

Chelsea: Frequently Asked Questions

If your question is not answered on this page please email Kevin Walker at naplestennis@naplesgov.com at the Arthur Allen Tennis Center at Cambier Park.

How far back does Chelsea go in my file for points?

- Chelsea calculates court assignments on a "rolling" 14 day play history.
- Example: If you play and receive 1 point on October 1st, that point will drop off of your record on October 15th.

How does Chelsea calculate points?

- Chelsea averages the points of all players in the request.

I don't play as much as others in my group, but still get bumped. Why?

- If others in your group play more, they may have higher points, which increases the group's average points.

When do I earn points?

- When you play at 8:00AM, 9:30AM, 11:00AM, 5:00PM or 6:30PM you will receive 1 point.
- When you play at 12:30PM or 3:30PM you will receive ½ (.5) point.
- You will receive zero points for playing at 2:00PM.

Do I get points if I walk on or call after Chelsea has allocated courts?

- Yes, you will receive the points that are appropriate for the court time in which you play.

Do League match players accrue points?

- Yes, you will receive the points that are appropriate for the court time in which your league match is played.

Do I get points if I sub for another player?

- Yes, you will receive the points that are appropriate for the court time in which you sub for that player.

I don't have many points but I ended up on the Overflow list. Why?

- Other players in your request group may have higher points than you.

We have difficulty getting our court request. We ask for 9:30 but are often on the Overflow List. Can something be done?

- It's a good idea to make wider time parameters, so even if you don't get your first choice, you might get an earlier or later time.

I received an email confirmation of my request. But I didn't get a court. Why?

- A request confirmation is only an acknowledgement of the **request**. When Chelsea actually **allocates** court times; you will receive a Court Booking confirmation three days prior.

My average is 4.9. How did I get the .9?

- Chelsea allocates points based on all the different times which you may play. For example: If obtaining a court at your preferred time earns 1 point, then your second choice receives a 1/10 point discount thus only assigning 0.9 points to your record.

I'd like to make a request, but I'm not sure of all the players. What do I do?

- To make a request for doubles, you need to enter 3 out of the 4 players; and 3 out of the 4 players in the request/court assignment must be present at check-in. The 4th player, if unknown, may be entered into the request as a guest (by using your member number a second time).
Alternatively, after you have made the request, and before Chelsea allocates courts (3 days ahead), you can edit the request with the 4th person's name.
- For Singles, you will need to enter both players' names.