancy.org	(239) 262-0304
Corkscrew Swamp Sanctuary	www.corkscrew.audubon.org	(239) 348-9151
5 th Ave S Business Improvement District	www.fifthavenuesouth.com	(239) 692-8436
FPL Report Outage	www.fpl.com	(239) 262-1322
Library	www.collier-lib.org	(239) 593-0334
Naples Area Board of Realtors	www.nabor.com	(239) 597-1666
Naples Area Chamber of Commerce	www.napleschamber.org	(239) 262-6376
Naples Botanical Gardens	www.naplesgarden.org	(239) 643-2275
Naples Historical Society	www.napleshistoricalsociety.org	(239) 261-8164
Naples Players / Sugden Theater	www.naplesplayers.org	(239) 434-7340
Naples Zoo at Caribbean Gardens	www.napleszoo.com	(239) 262-5409
Post Office Main	www.usps.com	(800) 275-8777
Rookery Bay	www.rookerybay.org	(239) 417-6310
TECO Report Outage	www.teco.com	(877) 588-1010
Third Street South Association	www.thirdstreetsouth.com	(239) 434-6533
Tin City Waterfront Shops	www.tin-city.com	(239) 262-4200
Village on Venetian Bay	www.venetianvillage.com	(239) 261-6100
von Liebig /Naples Art Association	www.naplesart.org	(239) 262-6517



Property Owners' Associations

(239) 213-1030

Aqualane Shores Association	aqualaneshores.org
Bayfront Homeowners Association	
Bear's Paw	bears pawcc.org
Coquina Sands	coquinasandsnaples.com
Crayton Road	
Cutlass Cove	
Gulf Shore Association	gsacnaples.com
Gulf Shore Property Owners	
Lake Park Neighborhood Association	lakeparkneighborhood.com
Moorings Property Owners	mpoa.org
Naples Cay Association	
Old Naples Association	oldnaplesassociation.com
Oyster Bay Homeowners	oysterbayhoa.com
Park Shore Association	parkshoreassociation.com
Park West Association	
Port Royal Property Owners	portroyalpoa.com
River Park Association	
Royal Harbor Association	royalharborassociation.com
Sabre Cay	
Seagate Property Owners	seagatenaples.org
Villas Raphael	





Pets

Pets

The City of Naples requires pets in public spaces to be on leashes and under the control of their owners. Owners must remove and properly dispose of all animal waste. Pets on leashes are allowed in public parks but not on the beach.

City of Naples Dog Park 99 Riverside Circle

Naples Dog Park Pass Tag Required - Dawn to Dusk 7 days per week
Dog Park Pass Info: (239) 213-7120



Never leave your pet in a car unattended.

The interior of a car can reach 140 degrees in the mid-day sun.

On an 85-degree Fahrenheit day the temperature inside a car with the windows opened slightly can reach 102 degrees within ten minutes. After 30 minutes, the temperature will reach 120 degrees. At 110 degrees, pets are in danger of heat-stroke.

Naples Humane Society (239) 643-1555
Collier County Animal Control (239) 252-PETS (7387)



No pets are allowed on the Naples Pier, the beaches, or on playgrounds.



Free Downtown Parking Garages

Free Downtown Parking Garages Within a Block of 5th Avenue South

(239) 213-1030

Since its inception in 1994, the Community Redevelopment Agency (CRA) has been promoting the economic redevelopment of the CRA District. Both garages are located on 8th Street South. The first is one block north of 5th Avenue S. on the corner of 4th Avenue S. next to the Sugden Theater. The second is located one block south of 5th Avenue S. on the corner of 6th Avenue S. across from Cambier Park.





City Directory

A-Z

CITY OF NAPLES DIRECTORY

Accounting	213-1817	
Address Assignment	213-5029	
Alcoholic Beverage License	213-5049	
Algae & Red Tide Information	213-7122	
Anthony Park	213-3037	riverpark@naplesgov.com
Arthur L. Allen -Tennis Court	213-3060	tennis@naplesgov.com
Barking Dogs-(To Report)	213-5030	
Beach & Gulf Conditions	213-7122	
Beach Parking Permits	213-1820	
Boat/trailer on property-(To Report)	213-5030	
Building	213-5020	building@naplesgov.com
Business Tax Receipts	213-1800	billing@naplesgov.com
Cambier Park	213-3058	
Citizen Police Review Board	213-1015	
City Clerk	213-1015	clerk@naplesgov.com
City Council	213-1000	council@naplesgov.com
City Dock	213-3070	dock@naplesgov.com
City Irrigation	213-7120	
City Maintenance	213-7120	
City Manager	213-1030	citymanager@naplesgov.com
Code Enforcement	213-5030	code@naplesgov.com
Community Redevelopment (CRA)	213-1030	cra@naplesgov.com
Community Services/Parks & Parkways	213-7120	communityservices@naplesgov.com
Comprehensive Plan & Visioning	213-1050	
Construction Site Violations	213-5020	
Contractor Licensing	213-5020	
Crime Prevention	213-4865	
Design Review	213-1050	



Election Information (City)	213-1015	
Elevation Certificates	213-5039	
Emergency After Hours-Building	564-9109	
Emergency 24 Hours-Utilities	213-4717	
Entertainment Permits (Live)	213-1050	
Equipment Services	213-4748	
FEMA/Flood Management	213-5039	
Fertilizer Ordinance	213-7119	
Finance Office	213-1820	finance@naplesgov.com
Fire Operations	213-4900	fire@naplesgov.com
Fire Prevention	213-4900	
Fish & Wildlife	213-7119	
Fleischmann Park	213-3020	
Flood Plain Information	213-5039	
Flooding of Roadways	213-5000	
Foreclosure Code Violations	213-5030	
GIS (Geographical Information Services)	213-5100	
Grass Too High (To report)	213-5030	
Human Resources	213-1810	hr@naplesgov.com
Land Management	213-5029	
Landscape Certification	213-7119	
Lowdermilk Park	213-3029	
Marine Mammal Stranding	213-7122	
Mayor	213-1000	mayor@naplesgov.com
Naples Bay	213-7119	
Naples Fishing Pier	213-3062	
Naples Landing	213-3070	
Naples Preserve/Hedges Family Eco-Center	261-4290	
Naples TV	213-1054	tvproduction@naplesgov.com
Native Vegetation	213-7119	
Natural Resources	213-7119	



City Directory

A-Z (cont.)

Noise (To report)	213-5030	
Norris Community Center	213-3058	boxoffice@naplesgov.com
Outdoor Dining Permits	213-1050	
Parking Garages	213-1030	
Parking Tickets	213-1800	parking@naplesgov.com
Permit Inspection	213-7112	
Permitting	213-5020	
Planning	213-1050	planning@naplesgov.com
Police Non-Emergency Dispatch	213-4844	
Police and Fire Department	Emergency Dispatch: 911	
Police Operations	213-4808	police@naplesgov.com
Police Records	213-4890	
Pot Holes/ Roadway Complaints	213-5000	
Purchasing	213-7100	purchasing@naplesgov.com
Rain Gardens	213-7119	
Records Requests-Public	213-1015	
Recreation	213-7120	recreation@naplesgov.com
Recycling	213-4700	
Risk Manager	213-1833	risk@naplesgov.com
River Park Community Center	213-3037	riverpark@naplesgov.com
River Park Aquatic Center	213-3040	aquatics@naplesgov.com
Rodgers Park	213-3020	
Sea Gate Park	213-7120	
Sea Turtle Nesting	213-7119	
Sewer Overflows	213-4717	
Sidewalk Problems	213-5000	
Site Plan Review	213-1050	
Skate Park	213-3020	
Solid Waste	213-4700	solidwaste@naplesgov.com
Special Events Permits	213-7120	events@naplesgov.com
Streetlight Outages	213-5000	
Street Signs & Traffic Signals	213-5000	



Streets & Stormwater	213-5000	streetsandstormwater@naplesgov.com
Traffic Issues	213-5000	
Trash pick-up	213-4700	
The Edge/Johnny Nocera Skate Park	213-3027	
Trees-City Owned	213-7120	
Utilities	213-4745	
Utilities Administration	213-4712	
Utilities Maintenance	213-4745	
Utility Billing (Water, sewer, solid waste)	213-1800	billing@naplesgov.com
Vedado Way	213-7120	
Via Miramar	213-7120	
Water Distribution	213-4717	
Water Main Breaks	213-4717	
Water, Sewer, Trash Bills	213-1800	billing@naplesgov.com
Water/Sewer (New Installs)	213-5051	
Water/Wastewater Operation	213-4745	
Website - www.naplesgov.com	213-5100	
Yard Waste Pick-up	213-4700	
Zoning	213-1050	planning@naplesgov.com



Cambier Park